

NORTH HERTFORDSHIRE DISTRICT COUNCIL



27 November 2023

Our Ref Overview and Scrutiny Committee 5
December 2023
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To: Members of the Committee: Councillors Adam Compton (Chair), Val Bryant (Vice-Chair), Matt Barnes, Clare Billing, Mick Debenham, Dominic Griffiths, David Levett, Nigel Mason, Ian Moody, Ralph Muncer and Daniel Wright-Mason.

Substitutes: Councillors Daniel Allen, David Barnard, Raj Bhakar, Sam Collins, James Denselow, Lisa Nash, Sean Nolan and Mandi Tandi.

NOTICE IS HEREBY GIVEN OF A

MEETING OF THE OVERVIEW AND SCRUTINY COMMITTEE

to be held in the

**COUNCIL CHAMBER, DISTRICT COUNCIL OFFICES, GERNON
ROAD, LETCHWORTH**

On

TUESDAY, 5TH DECEMBER, 2023 AT 7.30 PM

Yours sincerely,

Jeanette Thompson
Service Director – Legal and Community

****MEMBERS PLEASE ENSURE THAT YOU DOWNLOAD ALL
AGENDAS AND REPORTS VIA THE MOD.GOV APPLICATION
ON YOUR TABLET BEFORE ATTENDING THE MEETING****

Agenda **Part I**

Item		Page
1.	APOLOGIES FOR ABSENCE Members are required to notify any substitutions by midday on the day of the meeting. Late substitutions will not be accepted and Members attending as a substitute without having given the due notice will not be able to take part in the meeting.	
2.	CHAIR'S ANNOUNCEMENTS Members are reminded that any declarations of interest in respect of any business set out in the agenda, should be declared as either a Disclosable Pecuniary Interest or Declarable Interest and are required to notify the Chair of the nature of any interest declared at the commencement of the relevant item on the agenda. Members declaring a Disclosable Pecuniary Interest must withdraw from the meeting for the duration of the item. Members declaring a Declarable Interest, wishing to exercise a 'Councillor Speaking Right', must declare this at the same time as the interest, move to the public area before speaking to the item and then must leave the room before the debate and vote.	
3.	PUBLIC PARTICIPATION To receive petitions, comments and questions from the public.	
4.	DRAFT SUSTAINABILITY SPD REPORT OF THE SERVICE DIRECTOR – REGULATORY. To provide additional detail and clarity to Local Plan Policy SP1 (Sustainable Development in North Hertfordshire) and other relevant policies in the Plan.	(Pages 5 - 134)
5.	EXCLUSION OF PRESS AND PUBLIC To consider passing the following resolution: That under Section 100A of the Local Government Act 1972, the Press and Public be excluded from the meeting on the grounds that the following report will involve the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A of the said Act (as amended).	

6. **WASTE, RECYCLING AND STREET CLEANSING CONTRACT SERVICE DESIGN - PART 2** 135 -
REPORT OF THE SERVICE DIRECTOR – PLACE 142

Cabinet agreed the service design for the new waste, recycling and street cleansing contract on 25 October 2022, along with new aims and principles of the Shared Service, based around delivering services which are both financially and environmentally sustainable.

Officers are currently undergoing a competitive dialogue procurement and are seeking a decision from Cabinet on further service design options that will be taken forward with the intention of supporting the long-term financial sustainability of the service and the Council.

7. **WASTE, RECYCLING AND STREET CLEANSING CONTRACT SERVICE DESIGN - PART 1** (Pages 143 -
REPORT OF THE SERVICE DIRECTOR – PLACE 160)

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Officers are currently undergoing a competitive dialogue procurement and are seeking a decision from Cabinet on further service design options that will be taken forward with the intention of supporting the long-term financial sustainability of the service and the Council.

8. **EXCLUSION OF PRESS AND PUBLIC**
To consider passing the following resolution:

That under Section 100A of the Local Government Act 1972, the Press and Public be excluded from the meeting on the grounds that the following report will involve the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A of the said Act (as amended).

9. **LEISURE MANAGEMENT CONTRACT AWARD - PART 2** 161 -
REPORT OF THE SERVICE DIRECTOR – PLACE 164

This report seeks approval to award the Leisure and Active Communities Contract, due to commence on 1 April 2024.

10. **LEISURE MANAGEMENT CONTRACT AWARD - PART 1** (Pages 165 -
REPORT OF THE SERVICE DIRECTOR – PLACE 172)

This report seeks approval to award the Leisure and Active Communities Contract, due to commence on 1 April 2024.

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Overview & Scrutiny 5 December 2023

*PART 1 – PUBLIC DOCUMENT

TITLE OF REPORT: DRAFT SUSTAINABILITY SPD

REPORT OF: IAN FULLSTONE, SERVICE DIRECTOR - REGULATORY

EXECUTIVE MEMBER: CLLR. RUTH BROWN, EXECUTIVE MEMBER FOR PLANNING & TRANSPORT

COUNCIL PRIORITY: PEOPLE FIRST / SUSTAINABILITY / A BRIGHTER FUTURE TOGETHER

1. EXECUTIVE SUMMARY

We are preparing a Sustainability Supplementary Planning Document (SPD) to provide additional detail and clarity to Local Plan Policy SP1 (Sustainable Development in North Hertfordshire) and other relevant policies in the Plan.

The SPD will provide information as to our sustainability expectations for development in North Herts and offer good practice guidance to residents and developers when developing proposals and policy advice to case officers when determining planning applications.

This SPD follows the Developer Contributions SPD (adopted February 2023) and is the first of three planned SPD's that will address overarching sustainability in North Herts; it is presently planned that this SPD will be followed by Biodiversity and Design SPD's.

2. RECOMMENDATIONS

- 2.1. That the draft Sustainability SPD, attached as Appendix A to this report, be endorsed and approved for an six-week public consultation from 4th January 2024 to 16th February 2024.
- 2.2. That the Hertfordshire Development Quality Charter attached as Appendix C is endorsed and that developers of strategic and significant sites in the District (as defined by the Local Plan) are encouraged to voluntarily sign and commit to its pledges.

3. REASONS FOR RECOMMENDATIONS

- 3.1. To allow the draft Sustainability SPD to be progressed to public consultation so that it may be developed and eventually adopted to support the adopted Local Plan.
- 3.2. To support a common standard for design quality and sustainability across Hertfordshire.

- 3.3. To reinforce and deliver the Council's pledges and ambitions as set out in the Climate Emergency and Ecological Emergency declarations.

4. ALTERNATIVE OPTIONS CONSIDERED

- 4.1. The Council could rely solely on the Local Plan for all matters relating to sustainability instead of publishing a Sustainability SPD. However, elements of the Local Plan, particularly those relating to biodiversity, transport, and climate change adaptation/mitigation, require further clarification and guidance which can be provided through the SPD to help implement the Plan and achieve its sustainable development objectives.
- 4.2. Options for the scope and content of the document have been considered in consultation with the Cabinet Panel on the Environment (see below).

5. CONSULTATION WITH RELEVANT MEMBERS AND EXTERNAL ORGANISATIONS

- 5.1. The Executive Member for Planning and Transport and Deputy have been briefed on the matters set out above.
- 5.2. In addition, consultation has taken place with the Cabinet Panel on the Environment upon the scope of the SPD in February 2023 with an update on the draft version of the document presented in September 2023. The comments received regarding the scope of the SPD and sustainable building standards have informed the current draft, resulting in improvements to the SPD in terms of its scope and the range of sustainable buildings standards it covers.
- 5.3. Internal consultation with relevant officers across Council departments have been involved in developing the draft SPD, including in relation to the most recent updates.

6. FORWARD PLAN

- 6.1 This report contains a recommendation on a key Executive decision that was first notified to the public in the Forward Plan on the 26 May 2023.

7. BACKGROUND

- 7.1. The National Planning Policy Framework (NPPF) and associated Guidance (NPPG) defines Supplementary Planning Documents (SPDs) as documents which add further detail to the policies in the development plan. SPDs are capable of being a material consideration in planning decisions but are not part of the statutory Development Plan and cannot introduce new planning policies. SPDs are not subject to an independent examination but are required to undergo public consultation.
- 7.2. In March 2021, Members considered a comprehensive [report](#) on implementation of the Local Plan. They resolved, among other matters, to support the production of a Sustainability SPD with a broad scope that would consider issues including energy efficiency and carbon reduction, climate change adaptation and health and well-being.
- 7.3. It was identified that the Council's sustainability guidance should be prioritised for revision because Policy SP1 in the (now adopted) Local Plan did not fully reflect current aspirations for sustainability.

- 7.4. The Local Plan, adopted in November 2022, contains policies with implications for sustainability. The main policy 'hooks' that link to the ability for the Council to seek sustainability in developments is in Local Plan Policy SP1: Sustainable development in North Hertfordshire and Policy D1: Sustainable design.
- 7.5. Policy SP1: Sustainable development in North Hertfordshire, criterion c), in particular, seeks to encourage sustainable development within North Herts. However, it does not fully reflect the aspirations of the present day and the direction of travel that the Council is taking in terms of climate change and sustainability.
- 7.6. Policy D1: Sustainable design, builds upon the intentions of Policy SP1 in terms of sustainable development.

Policy D1: Sustainable design
<p>Planning permission will be granted provided that development proposals:</p> <ul style="list-style-type: none"> a) Respond positively to the site's local context; b) Take all reasonable opportunities, consistent with the nature and scale of the scheme, to: <ul style="list-style-type: none"> i. create or enhance public realm; ii. optimise the potential of the site by incorporating Sustainable Drainage Systems (SuDS); iii. reduce energy consumption and waste; iv. retain existing vegetation and propose appropriate new planting; v. maximise accessibility, legibility and physical and social connectivity both internally and with neighbouring areas; vi. future proof for changes in technology and lifestyle; vii. design-out opportunities for crime and anti-social behaviour; and viii. minimise the visual impact of street furniture and parking provision; c) Have regard to the Design SPD, and any other relevant guidance; d) Within Letchworth Garden City have regard to the Letchworth Garden City Design Principles contained in Appendix 5; and e) For residential schemes, meet or exceed the nationally described space standards and optional water efficiency standards.

- 7.7. In addition, the Council declared a climate emergency in May 2019 and an ecological emergency in July 2023 and committed to 'do all reasonable in the council's gift to aim for carbon neutrality by 2030.' A Climate Change Strategy (2022-2027) was subsequently developed. This established a framework for action to tackle climate change in the District. It identified that tackling the climate emergency requires action across a number of different and complex environmental issues, ranging from: carbon reduction; water conservation, cleaner air, healthy and active travel, biodiversity loss,

greener spaces, adapting to global heating, warm homes, reducing waste and growing the green and circular economy.

- 7.8. North Herts is a member of the Hertfordshire Growth Board. Hertfordshire Growth Board is a partnership made up of the County Council, the 10 district and borough councils, the NHS Hertfordshire & West Essex Integrated Care System, Homes England and Hertfordshire Local Enterprise Partnership. It has been formed to proactively respond to the challenges and opportunities of planned growth across the County. This includes working closely with the Hertfordshire Climate Change and Sustainability Partnership to deliver upon individual and collective climate change objectives.
- 7.9. The Growth Board have published a Development Quality Charter. This sets out a series of Design Pledges as well as a sustainability pledge. The Growth Board has requested that the county's Local Planning Authorities individually support the Charter and set out any local criteria or thresholds for its application. This is separate to, but potentially complements, any decision on the Sustainability SPD.

8. RELEVANT CONSIDERATIONS

- 8.1. This is the draft SPD and incorporates advice on a range of changes in national policy and guidance such as the mandatory biodiversity net gain¹ and Local Nature Recovery Strategy² statutory guidance.
- 8.2. The SPD addresses the policy criteria identified above by providing more robust guidance for developers to ensure that North Herts can achieve an improved level of sustainability in its developments. The SPD will ensure that these matters are addressed effectively in new developments and, following any future adoption, will be a material consideration in the determination of planning applications.
- 8.3. The SPD covers a range of sustainability topics including zero carbon, energy efficiency, waste reduction, water efficiency, green infrastructure, wildlife and biodiversity conservation and climate change mitigation and adaptation.
- 8.4. It also sets three standards of sustainability: bronze, silver and gold where bronze is the baseline (policy and buildings regs) requirement. Developers will be encouraged to achieve higher sustainability standard (silver or gold) – for applications achieving the higher standards, this will be a positive consideration in the planning balance..
- 8.5. It is possible for draft SPDs to be a material consideration in the determination of planning applications. This allows their advice to be applied prior to formal adoption. However, it is *not* proposed to use the draft Sustainability SPD in this way.
- 8.6. As written, the draft SPD covers all scales of development. The Council receives approximately 1,800 planning applications per year and it is important to ensure that its advice can be applied in a proportionate manner. Imposing an additional layer of checks and advice to *all* development could create both additional burdens on local residents seeking to make relatively small-scale changes to their homes as well as having resource implications for the Council in terms of checking every application and seeking compliance with any measures through construction and delivery.

¹ The Environment Act 2021 [Schd. 14](#).

² DEFRA [Local nature recovery strategy statutory guidance](#)

- 8.7. In terms of practical application the advice in the Sustainability SPD could be used and applied in different ways dependent on the scale and nature of the development:
- a. As voluntary, good practice guidance and advice which is not formally assessed as part of the application. This might be most appropriate for small-scale developments such as household extensions by local residents;
 - b. As a self-assessment checklist completed and submitted by the applicant which is subject to a light-touch review by officers as part of the application process; and
 - c. As a formal assessment of the credentials of the development which is examined and reported on by officers as part of the application process and secured, where required and appropriate, by planning conditions or other measures.
- 8.8. The most appropriate approach(es) to use of the SPDs and any thresholds for them require further consideration, including obtaining the views of residents and local planning agents through the consultation. Alongside this, the draft Sustainability SPD will be informally tested on a range of application types during the consultation period. The recommended approach to applying the SPD would be set out in the final version of the document and reported to Cabinet prior to adoption.
- 8.9. The draft SPD is attached at Appendix A and the accompanying SEA Screening Determination at Appendix B. The draft SPD will be updated, as appropriate, following consultation responses and other relevant matters prior to its adoption.
- 8.10. Subject to approval by Cabinet, the draft SPD will be made available for public consultation for a period of six weeks commencing early January 2024. Any comments received will inform the final version of the SPD which would then be re-presented to Cabinet for approval and adoption at an appropriate time.
- 8.11. As set out in Section 7, the Hertfordshire Growth Board have separately published a Development Quality Charter to be applied across the County. The Charter is cross-referenced where applicable in the SPD. A number of pledges relate to 'major' sites. The Growth Board have confirmed that this term is meant in the dictionary sense rather than the statutory planning definition of Major development, which generally for residential development means schemes of 10 units or more.
- 8.12. Officers' view is that use of the Charter should be actively encouraged for developers of Strategic and significant development sites within the District, using the definitions of these terms set out in the Local Plan. This is generally the schemes of 100 homes or more that are captured by the Council's existing masterplanning requirements.

9. LEGAL IMPLICATIONS

- 9.1. Under the Terms of Reference for Cabinet, paragraph 5.7.18 of the Constitution states that the Cabinet should exercise the Council's functions as Local Planning Authority except to the extent that those functions are by law the responsibility of the Council or delegated to the Service Director: Regulatory. This includes the preparation and adoption of SPDs which do not form part of the Council Policy Framework
- 9.2. The statutory basis for Supplementary Planning Documents and their preparation is set out by a range of acts and associated regulations including the Planning and Compulsory Purchase Act 2004 (as amended) and the Localism Act 2011. Detailed requirements for the preparation of SPDs, including requirements for consultation, are stipulated in the Town and Country Planning (Local Planning) (England) Regulations 2012 (as amended).

- 9.3. The Levelling Up and Regeneration Act received Royal Assent in November 2023. Once relevant provisions are enacted, SPDs will be abolished and replaced by Supplementary Plans which will be required to go through a more formal process of preparation and examination. There are presently no dates for commencement, the issuing of associated secondary legislation (regulations) or detail of any transitional arrangements. This will be monitored and reported on as required through the regular Strategic Planning Matters report and / or any future reports on this and other SPDs.

10. FINANCIAL IMPLICATIONS

- 10.1. The general costs of preparing Supplementary Planning Documents are met through existing revenue budgets.

11. RISK IMPLICATIONS

- 11.1. Good Risk Management supports and enhances the decision-making process, increasing the likelihood of the Council meeting its objectives and enabling it to respond quickly and effectively to change. When taking decisions, risks and opportunities must be considered.
- 11.2. There are no new risk implications arising from this report.
- 11.3. The risks associated with not producing a Sustainability SPD include:
- lack of clarity and uncertainty to case officers and applicants when negotiating and determining planning applications;
 - lack of consistency with the Local Plan as well as national planning policy and guidance; and
 - a risk of not securing the maximum range and / or amount of sustainability measures possible.

12. EQUALITIES IMPLICATIONS

- 12.1. In line with the Public Sector Equality Duty, public bodies must, in the exercise of their functions, give due regard to the need to eliminate discrimination, harassment, victimisation, to advance equality of opportunity and foster good relations between those who share a protected characteristic and those who do not.
- 12.2. There are not considered to be any direct equality issues arising from this report. Future individual schemes or considerations may well be subject to appropriate review to ensure they comply with latest equality legislative need. Any risks and opportunities identified will also be subject to assessment for impact on those that share a protected characteristic.

13. SOCIAL VALUE IMPLICATIONS

- 13.1. The Social Value Act and “go local” requirements do not apply to this report.

14. ENVIRONMENTAL IMPLICATIONS

- 14.1. Supplementary Planning Documents (SPD) must be 'screened' to determine whether statutory environmental assessment is required which would consider the social, economic and environmental implications of proposed policies and allocations. A screening opinion is attached at Appendix B and concludes that the Sustainability SPD is not likely to have 'significant environmental effects' beyond the adopted Local Plan policies which have been subject to an SA and SEA.
- 14.2 The 'parent' policies in the Local Plan were subject to statutory environmental assessment.
- 14.3 The SPD will have positive environmental implications, securing sustainable development for a range of measures including, but not limited to: biodiversity net gain, sustainable travel, renewable energy and climate change adaptations and mitigations.

15. HUMAN RESOURCE IMPLICATIONS

- 15.1 There are no new human resource implications arising from the contents of this report.

16. APPENDICES

- 16.1 Appendix A – Draft Sustainability SPD
- 16.2 Appendix B – SEA Screening Determination
- 16.3 Appendix C – Hertfordshire Development Quality Charter

17. CONTACT OFFICERS

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18. BACKGROUND PAPERS

[Review of North Hertfordshire Planning Guidance report to Cabinet, 25 July 2017](#)

[Local Plan Implementation report Cabinet, 16 March 2021](#)

[Local Plan adoption](#)

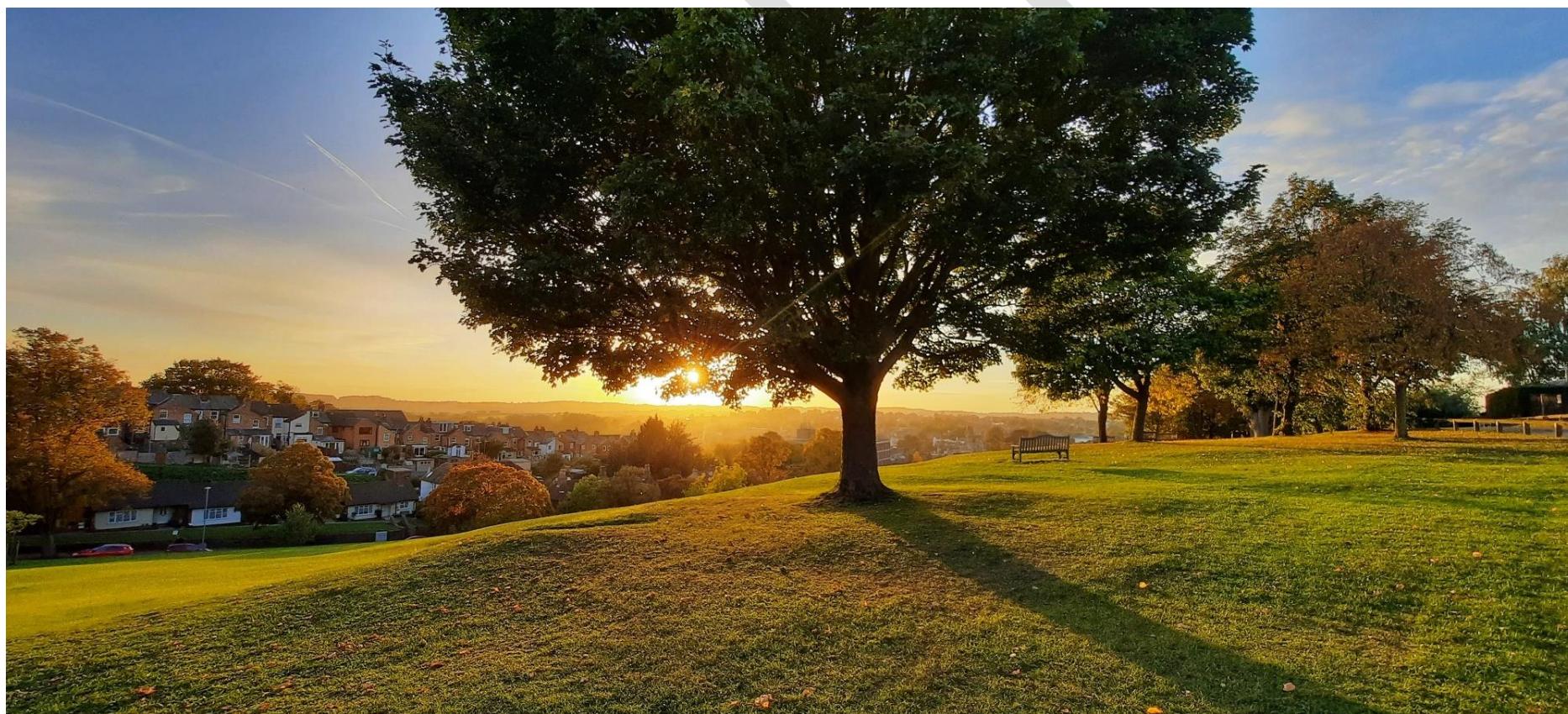
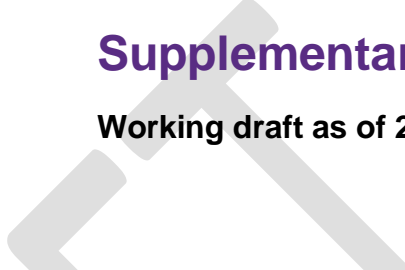


**North
Herts
Council**

Sustainability

Supplementary Planning Document

Working draft as of 21 NOV. 23



Sustainability

Draft Supplementary Planning Document

November 2023

Foreword

This supplementary planning document sets out the standards required to meet the visions, objectives and policies of the North Herts District Local Plan as sustainably as possible. It comes at a critical time in the approach to climate change and the environmental crisis by both local and national government, and after Parliament revised the 2008 Climate Change Act to bring carbon reductions to 100% by 2050.

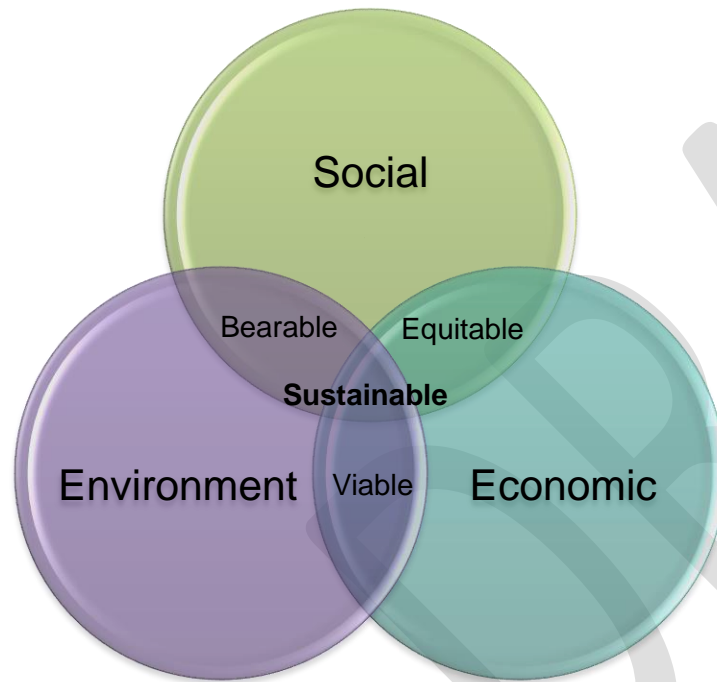
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1 INTRODUCTION

Sustainability refers to meeting the needs of the present without compromising the ability of future generations to meet their own needs. In the context of planning, sustainability refers to the development of policies, programs, and projects that are environmentally sound, socially just, and economically viable.



Sustainable planning takes into account the three pillars of sustainability:

Background

- Environmental - protecting the natural environment and resources,
- Social - ensuring that everyone has access to basic needs such as housing, food, and healthcare, and
- Economic - creating a strong economy that can provide jobs and opportunities for everyone.

There are many ways to incorporate sustainability into planning. Some common approaches include:

- Conserving resources: This can be done by using energy-efficient buildings, heating and lighting, recycling and composting, and reducing waste.
- Planning for climate change: This can be done by planting trees to mitigate urban heat island effects, developing drought-resistant crops and building seawalls to protect coastal communities from flooding.
- Creating equitable communities: This can be done by providing affordable housing, investing in public transportation, and creating jobs in green industries.

By incorporating sustainability into our plans, we can ensure that our communities are healthy, resilient, and prosperous for generations to come.

The North Hertfordshire Local Plan (NHLP) was adopted in November 2022 and includes an objective to address climate change by improving opportunities for travelling by public transport, walking and cycling, using natural resources more efficiently, reducing water demand, securing high quality sustainable design and managing the flood risk.

On 21 May 2019, North Herts District Council (NHDC) passed a climate emergency motion. The declaration asserted the council's commitment toward climate action beyond current

government targets and international agreements. In July 2023 the Council declared an ecological emergency identifying biodiversity and nature recovery as strategic priorities for planning policies for new development. This included a pledge to identify appropriate areas for habitat restoration and biodiversity net gain and to ensuring that development limits the impact on existing habitats.

Our Climate Strategy: 2021 – 2026 was reviewed in 2021 and outlines our key objectives:

- achieve Carbon Neutrality for the Council's own operations by 2030;
- ensure all operations and services are resilient to the impacts of climate change;
- achieve a Net Zero Carbon district by 2040; and
- become a district that is resilient to unavoidable impacts of climate change



This accords with the overwhelming national and international consensus that radical measures are required across the whole of society to reduce man-made greenhouse gas emissions. In late 2018, the UN Intergovernmental Panel on Climate Change (IPCC) issued a stark warning. It established that achieving the ambitions of the Paris Climate Agreement, by limiting warming to 1.5°C to avoid the most catastrophic impacts of climate change, will require action at an unprecedented pace and scale.

Deep cuts in greenhouse gas emissions from the global economy are required by 2030, with net zero emissions by 2050. This enormous challenge can only be tackled by governments, businesses and civil society working together to take ambitious action to radically reduce emissions.

On 24 June 2019 the UK became the first major economy in the world to pass laws to end its contribution to global warming by 2050. The target will require the UK to bring all greenhouse gas emissions to net zero by 2050. Subsequently, the government published milestone targets for 2030 and 2035, relative to 1990 carbon emission levels:

- 68% reduction by 2030 (Nationally Determined Contribution, as communicated to the United Nations Framework Convention on Climate Change).
- 78% reduction by 2035 (UK's Sixth Carbon Budget, enshrined in The Carbon Budget Order 2021)

Currently the built environment is responsible for approximately 25% of carbon dioxide emissions so it is imperative that this becomes an even greater focus for reducing emissions in that sector. While the planning system is not able to greatly influence the vast majority of buildings which have already been built, it is important to ensure that where the planning system has influence, such as with new development, that it is as sustainable as possible and avoids the need for future expensive retrofitting to make buildings more sustainable.

Climate change mitigation

Climate change mitigation requires the reduction of greenhouse gas emissions. Radical measures are required across the whole of society to reduce man-made greenhouse gas emissions. In late 2018, the UN Intergovernmental Panel on Climate Change (IPCC)

¹ National planning policy (NPPF, paragraph 7) sets out that the purpose of the planning system is to contribute to the achievement of sustainable development and its relationship with the 17 United Nations Global Goals for Sustainable Development

established that achieving the ambitions of the Paris Climate Agreement, by limiting warming to 1.5°C to avoid the most catastrophic impacts of climate change, will require action at an unprecedented pace and scale.

Climate change adaptation

Even if the world manages to limit greenhouse gas emissions sufficiently to cap global temperature rise to below 1.5°C, further climatic changes are still inevitable in the future as, according to the Met Office, approximately 1.0°C of global temperature rise has already occurred. The UK needs to manage the growing risks from climate change.

The Government climate change predictions in the UK Climate Projections 2018 report predict hotter, drier summers; wetter winters and more extreme weather events such as storms with attendant localised heavy rainfall.

Adaptation to predicted climate change therefore needs to encompass planning for higher risk of surface water flooding, more prolonged droughts leading to water stress on people, the environment and wildlife; and more frequent heatwaves leading to increased adverse health impacts on the population, especially on the more vulnerable groups, such as the elderly.

Planning policy provides an important mechanism for contributing to environmental sustainability in the built and natural environment¹, including to reduce carbon emissions and address how the

environment should be developed to allow for adaptation to a changing climate (also referred to as resilience).

The function of this Supplementary Planning Document (SPD) is to support and supplement the District's Local Plan policies, and national planning policy. Therefore, the adopted [Local Plan](#) policies should always be considered in conjunction with this SPD.

Scope of the SPD

This document is designed to provide further guidance and to set out what our expectations are for different forms of development when applying the Local Plan policies (see Table1). Appendix F provides a summary of the main sustainable construction requirements under both 'mitigation' to climate change (i.e. ways of reducing greenhouse gas emissions – mainly CO₂) and adaptation to predicted climate change. These requirements are set out for the 5 development types covered by this document.

- The SPD identifies design and energy-saving/efficiency measures that can result in a development minimising greenhouse gas emissions and energy use and waste, and creating places that are amenable to biodiversity and adaptable to a changing climate (including through the integration of green infrastructure) and;
- It provides guidance on renewable and low-carbon energy solutions, for reduced reliance on fossil fuels and finite energy sources, and for efficient use of national grid energy;
- It considers potential solutions to water shortages and efficiencies requirements;

- It addresses the materials and methods used in construction; and
- Provides clear guidance for anyone applying for planning permission, or wishing to comment upon a planning application, as well as providing a consistent approach to assessing planning applications.

Who is this SPD intended for?

This guidance document is for anyone involved in the development process, including landowners, developers/agents, designers, and householders considering any kind of schemes/development, including home conversions/extensions; town/parish councils and other interested parties commenting on proposals; and development management officers (DM) assessing applications. It is also a reference for anyone considering applying for permission for wind/solar energy (or other renewables/ low-carbon) farms/stations.

However, this guidance is not intended to be prescriptive and cannot substitute for the use of qualified architects, landscape architects, planners and environmental specialists where necessary.

The document also provides guidance (in chapters 2 and 3) for applicants and their consultants in terms of the evidence needed to comply with Local Plan policies and some technical information on different methods of meeting those requirements.

Appendices A-E provide sustainability checklists for the different development types with a summary table provided in Appendix F.

Status of the SPD

This SPD has been prepared in accordance with the Town and Country Planning (Local Development) (England) Regulations 2012 and has undergone consultation with local groups and national organisations, in accordance with the Council's Statement of Community Involvement (SCI). It has also been subject to screening for Habitat Regulation Assessment (HRA) and Strategic Environmental Assessment. The information contained within this SPD can be a material consideration in the determination of planning decisions.

How to use this SPD

In terms of practical application, the advice in the Sustainability SPD could be used and applied in different ways dependent on the scale and nature of the development:

- a. As voluntary, good practice guidance and advice which is not formally assessed as part of the application. This might be most appropriate for small-scale developments such as household extensions by local residents;
- b. As a self-assessment checklist completed and submitted by the applicant which is subject to a light-touch review by officers as part of the application process; and
- c. As a formal assessment of the credentials of the development which is examined and reported on by officers as part of the application process and secured, where required and appropriate, by planning conditions or other measures.

The most appropriate approach(es) for implementing the SPD and associated thresholds will be further developed during the consultation process taking account of the views of residents and local planning agents.

The SPD does not form part of the Development Plan and so cannot introduce new planning policies or add unnecessary financial burdens on development. Local planning authorities are required to review and, if necessary, update their local plan policies within five years of adoption, if not sooner. The North Herts Local Plan was adopted in November 2022 and included a commitment to an early Local Plan review. This will provide the appropriate vehicle for any comprehensive review of policies. In the meantime this SPD sets out the 'direction of travel' to support currently adopted policies.

Whilst some of the sustainability principles contained in this SPD can be applied to all new developments regardless of size, some are only applicable to larger developments. The tables in appendices A-F identify which elements of the SPD are applicable to the different types and sizes of development.

The SPD covers the 5 main types of developments listed below. Whilst we strongly support the need to retrofit existing building stock to make it more energy and water efficient the planning authority has very limited influence over existing building stock and consequently this document does not address this specific issue. Section 4 provides additional guidance on the retrofitting of historic buildings.

The five main types of development addressed in this SPD are:

- **Major Residential** development includes all new developments and residential conversions of ten homes or more (Appendix A).
- **Minor Residential** development includes all new developments and residential conversions of one or more dwellings and less than ten dwellings (Appendix B).

Development types

- **Major Non-Residential** development includes all new non-residential development which either provides additional floor space of at least 1,000sqm or is on a development site of at least 0.5ha. Also includes all new forms of both infrastructure and works associated with infrastructure projects (Appendix C).
- **Minor Non-Residential** development includes all new non-residential development which provides additional floor space above 250sqm but below 1,000sqm of floor space and on a development site below 0.5ha (Appendix D).
- **Domestic Extensions, Outbuildings, and other Minor Operations** (Appendix E)

Policy context

The SPD has been prepared in the context of National and local planning policies including the North Herts Local Plan (adopted Nov. 2022). The table below lists national and local policies and guidance of particular relevance to this SPD.

Table 1 - Policy and guidance context

Topic	National policy/ Guidance	Local Policies/ Plans
Energy efficiency/ Passive Design	The Building Regulations	SP9 Design and Sustainability D1 Sustainable Design Hertfordshire Development Quality Charter
On Site Low Carbon and Renewable Energy	The Building Regulations Feed-in Tariffs Order 2021 as amended. Modifications to Conditions 33 and 34 of the Standard Conditions of Electricity Supply Licence Renewables Obligation Order 2015 (as amended) for England and Wales The Government's Build Back Greener (Net Zero Strategy) (Oct. 2021)	NE12 Renewable and low carbon energy development
Transport	The Transport Act 2000 (amended 2008) The Environment Act 1995 The National Emissions Ceiling Regulations 2018 The Environment Act 2021 The Environmental Targets (fine particulate matter) (England) Regulations 2023 Transport Decarbonisation Plan (2021) Second cycling and walking investment strategy (CWIS2) 2021–25	Hertfordshire Local Transport Plan LTP4 SP6 Sustainable Transport T2 Parking
Waste	Waste Management Plan for England National Planning Policy Framework NPPF	Hertfordshire Minerals & Waste Local Plans D1: Sustainable Design
Water	The Environment Act 2021 Water Environment Regulations (Water Framework Directive) 2017 UK Government's 25-year Environment Strategy National Policy Statement for Waste Water National Planning Policy Framework NPPF	SP11 Natural Resources and Sustainability NE8 Sustainable Drainage Systems NE10 Water Conservation and Wastewater Infrastructure

Green infrastructure (GI)	The Environment Act 2021 National Planning Policy Framework NPPF Environmental Improvement Plan 2023 (DEFRA) Natural England Green Infrastructure Guidance Planning Practice Guidance: Healthy and safe communities (2019) Spatial planning for health: An evidence resource for planning and designing healthier places. Space for people: Targeting action for woodland access. Planning for sport guidance	SP12 Green Infrastructure, Landscape and Biodiversity.
Air quality	The Environment Act 1995 Air Quality Standards Regulations (2010) National Emissions Ceiling Regulations 2018 The Environmental Targets (fine particulate matter) (England) Regulations 2023 The Environment Act 2021 UK Plan for tackling roadside nitrogen dioxide concentrations (2017) The NPPF	D4 Air Quality NHDC Air Quality Action Plan
Materials	The Building Regulations	SP1 Sustainable Design
Land use & wildlife	The NPPF The Conservation of Habitats and Species Regulations 2017 The Environment Act 2021	NHLP Strategic objectives (ENV3, ENV4) SP12 Green Infrastructure, Landscape and Biodiversity. NE1 Strategic Green Infrastructure NE4 Biodiversity and geological sites NE5 Protecting open space NE6 New and improved open space
Adaptation to climate change	Climate Change Act 2008 The Environment Act 2021 25 Year Environment Plan The NPPF The National Adaptation Programme (NAP3) The flood Risk Regulations 2009 Flood and Water Management Act 2010 The Building Regulations	NHDC climate emergency declaration NHDC ecological emergency declaration SP11 Natural Resources and Sustainability NE7 Reducing Flood Risk
Culture & community	Housing and Planning Act 2016 Health and Care Act 2022 The Localism Act 2011	SP10 Healthy Communities HS5 Accessible and Adaptable Housing

	<p>Equalities Act 2010</p> <p>The NPPF</p> <p>Digital Economy Act 2017</p> <p>Neighbourhood Planning Act 2017</p> <p>Infrastructure Act 2015</p>	
Health & wellbeing	<p>Health and Care Act 2022</p> <p>The NPPF</p> <p>Public Health England: Spatial Planning for Health</p> <p>Planning Practice Guidance: Healthy and safe communities (2019)</p> <p>Space for people: Targeting action for woodland access.</p> <p>Planning for sport guidance</p>	Hertfordshire Joint Strategic Needs Assessment (JSNA)

2 Objectives



Climate Change Mitigation

The UK is expected to experience warmer, wetter winters and hotter, drier summers with more frequent weather extremes as a result of climate change². The highest emissions scenario predicts that summer temperatures in the UK could be 5.4°C warmer³ by 2070 with average summer rainfall falling by 47%. Winters could be up to 4.2°C warmer, with up to 35% more rainfall.

The Climate Change Act 2008 provides an overall framework for climate change mitigation and adaptation action across the UK. It sets a legally binding goal of reducing UK greenhouse gas (GHG) emissions by 100% from 1990 levels (Net Zero) by 2050.⁴

NHDC declared a climate emergency in May 2019 pledging its commitment to achieve carbon neutrality for the Council's own operations by 2030 and to achieve a Net Zero District by 2040. NHDC's Climate Change Strategy 2022-2027 sets out how the Council will reduce its own carbon emissions to achieve a carbon neutral position by 2030 and what actions it will undertake to achieve a net zero carbon district by 2040.

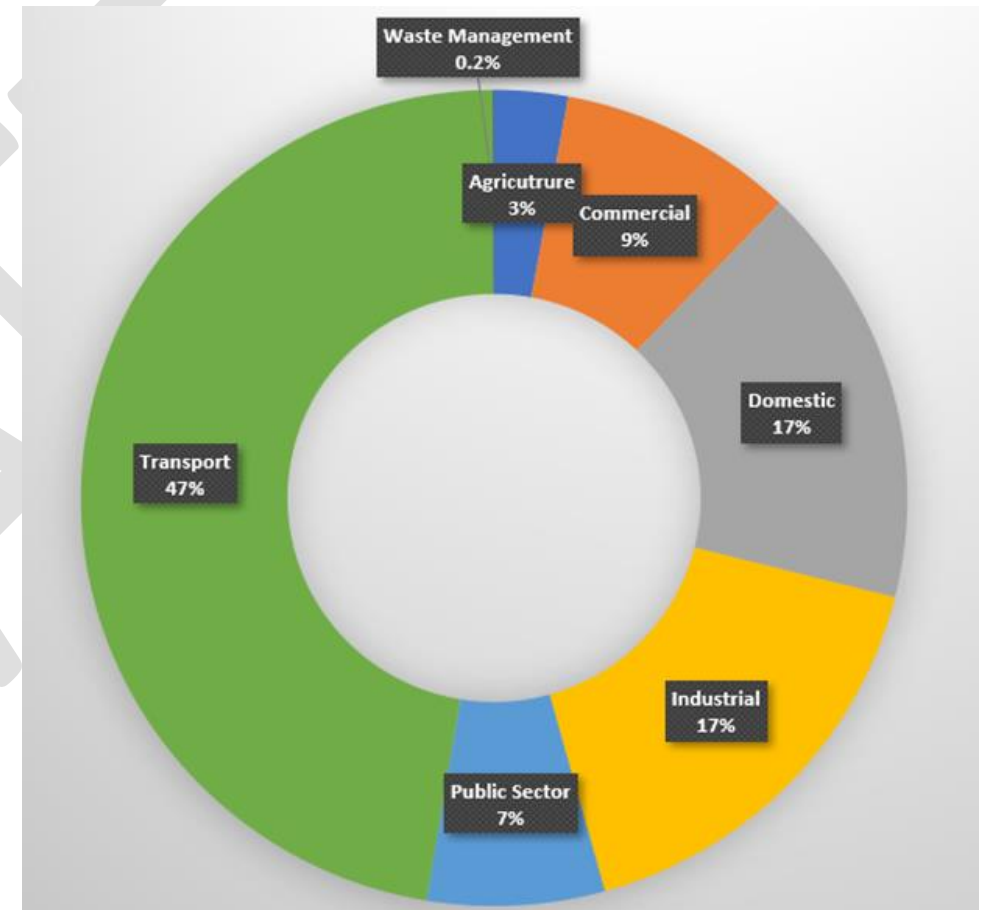


Figure 1 - Emissions by sector in North Herts (2021)

² [The Met Office UK Climate Projections 2018 \(UKCP18\)](#).

³ Compared to the 1981-2000 average

⁴ Updated in 2019 in recognition of the 2015 Paris Agreement and following advice from the Climate Change Committee (CCC).

The Tyndall Centre produced⁵ an estimate of North Herts 'fair contribution' towards the Paris Climate Change Agreement, recommending that the District:

- Stays within a maximum cumulative carbon dioxide emissions budget of 4.2 million tonnes (MtCO₂) for the period of 2020 to 2100 by achieving average mitigation rates of CO₂ from energy of around -13.5% (minimum) per year.
- Initiates an immediate programme of CO₂ mitigation to deliver the above cuts in emissions in order deliver a Paris aligned carbon budget.

Zero Waste

- Reaches zero or near zero carbon no later than 2041. The report provides an indicative CO₂ reduction pathway that stays within the recommended maximum carbon budget of 4.2 MtCO₂.
- In 2041 5% of the budget remains. Earlier years for reaching zero CO₂ emissions are also within the recommended budget, provided that interim budgets with lower cumulative CO₂ emissions are adopted.

In order to achieve the above the report recommended that the District:

- Seriously consider strategies for significantly limiting emissions growth from aviation and shipping.
- Promote the deployment of low carbon electricity generation within the region.
- Manages the Land Use, Land Use Change and Forestry (LULUCF) sector to provide CO₂ sequestration where possible.

Household, commercial and industrial, construction and demolition waste have economic and environmental consequences. Disposal of plastic, food and garden waste can release greenhouse gases, which contribute to climate change. The government's '[Our waste, our resources: a strategy for England](#)' (2018) sets out a strategy for preserving material resources by minimising waste, promoting resource efficiency and moving towards a circular economy where products are reused and recycled (Figure 2). The Environment Act 2021 sets out a target of 50% reduction in the amount of residual waste (excluding major mineral waste) produced per person in England by the end of 2042, from 2019 levels.

⁵ [Tyndall Centre for Climate Change Research: Setting Climate Commitments for North Hertfordshire](#)

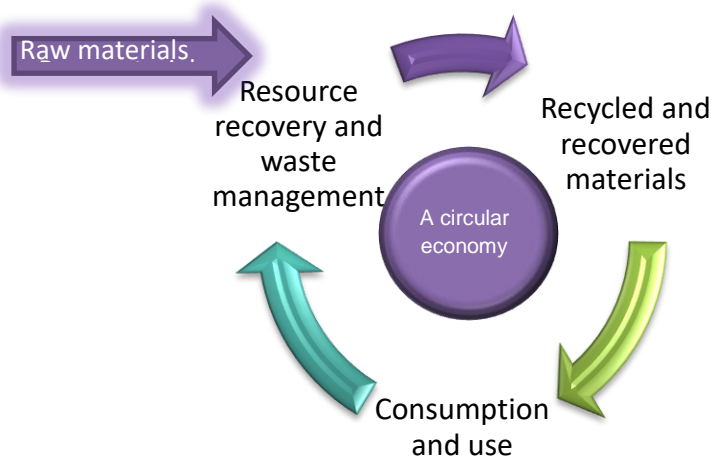


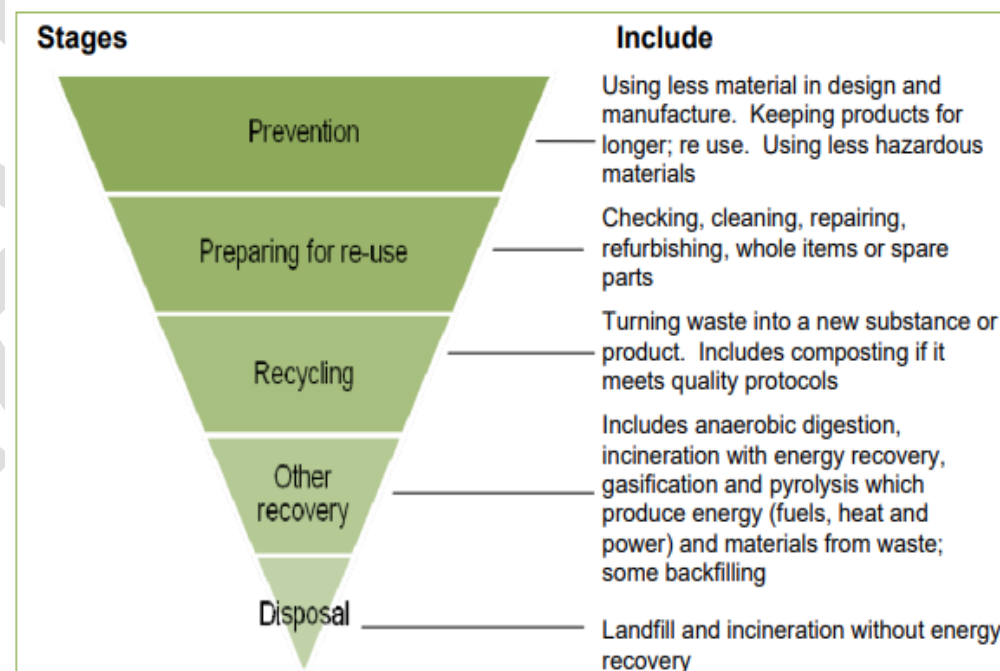
Figure 2 - The circular economy

The Hertfordshire [Waste Development Framework](#) sets out the spatial vision and strategic objectives for waste planning in Hertfordshire up to 2026. It seeks to achieve net self-sufficiency (to deal with the county's own waste) and to maximise recycling, recovery and processing of waste to minimise the amount of waste sent to landfill.

NHDC follows the principles of the waste hierarchy giving top priority to preventing waste in the first place. When waste is created, it gives priority to preparing it for re-use, then recycling, then recovery, and last of all disposal (e.g. landfill) as illustrated in figure 3.

To help achieve North Herts net zero targets, development proposals should seek to minimise the amount of waste from new development going to landfill. This can be achieved by working closely with the Council to deliver innovative, efficient waste management systems that maximise waste recycling.

Figure 3 - The waste hierarchy ([DEFRA](#))



Embodied carbon

Construction and demolition activities are some of the largest consumers of raw materials and produce substantial waste and emissions. Embodied carbon refers to the energy consumed in manufacturing, delivering, and installing the materials used to build, refurbish and fit-out a building, and its eventual decommissioning/

disposal at the end of its life. This includes emissions associated with fuel used to generate energy and those released in the production of materials like cement. In reduce embodied carbon development should be based on efficient design optimised to reduce loads to enabling leaner foundations and steel structures, reducing the cement content used, using alternative materials such as masonry

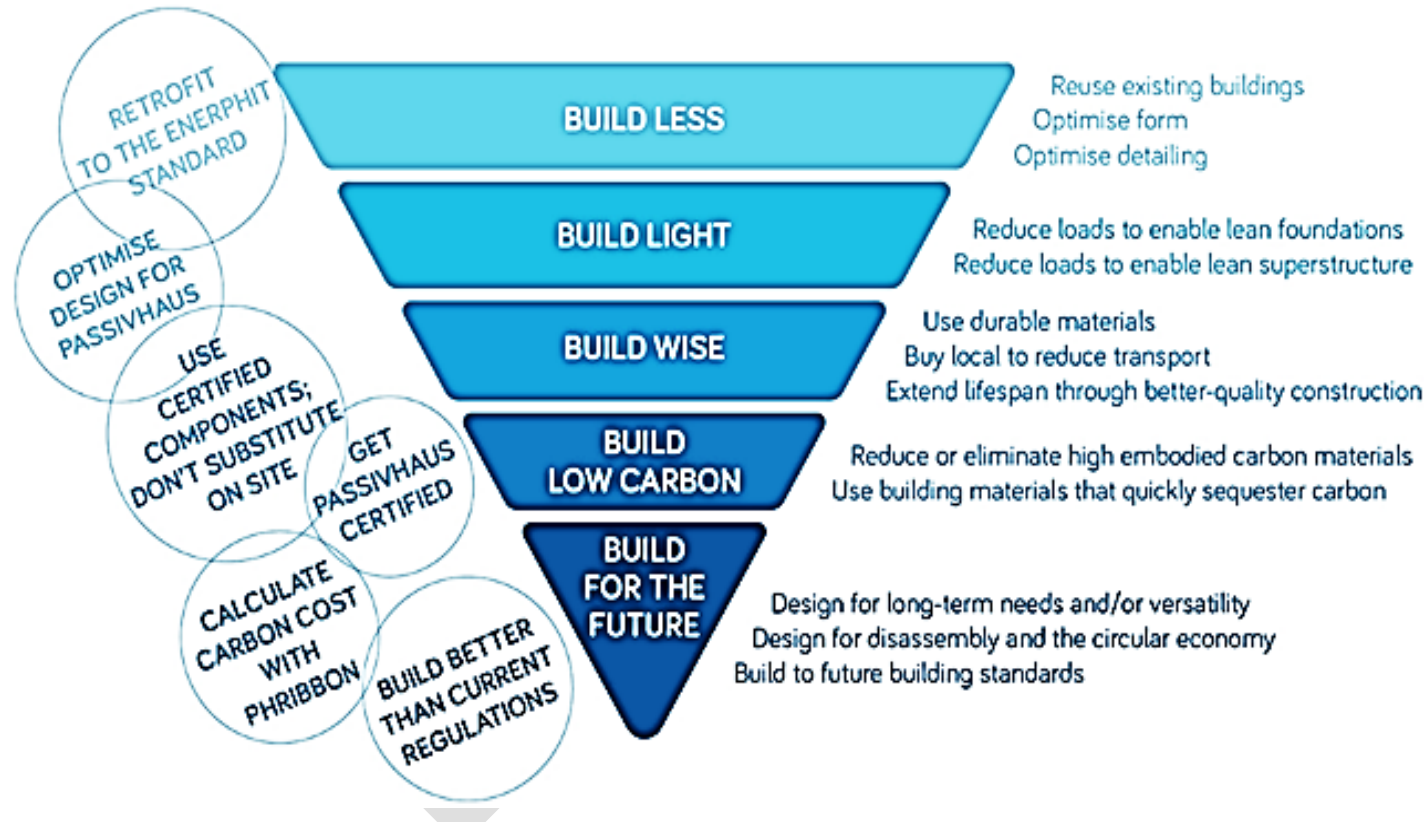


Figure 2 - Reducing embodied carbon ([Passivhaus Trust](#))

instead of concrete blocks and clay fired bricks, using timber framing and specifying materials associated with lower carbon footprint. Additionally the design should consider factors such as durability and adaptability and the disassembly and re-use at the end of life.

New developments should incorporate circular economy practices and aim to achieve net zero waste as far as practicable. This can be achieved through modern methods of construction ([MMC](#)) and design for manufacture and assembly (DfMA)⁶ processes and following the waste hierarchy. It is also important to consider the lifetimes of the various elements or 'shearing layers'⁷ of buildings. Elements with the shortest lifetimes (e.g. finishes, and furnishings) should ideally have minimal negative environmental impacts and embodied carbon so they can be renewable. Elements with longer lifetimes (e.g. building structures) may require more embodied carbon, but their associated negative environmental impacts may be minimised by designing these layers for the greatest degree of durability⁸.

In summary achieving low/ zero embodied emissions will require:

- Optimising design with the aim of reducing the raw materials used through design optimisation and the use of low/ zero carbon products.

⁶ A design approach focussing on optimised design based on off-site pre-fabrications of elements such as floors, slabs and columns for on-site construction. This can lead to less waste generation and a reduction in vehicular transport of materials to site.

- Reuse: utilising recycled materials, re purposing of existing buildings/ structures and designing buildings for deconstruction and re-use.
- Sequestration: incorporating measures to sequester carbon and using alternative material such as wood or recycled concrete products. For example, substituting wood for steel and concrete has the potential to greatly reduce the GHG impact of buildings, especially if the wood structure can be salvaged at the end of its life and reused. Also landscaping can be designed to sequester carbon through appropriate planting.

Operational Carbon

Operational carbon refers to the amount of carbon emissions associated with the building's annual operation. This includes electricity, gas and other fuels used in a building for heating, cooling, ventilation, lighting, hot water, appliances, and computer servers in commercial premises. Developers are encouraged to follow a fabric first approach such as LETI or Passivhaus standards, aiming for net zero carbon; where energy on an annual basis would be zero or negative. For the operational carbon emissions of a building to be zero, it must be highly energy efficient and powered by renewable energy either on or off-site, with any remaining annual carbon

⁷ Term coined by architect Frank Duffy, the "shearing layers" concept defines buildings as a set of integral components that adapt or change in different timescales.

⁸ Reference: Stewart Brand, 1994, 'How Buildings Learn: What Happens After They're Built'. Viking Press.

emissions offset. Further information is provided in the draft [Hertfordshire Development Quality Charter](#).

Whole life carbon

Whole life carbon (WLC) emissions are the total carbon emissions resulting from the construction and the use of a building over its entire life, including its demolition and disposal. They capture a building's operational carbon emissions from both regulated emissions (due to fixed building services, as defined in the Building Regulations such as lighting, heating, hot water, air conditioning and ventilation) and unregulated energy (e.g. emissions relating to cooking and electrical appliances), as well as its embodied carbon emissions (emissions associated with raw material extraction, the manufacture and transport of building materials, and construction; and the emissions associated with maintenance, repair and replacement, as well as dismantling, demolition and eventual material disposal). A WLC assessment also includes an assessment of the potential savings from the reuse or recycling of components after the end of a building's useful life. It provides a true picture of a building's carbon impact on the environment. British Standard BS EN15978 sets out principles of embodied and whole life carbon measurement in the built environment (Figures 5). A [template](#) has been produced which applicants will be expected to include at the Pre application stage with updates at subsequent stages of the application process. This should demonstrate how the development will reduce overall emissions.

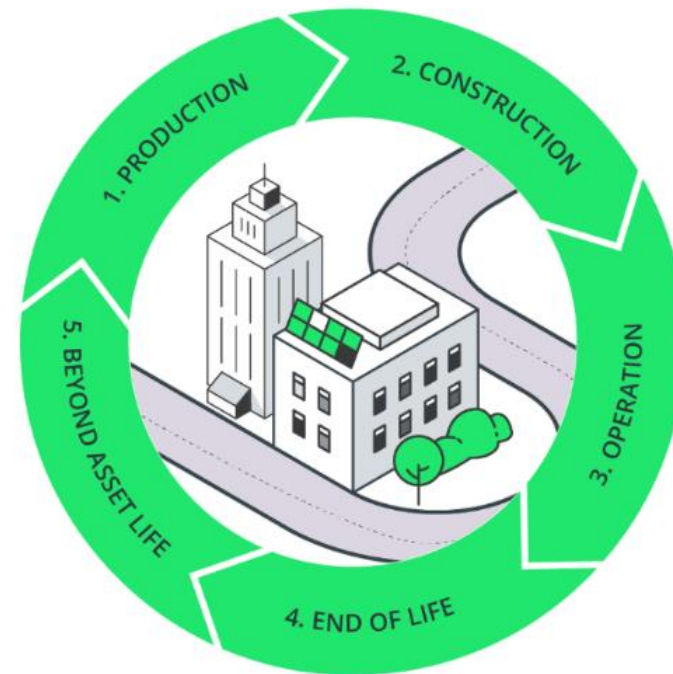


Figure 3 - Whole life carbon emissions

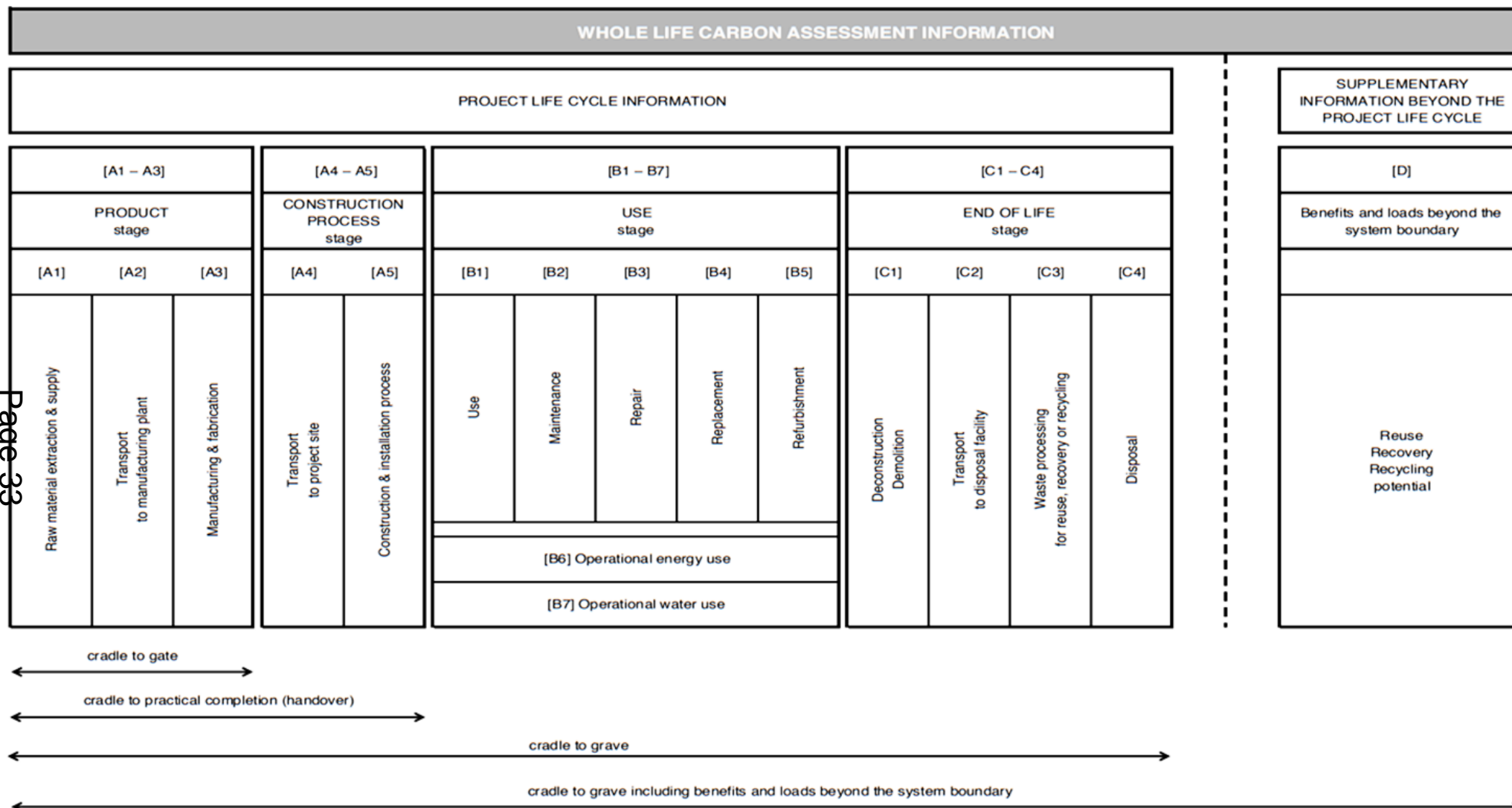


Figure 4 Whole life carbon assessment (BS EN15978)

Land use Wildlife

North Herts has a wide range of habitats, including hedgerows, wildflower meadows, orchards, ponds, lakes, reed bed and fen, ancient woodlands, chalk streams and a wildlife corridor. Many of these habitats are within designated biodiversity sites, reflecting their value in terms of wildlife interest. These include national designations such as Sites of Special Scientific Interest (SSSI) and Local Nature Reserves (LNR), and local sites such as local wildlife sites (LWS). Additionally, in urban areas green spaces such as gardens, Churchyards, parks and allotments also provide valuable habitats that support a range of species and provide stepping stones for biodiversity.

The Environment Act 2021 introduced a requirement for planning applications to provide 10% Biodiversity Net Gain (BNG). It also established the requirement for Local Nature Recovery Strategies (LNRS); a new mandatory system of spatial strategies that will create a national system of interconnected sites for nature.

Residential and non-residential developments have the potential to produce detrimental effects on wildlife and biodiversity through encroachment and recreational disturbance. The NHLP seeks to address this by focusing growth within existing key settlements and utilising brownfield/ previously development land where possible. Where strategic development is allocated on greenfield land, the Plan includes policies seeking to mitigate potential adverse impacts on the environment. This is also part of the NHLP's vision which states *'the rich biodiversity and geodiversity of North Herts will have been protected and enhanced where possible. Where new development could potentially have an adverse impact on*

biodiversity and geodiversity, measures will have been taken to ensure that the impact was either avoided or mitigated' and 'new green infrastructure will have enhanced the network of green corridors linking settlements to the open countryside, providing greater opportunities for healthy lifestyles.' The Plan seeks to protect wildlife habitats and deliver biodiversity net gain. In this context the following strategic objectives are particularly relevant:

- ENV3 – Protect, maintain and enhance the District's historic and natural environment, its cultural assets and network of open spaces, urban and rural landscapes.
- ENV4 – Reduce water consumption, increase biodiversity and protect and enhance the quality of existing environmental assets by enhancing new green spaces and networks of green space for both recreation and wildlife.
- NE4 – Development to deliver measurable biodiversity net gain and to contribute to the restoration of ecological networks and degraded or fragmented habitats. Applicants are required to submit an ecological survey commensurate with the scale, location of development and its likely impacts on biodiversity demonstrating that adverse effects can be avoided and / or minimised according to the mitigation hierarchy. Net gains can be delivered through soft landscaping and tree planting to support wildlife habitats as identified in the Hertfordshire Biodiversity Action Plan.
- NE1 – seeks to protect the existing Green Infrastructure (GI) network and the creation of new strategic GI where appropriate. This is also the objective of SP12 which sets out a hierarchy of

designations and features, seeking to protect and enhance designated and non-designated biodiversity sites in accordance with their position within the hierarchy.

- NE5 and NE6 - seek to protect existing open space and support new and improved provision as part of new development schemes.

The District has a range of nationally and locally designated sites including 7 Sites of Special Scientific Interest (SSSI)⁹, 9 designated Local Nature Reserves (LNRs) and over 300 designated Wildlife Sites (LWS). Additionally, there are watercourses including rare chalk stream habitats, woodlands, trees, parks and open spaces are interspersed throughout the District.

The presence, or potential presence, of any protected species such as bats and great crested newts, is a material consideration in planning application decisions. Similarly, there are priority habitats such as deciduous woodland and chalk grassland present within the District.

Proposals should avoid habitat loss and enhance the connectivity of ecological networks. The NPPF requires that development proposals follow the mitigation hierarchy (Figure 7).

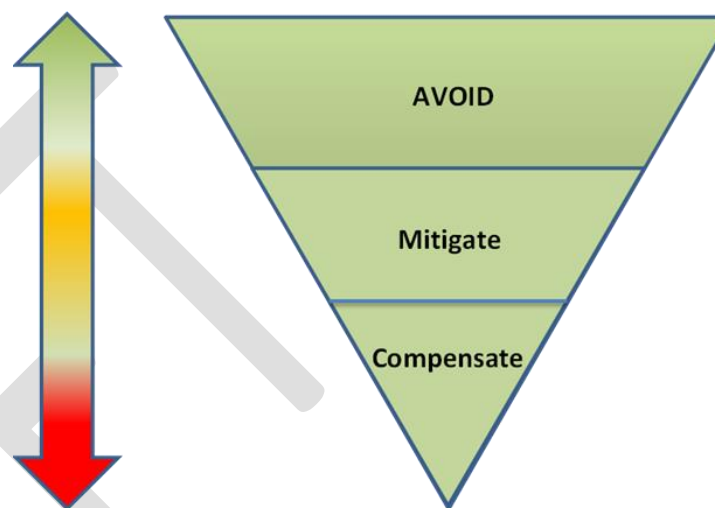


Figure 7 - The mitigation hierarchy

Therefore, it is important to ascertain if there are important habitats on the proposed site by carrying out an ecological survey of the site. Where important habitat is present, avoidance should always be the first consideration. It may also be possible to avoid harm to existing habitat through careful consideration of alternative siting, layout and scale of development such that the existing natural features that contribute to the biodiversity of the site are retained.

Where avoidance is not entirely possible, appropriate mitigation measures should be implemented. These should be commensurate to the scale of development and the importance and legal status of the habitat affected. Examples include the incorporation of planting to create buffer zones to reduce disturbance, implementing a

⁹ These are shown on the NHLP policies map: [Web Map - LocalPlan \(north-herts.gov.uk\)](http://www.herts.gov.uk)

permeable landscape design helping to reduce habitat fragmentation and linking to the existing GI network. This is further discussed in the 'Planning for Nature' guidance.¹⁰, advice can also be sought from [Hertfordshire Ecology](#).

Offsite compensation should only be considered as a last resort where avoidance and mitigation are not possible. This would involve the creation of offsite compensatory habitat according to a spatial hierarchy where local offsite delivery should be prioritised over delivery outside the District which should only be considered as a last resort.

NHLP policy NE4 states that all development should deliver measurable net gains for biodiversity. This requirement is set to a minimum 10% mandatory net gain in the Environment Act¹¹ calculated using DEFRA/ Natural England's Biodiversity Metric. This should be used early in the design process to evaluate the impacts of different design options. Applicants are required to submit a biodiversity gain plan setting out how a development will deliver biodiversity net gain. This should cover the following:

- How adverse impacts on habitats have been minimised
- The pre-development biodiversity value of the onsite habitat
- The post-development biodiversity value of the onsite habitat

¹⁰ [Hertfordshire Local Nature Partnership – Planning for biodiversity and the natural environment in Hertfordshire – guiding principles](#).

¹¹ This requirement is expected to come into force in January 2024 for all but exemptions and small sites (residential development of less than 10 dwellings or

- The biodiversity value of any offsite habitat provided in relation to the development
- Any statutory biodiversity credits purchased; plus
- Any further requirements as set out in secondary legislation.

The biodiversity net gain process is illustrated in Figure 9 Biodiversity net gain can be achieved through measures that serve to provide space for biodiversity and create links to local and/ or strategic habitat networks. Good practice examples include the following elements:

- Incorporating wildlife corridors connecting through the development. The design of the development should not interrupt or block wildlife networks;
- The creation of community woodland within development schemes on greenfield sites where appropriate;
- Community food growing projects, community gardens and allotments;
- Green roofs/ walls and water features;
- Incorporating wildflowers to support pollinators;

site area less than 0.5 ha or less. For non-residential development: less than 1000 m² of floorspace or sites smaller than 1 ha). The transition period for small sites has been extended to April 2024.

- Including flowering lawns to provide forage for bumblebees;
- Housing for wildlife: bat boxes, bird feeders, insect hotels, insect hibernation houses;



Figure 5 - Examples of housing for wildlife

- Retaining native planting, trees, orchards, hedgerows, newt ponds and streams; and
- Sustainable drainage systems to manage surface water, filter out pollutants in surface water run-off and provide habitats for wildlife.

The Council already require a Preliminary Ecological Appraisal or Ecological Impact Assessment to be submitted with most types of planning applications. These are required to contain a specific section entitled 'Biodiversity Net Gain' (BNG) which must clearly show how the site has been assessed using the Biodiversity Metric (latest version). This will demonstrate the baseline habitat value of the site (pre-development) and the post development habitat value.

It is also required to demonstrate how compliance with the BNG 10 good practice principles¹² has been applied as part of the net gain assessment. Further details regarding evidence and reporting requirements is provided in NHDC's [Developer contributions SPD](#).

Herts Local Nature Recovery Strategy

The Government's 25 Year Environment Plan which includes provision for a Nature Recovery Network (NRN) states that recovering wildlife will require more habitat, in better condition and in bigger patches that are more closely connected. As well as helping wildlife thrive, the NRN should be designed to bring a wide range of additional benefits such as:

- greater public enjoyment;
- pollination;
- carbon capture;
- water quality improvements and
- flood management.

The BNG Process is illustrated in Figure 9 below.

¹² [Biodiversity-Net-Gain-Principles.pdf \(cieem.net\)](#)

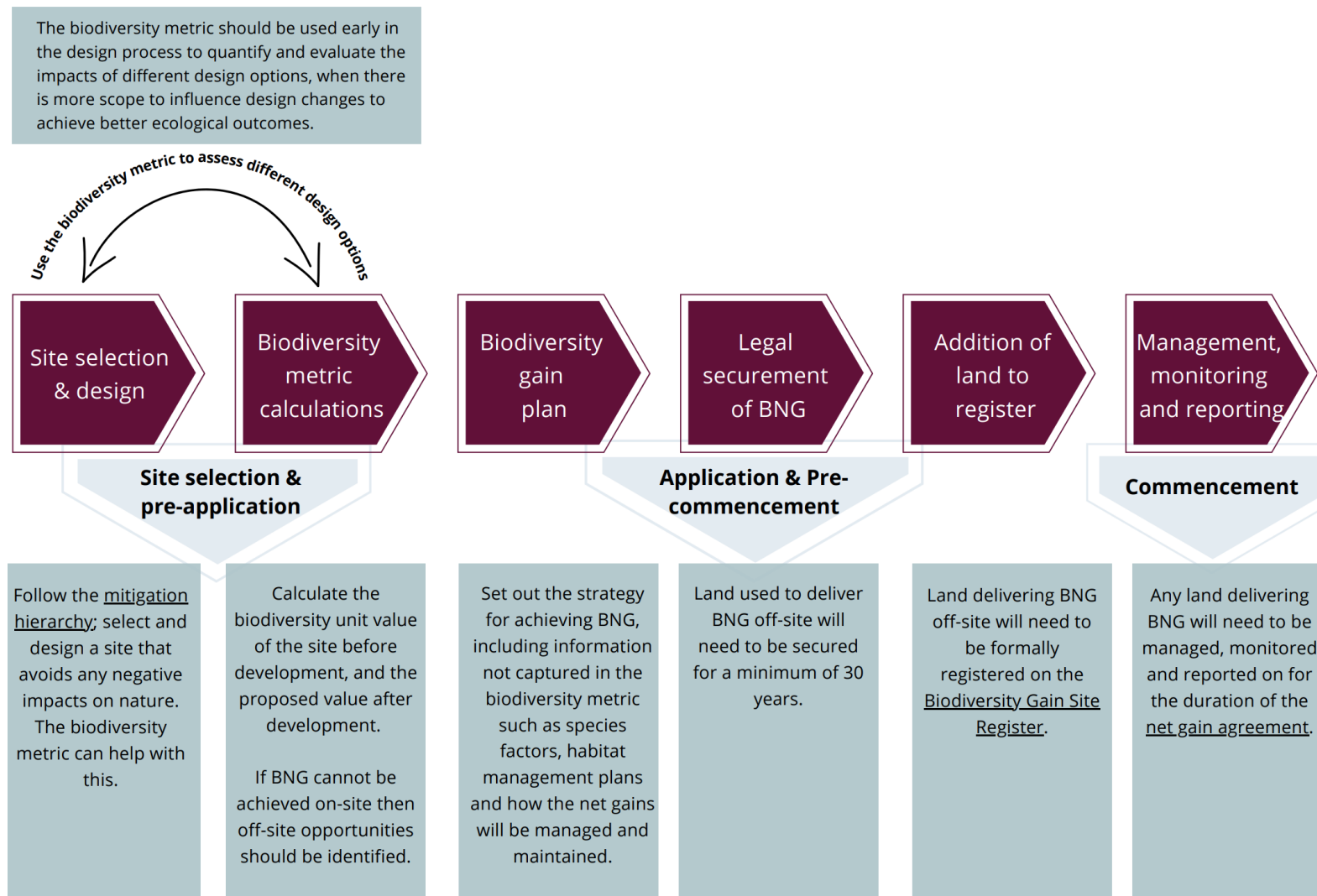


Figure 6 - The BNG Process ([Natural England](#))

Protecting Chalk Streams & Rivers

Development schemes in the vicinity of water bodies can help improve the quality of river habitats through restoration projects to restore internationally important chalk streams in the District. This will benefit wildlife and improve resilience to climate change as droughts become more frequent. This can be achieved for example by reversing historic drainage works to restore naturally meandering channels which reconnect rivers and streams surrounding floodplains¹³. Developers should seek to integrate and enhance natural water courses through sympathetic design aimed at protecting and enhancing the quality of watercourses and harnessing the recreational opportunities they offer where appropriate. This should include the identification of opportunities for de-culverting to enhance heavily modified water bodies¹⁴. Furthermore, tree planting to enhance tree cover along water courses serves to provide shade and reduce temperatures so that river habitats and species can survive increasingly hot summers.

¹³ Example case studies can be found here <https://environmentagency.blog.gov.uk/2023/06/15/working-to-improve-norfolks-chalk-streams/>

¹⁴ [A Water Framework Directive designation](#)

Checklist

	Bronze	Silver	Gold
Ecological Survey	Ecological Survey identifying any priority habitat, protected / priority species establishing potential impacts. (BS42020 or DEFRA Biodiversity Metric)	Wildlife housing for bees/ bats, Newt ponds Creation of Wildlife networks	Links to strategic GI network
Management plan outlining mitigation and monitoring measures	Management plan outlining mitigation and monitoring measures	Management plan also includes measures to enhance existing habitat and biodiversity where appropriate.	In addition management plan includes restoration of natural river/ waterbody courses or seeks to enhance waterbody quality where appropriate
Biodiversity Net gain plan	Biodiversity Net gain reporting (as per HNC Developer Contributions SPD) demonstrating 10% BNG	Greater than 10% BNG	Over 30% BNG
12m complimentary habitat buffers around locally and nationally designated sites.	12m complimentary habitat buffers around locally and nationally designated sites.	LWS Enhancement strategy (where appropriate/ applicable) In addition to standard requirements	Conservation/ enhancement to Nationally Designated site (where appropriate/ applicable) In addition to standard requirement
Open space provision/ enhancement and maintenance/ management plan	Open space provision/ enhancement and maintenance/ management plan	Open space provision also seeks to: Enhance nature depleted areas and; Includes features to enhance to biodiversity e.g. such as copses, ponds, ditches, rough area.	Open space sites link to local and / or strategic green corridors (GI) seeking to compliment the Nature Recovery Network by providing habitat connectivity.

Further information pertaining to important habitats and species within the District is provided in the [Hertfordshire Biodiversity Action Plan](#) and the Herts Environmental Records Centre ([HERC](#)). Further guidance is provided by The Herts Local Nature Partnership ([LNP](#)).

Culture and Community

The NPPF recognises that planning plays a role in facilitating social interaction and creating healthy, inclusive communities. Community and recreation facilities, together with green spaces play an important role in enabling people to participate in physical and cultural activities which can help enhance physical, spiritual and mental wellbeing and engender a sense of inclusion and community. It can also reduce crime and create a sense of place enhancing the overall attractiveness and vitality of neighbourhoods. NHLP Policy HC1 seeks to protect existing community facilities and supports the provision of new ones; subject to proposals meeting the criteria set out in the policy. New development should aim to achieve socially, economically and environmentally sustainable communities. Policy SP10 supports the retention of existing community, cultural, leisure, health, education and local retail facilities and the provision of new ones in new development.

It is important for new development to relate to the local heritage and cultural context, both in terms of the built environment and the landscape. Development should conserve and enhance (where appropriate) the significance and setting of local heritage assets and reflect the local vernacular, historical building typologies, the treatment of facades, materials, and architectural styles.

Health and Wellbeing

The built environment has multiple and significant impacts on people's health and wellbeing (Figure 10). It needs to feel safe and secure for all, including the more vulnerable members of the community. It can also positively influence behaviours and lifestyles of residents addressing multiple objectives such as

- improving safety,
- reducing air pollution,
- maximising environmental protection,
- or securing infrastructure investment to attract new residents and a skilled workforce.

Developers and delivery partners are expected to engage health, sport, and physical activity consultees early in the development process to maximise the health and wellbeing benefits of their designs.

The NPPF emphasises the planning system's role in achieving healthy places that enable healthy lifestyles through the provision of accessible green infrastructure, sports facilities, and layouts that encourage walking and cycling. This is echoed in HCC's [Green Infrastructure Strategy](#) and NHLP Policy SP9 which seek the provision of accessible, multifunctional GI that supports healthy lifestyles. The Hertfordshire Climate Change and Sustainability Partnership's (HCCSP) [Strategic Action Plan for Biodiversity](#) includes

several actions seeking to enhance green infrastructure, green space provision and nature based solutions to enhance biodiversity and improve community health.

The NHS's 'Putting Health into Place'¹⁵ sets out principles for designing, delivering, and managing healthy places. The following principles are of relevance to designing healthier developments:

- **Create compact neighbourhoods:** new schemes should facilitate social and economic connections by designing compact, walkable, mixed-use neighbourhoods with distinct identities. Neighbourhoods that do not rely on cars, with attractive streets, parks and community spaces facilitate social interaction and engender beneficial effects on health and

wellbeing. Commitment to creating compact neighbourhoods is needed at the earliest stages of planning and development. This should be implemented through a master planning approach informed by the National Model Design Code and NHS England's Healthy New Towns guidance¹⁶.

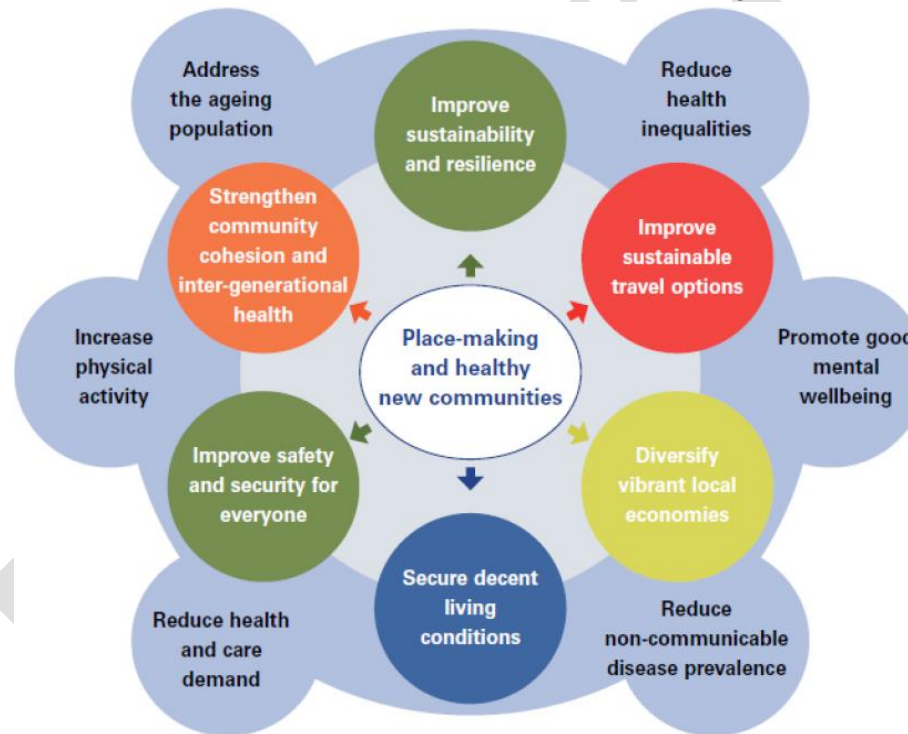


Figure 7 - Multi benefits of place making and healthy communities (TCPA)

- **Maximise active travel:** well-planned neighbourhoods can make walking, cycling and affordable public transport the preferred choice for getting around. Providing appropriate, accessible, infrastructure for whole journeys makes active travel options practical for users. Development should incorporate networks of safe walking and cycling paths with clear signposting, seating and cycle-parking. These should link to the wider surroundings, schools, health and local centres. The provision of trails incorporating active play, heritage and nature walks can also encourage active lifestyles and recreation.

¹⁵ NHS England [Putting Health into Place – Principles 4-8 Design, Deliver and Manage](#)

¹⁶ See [Northstowe](#), Cambridgeshire

- **Foster health in homes and buildings:** Provide healthy homes and buildings that are efficient and resilient to climate change. Homes should be designed to have sufficient space (meeting or exceeding Nationally Described Space Standard), daylight levels, ventilation, outlook and privacy. Buildings that are comfortable, offer character and cultivate a sense of community and pride have a positive impact on people's health.

Enable healthy play and leisure Development should create opportunities for people of all ages and abilities to come together, be active and enjoy leisure time.

It is important to recognise that some sections of the community face barriers in accessing green spaces and nature (Public Health England, 2020). People living in the most deprived areas, and ethnic minorities are disproportionately affected by high levels of pollution and people in the least deprived areas of England generally enjoy significantly more accessible green space than those in more deprived areas¹⁷. It has also been shown that, across the older population, a higher percentage of males are active than females¹⁸. Girls and young women often report feeling unsafe when spending time in public spaces such as parks and green spaces¹⁹ (Figure 11). Development proposals should ensure that nature and landscape are woven into scheme design and careful consideration given to access, visibility, and lighting in order to improve passive surveillance and reduce crime. It is important to consider how people use space, for

example women generally feel safest in well-used spaces, obscure, isolated areas create situations of vulnerability. Ensuring that streets, paths and public spaces are well overlooked yet deliver privacy to individual dwellings giving the impression of a high degree of passive surveillance is also helpful in discouraging crime and creating a sense of safety. The inclusion of sensory areas and provision of talking/ tactile maps can help make green spaces more accessible to people with sight impairment.

¹⁷ [JSNA Lite Bite: Wider Determinants of Health \(Nov. 2022\)](#)

¹⁸ [Hertfordshire Cohort Study](#)

¹⁹ [Out of Bounds – Equity in Access to Urban Nature](#)

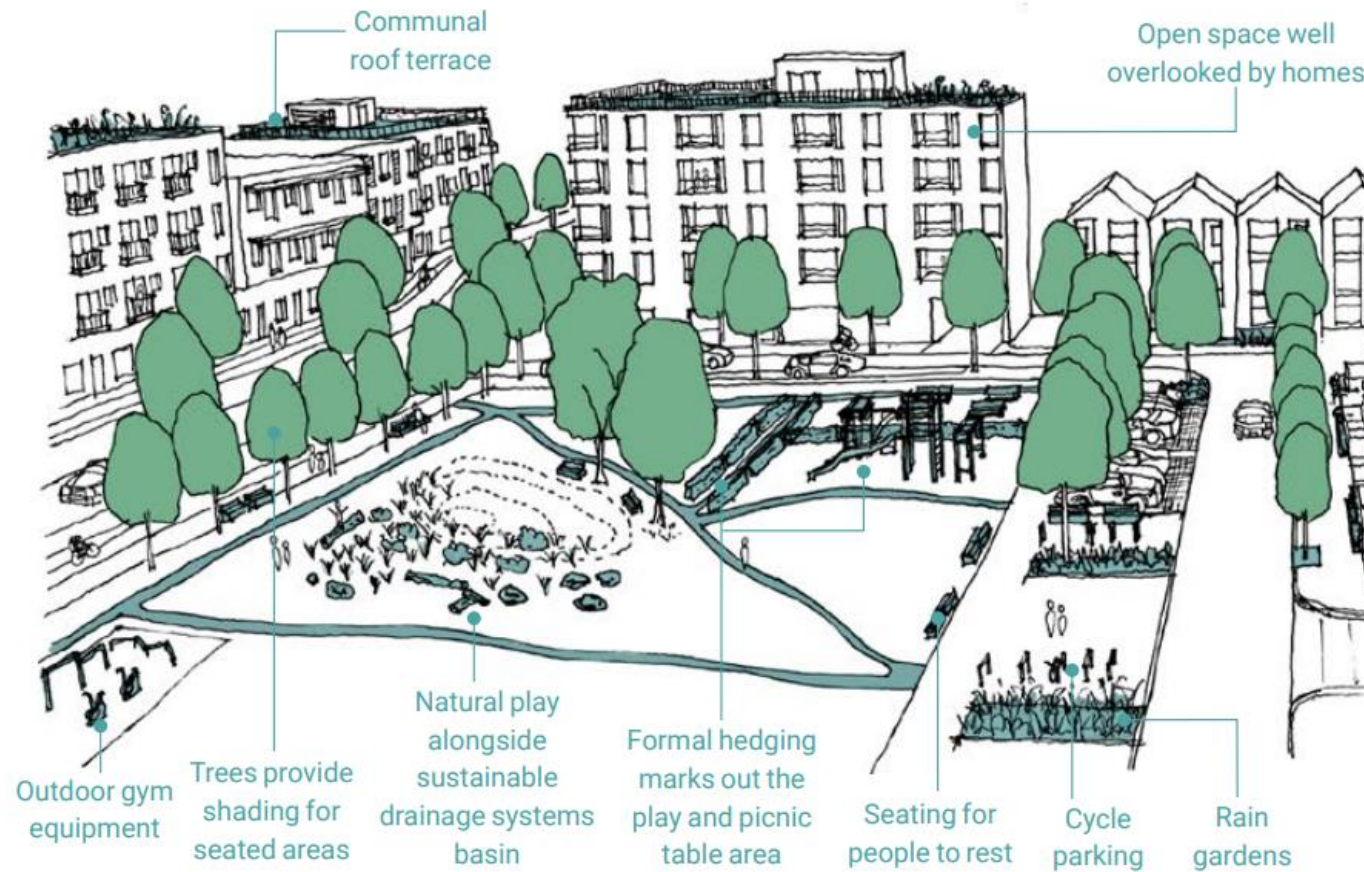


Figure 11 - High quality, green open spaces and play areas (Source: [National Design Guide](#))

3 Technical and General Guidance



This section provides general overview and technical guidance of topics relevant to achieving sustainable building design. This requires a holistic approach to the design, construction, operation and maintenance of buildings that seeks to minimise their environmental impact and creates a healthier and more comfortable environment for occupants. Sustainable building design principles include:

- Using energy-efficient materials and appliances which can help reduce the amount of energy needed to heat, cool, and light a building.
- Designing for passive solar heating and cooling through spatial planning and orientation which can help reduce the need for active heating and cooling systems.
- Using renewable energy sources which can help reduce reliance on fossil fuels.
- Water conservation which can be achieved through features such as rainwater harvesting and greywater recycling.
- Indoor air quality which can be improved through features such as ventilation and filtration systems.

Passive Design and Energy Efficiency

- Sustainable materials that are recycled, recyclable /adaptable for future reuse, or sustainably sourced.

Site Layout and Design

Passive design uses layout, fabric, and form to reduce or eliminate mechanical cooling, heating, ventilation and lighting demand. All new developments should consider optimising efficiency using passive design systems during the design phase. Whilst 'active' systems such as solar panels and other renewable energy technologies play a part in reducing carbon emissions, 'passive' measures are usually less expensive

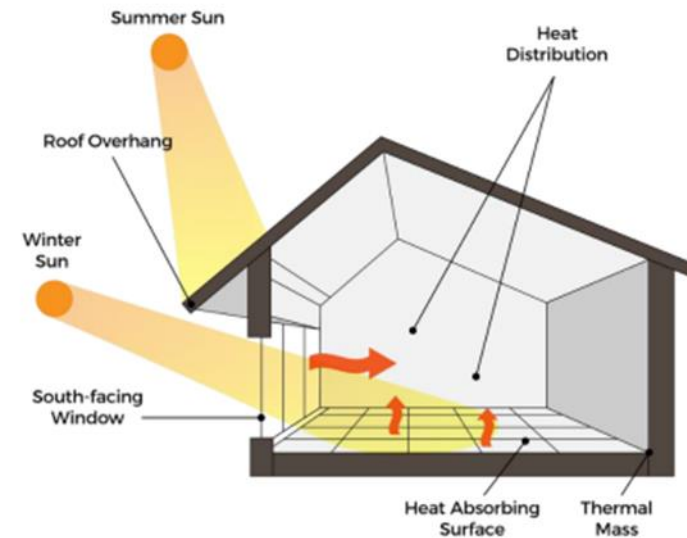


Figure 12 - Passive solar heating

Where possible, taller buildings should be placed towards the northern section of a site to reduce the effect of shadowing across the site – but this should not be done in a regimented or artificial manner and should be applied where it will provide overall benefits. Similarly, parking facilities such as garages can usefully be placed towards the north of buildings for similar reasons, provided they don't harm the amenities of neighbouring sites and land uses.

The spacing of buildings on sites should also be considered to strike a balance between gaining an optimum level of natural heat and light, including also considering efficiencies of reduced loss of heat through compact development, whilst avoiding contributing to the Urban Heat Island Effect in locations where this might be an issue.

Where the topography of a site allows, the best use should be made of opportunities for building into slopes or into the ground, where this can offer thermal buffering and the exploitation of ground heat. This can also offer protection to buildings from harsher weather conditions, allowing for adaptation to climate change. However, as sites are configured to allow for optimum benefit from the sun's power and for adapting to climate change, the siting of solar photovoltaic panels and arrays on buildings in the vicinity of the site also need to be taken into account (in the same way as neighbouring amenities) and this may therefore inhibit the preferred choice of design/layout for the new development. Nonetheless, passive gains for a new development at the expense of the ability of established sites to run sustainably will not be acceptable, and this will need to be factored into the calculations for designs.

Building Orientation

On all development sites, but particularly larger sites, developers will be expected to demonstrate that consideration has been made as to how buildings are arranged for maximum natural energy and cooling, as well as associated health benefits.

In residential developments where there is an east-west axis, the orientation of dwellings will maximise solar gain on the south elevation. With such a site orientation, habitable rooms are best located on the south elevation with kitchens and bathrooms located on the north side. Such orientation will maximise heating from the sun in the winter, but this would need to be balanced with the risks of overheating in the summer when shading may be required either from trees or other forms of planting, or from louvres.

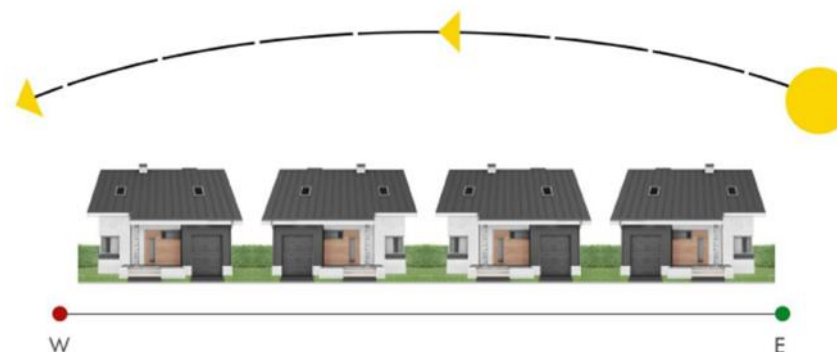


Figure 13 - Optimal orientation maximising solar gain

On sites with a north-south axis, the orientation of the buildings will maximise heating in the morning and evening when it is most needed. This layout also helps to reduce overshadowing between buildings due to the angle of the sun's path. Habitable rooms, including living rooms and bedrooms, would best be located on the west elevation to maximise the heating and lighting effects from solar gain later in the day.



Figure14 - Maximising passive heating on a north-south oriented site

Thermal Mass

The choice of building materials will have an important bearing on how temperatures are moderated in a building. High thermal mass materials absorb heat during the day and release it during the night,

helping to regulate the temperature within the building. Materials that have a high thermal mass include brick and block with plaster finishes, whereas timber framed buildings have a lower thermal mass (though this can be weighed against the benefits of lighter insulated materials and modern constructions methods in reduced embodiment of carbon, and it is for the developers to determine the merits of each for energy efficiency and reduced carbon emissions). Choice of materials will depend upon the scheme, but the embodied carbon will need to be considered.

Thermal mass is a design feature, not a method of insulation. It can reduce the cooling load of a building in summer and the heating load in winter, therefore reducing carbon emissions.

In the summer, thermal mass helps prevent buildings from overheating by absorbing heat from the sun and from the building's occupants, rather than heating the building's interior. In an office building, for example, the peak internal temperature is usually in the afternoon, particularly in the summer when the building is occupied, and heat is being generated from the occupants, computers, and lighting. At night when the building is vacated, the heat diminishes, external temperatures fall, and heat is released from the thermal mass of the building. This absorption of heat by the building's fabric and its release at night will help reduce the need for air conditioning, reducing energy consumption and carbon emissions.

In the winter, as in the summer, during the day the building absorbs heat but at night the thermal mass prevents the building from getting cold. This reduces the amount of energy needed to heat the building the following day to bring the building up to an appropriate

temperature, thereby minimising carbon emissions and saving energy.

Wind Driven Ventilation

Wind driven ventilation utilises pressure differences that occur when air flows over a building. The appropriate placement of ventilation openings will draw air through the building openings thereby providing natural ventilation.

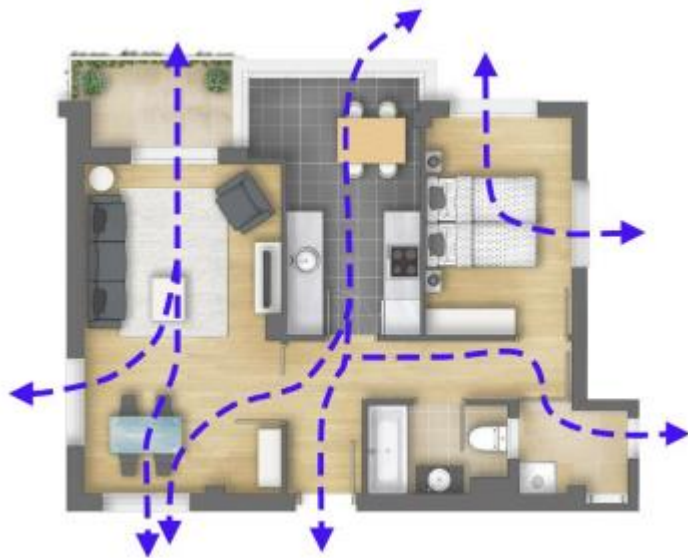


Figure 15 - Wind driven ventilation

Passive Stack Ventilation

Passive stack ventilation is driven by differences in internal and external temperatures and is achieved by placing ventilation

openings at different heights. It is based on the 'stack' effect whereby warm air naturally rises and is replaced with cooler air entering at a lower level. In order to make a passive stack approach work, vents should be placed in rooms which require fresh air to replace moisture-laden or odorous air. Ducts draw the warm air up and out of the building, and ventilation openings (such as trickle vents in winter or open windows in summer) draw in fresh air from 'dry' rooms.

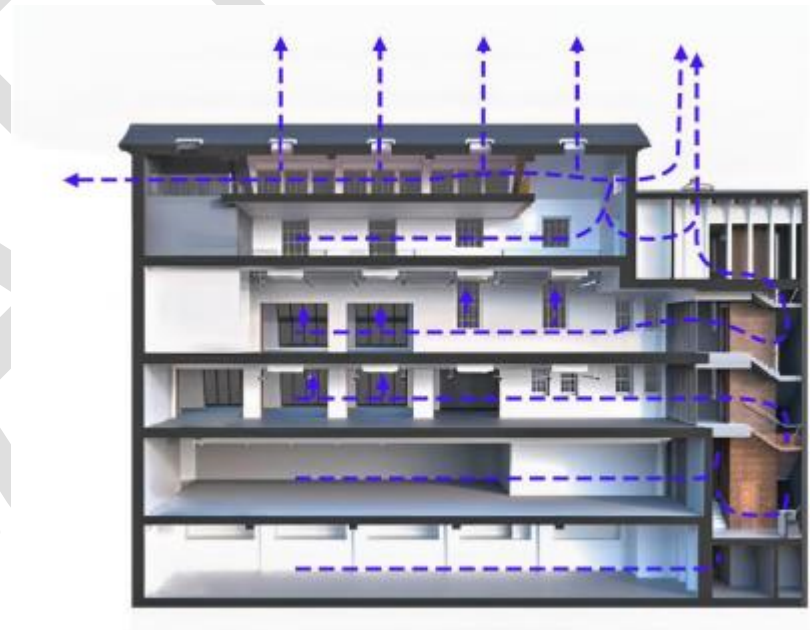


Figure 16 - Passive stack ventilation

Insulation

Around half of the heat lost in a typical home is through the walls and roof spaces. Increasing insulation levels significantly beyond current building regulations requirements is the cheapest and most effective method of reducing CO₂ emissions, and energy needs. It requires minimal maintenance and should last the life of the building. It reduces heat losses and gains through the fabric of the building and minimises the costs of heating and cooling systems. Buildings are kept warmer in the winter and cooler in the summer. Insulation measures include:

- Loft insulation;
- Tanks and pipe insulation;
- Cavity wall insulation;
- Solid wall insulation;
- Floor insulation;
- Draught proofing; and
- Double and triple glazing.

However, as with all measures, this should be weighed against other design considerations. In particular, the use of solid wall insulation should be avoided where this can affect the appearance of traditional brickwork and tile-hangings.

Thermal insulation is measured using 'U values'. The U value is a measure of how readily heat will flow through the structure. The lower the U value, the less heat is transferred through the fabric of the building. An increased thickness of insulating materials will increase energy efficiency and reduce the U value. More information on home insulation can be found at the [Energy Saving Trust](#).

Airtightness

Significant reductions in heat loss can also be achieved by reducing air infiltration through the building fabric and making the building air tight. Air leakage occurs in several places, particularly draughty windows and doors and joints between ceilings and walls. This can be reduced through careful construction practices, to ensure gaps in the fabric are minimised (Figure 17).



Figure 17 - Energy loss through a building

Measures include:

- Ensuring gaps around window and door frames are properly sealed;
- Draught-stripping external windows and doors (other than bathrooms unless other ventilation measures are included);
- Using controlled ventilation in kitchens (with draught-stripping);
- Sealing holes around services passing through the external walls including water pipes, gas pipes, boiler flues and electrical cables;
- Choosing airtight light fittings, or sealing gaps around light fittings and ceiling pull cords;
- Sealing the joint between the ceiling and the external wall; and
- Sealing the joint between the dry-lining and the skirting board.

Solar Gain and Overheating

Whilst reducing energy needs – and associated carbon emissions – through retaining as much heat as possible is important, this does nonetheless need to be balanced against the issue of overheating, which in the built environment is also a growing issue; twenty per cent of homes in England already experience overheating in the summer months, and with temperatures rising, this should be addressed in advance through appropriate measures. The UK's Climate Change Risk Assessment identifies high temperatures and the threat this

poses to health, wellbeing and productivity as one of the six priority risk areas for action.

Properties at a higher risk of overheating include:

- Flats with south and west facing facades due to excess solar gain;
- Top floor flats with heat gain through the walls and roof;
- Single aspect flats (no cross-ventilation allowance);
- Properties with district heating or similar, where excess internal gains arise from poorly placed or poorly insulated pipe work;
- Buildings with heat recovery systems that have no summer bypass mode; and
- Buildings with poorly designed thermal mass coupled with insufficient secure ventilation to enable night purge of heat to take place.

Air conditioning is commonly used to address overheating, but this is energy intensive with high associated levels of carbon emissions. It also places a cost on future occupiers in terms of both energy bills and maintenance costs. Therefore, the Council's preferred approach to overheating is that the design of developments should follow a 'cooling hierarchy', subject to taking a balanced approach to this and other design considerations.

The cooling hierarchy is as follows:

- **Passive design** - Minimise internal heat generation through energy efficient design and reduction of the amount of heat entering the building in the summer and shoulder months through consideration of orientation, overhangs and shading, albedo, fenestration, insulation, and green roofs. Where heat is to be managed within the building through external mass and high ceilings, provision must be made for secure night-time ventilation to enable night purge to take place.
- **Passive/natural cooling** - Use of outside air, where possible pre-cooled by soft landscaping, a green roof or by passing it underground to ventilate and cool a building without the use of a powered system. This includes maximising cross ventilation, passive stack and wind driven ventilation and enabling night purge ventilation. Single aspect dwellings should be avoided for all schemes as effective ventilation can be difficult or impossible to achieve. Windows and/or ventilation panels should be designed to allow effective and secure ventilation.
- **Mixed mode cooling** - Use of local mechanical ventilation/cooling to supplement the above measures (in order of preference):
 - i. Low energy mechanical cooling (e.g. fan powered ventilation with/without evaporative cooling or ground coupled cooling).
 - ii. Air conditioning – last resort as these systems are energy intensive.

Full building mechanical ventilation/cooling system - Use only the lowest carbon/energy options once all other elements of the cooling hierarchy have been utilised.

Glare

In addition to solar gain, it is also important to consider the potential effects of glare at the design stage. As with overheating this can be addressed through effective layout and design and the inclusion of effective solutions such as low eaves-height blinds; brise soleil screening; external shuttering; lighter colour palettes; and the use of photochromic/ thermochromic glass, to be selected with consideration of other design matters, such as local distinctiveness and character.

On-Site Low Carbon and Renewable Energy

With the transition away from traditional gas boilers major schemes should consider implementation of on-site low carbon and renewable energy generation systems.

Applicant should therefore submit a sustainability statement outlining details of on-site low carbon and renewable energy generation systems.

Solar Photovoltaic Panels

Solar photovoltaic technology converts the energy from the sun into electricity. The greater the intensity of light, the greater the generation of electricity, meaning that solar panels are often located on south facing roofs²⁰ or mounted on flat roofs as an array. While solar panels can be visually intrusive, careful placement can avoid or limit impact. It is also possible to buy solar panels which mimic the design of roofing tiles.

By connecting a PV system to the National Grid, the surplus daytime electricity that has been generated can be sold to the local utility provider, who would supply electricity outside of daylight hours. At least 10m² of PV is needed.

PV products can be used on all types of roofs - even flat ones, though the optimal roof angle is 30° to 40° in the UK.

²⁰ While overshadowing will reduce energy production only daylight is required to generate electricity and not direct sunlight, meaning that it will continue to operate throughout the year and on cloudy days.

A north facing PV roof will generate 60% of the amount of electricity that a south facing roof would.

Solar panel installations (both PV and thermal) can be sited anywhere – including free-standing in the garden or on the roof of a property, garage or outbuilding – as long as it does not regularly get overshadowed.

Recent technological advancements in this field have led to the development of solar tiles and transparent solar PV. These are more discreet options than traditional solar PV, which provide more opportunities to improve a building's energy efficiency. These technologies are particularly relevant for listed/historic buildings, which may experience more difficulty when looking to install traditional solar PV.

PV tiles can be used as a roof covering and are maintenance free. The PV tiled roof of a house could prevent 34 tonnes of greenhouse gas emissions during its lifetime.

PV tiles cost at least £500 per m², but they do act as a roof covering, save money on electricity and surplus energy can be sold.

Solar panels do not generate any noise, have no moving parts and in general have a long life with low maintenance making them an ideal approach in most urban and rural locations. The economic viability is however only realised over a long period.

Solar Thermal Heating

Solar thermal systems use sunlight to heat a fluid (depending on the application, it can be water or a water/glycerol mixture).

Two main types of solar hot water collector are available: Flat plate and evacuated tube. In both systems water or an antifreeze mixture travels through the collector picking up heat from the sun and then passing through a copper coil in the hot water tank. Solar panels work best when located in direct sunlight on a sloping roof. Care needs to be taken to make sure that the panels are not overshadowed. A well designed system can provide between 50 and 70% of a household's annual hot water with the peak period being between May and September. In the winter the water can be fully heated to the required temperature using a conventional boiler.

The necessary equipment does not generate noise and requires little maintenance but does require an area of south facing roof where it is possible to access the existing water heating system. Solar water heating systems can often be designed discretely into new buildings.

Solar Photovoltaic – Thermal

Solar thermal units heat water which is integrated to a building's hot water system using a heat exchanger or colocation. These systems operate by harnessing sun light to heat a fluid in a solar roof panel which circulates through the system and heats the water tank. This preheats the water, reducing the amount of other energy needed from elsewhere to heat the water.

Solar Water Heating systems are most effective in large family homes and large building complexes where large quantities of hot water are needed. Systems can supply up to 50% of hot water use.

Relevant legislation

Whilst the installation of solar panels on residential buildings may be 'permitted development' in certain circumstances, wildlife legislation still applies as follows:

- All species of bat and their roosts are protected under both the Wildlife and Countryside Act 1981 (as amended) and the Conservation of Habitats and Species Regulations 2010 (as amended).
- All wild birds are protected by the Wildlife and Countryside Act 1981 (as amended), which protects the birds themselves, their eggs and nests whilst being built.

Raised slates/tiles provide suitable opportunities for roosting bats as well as nesting birds, fitting solar panels may cause harm or disturbance to them. Other retrofitting options such as cavity wall insulation, solar thermal, externally applied solid wall insulation, roof insulation at rafter level and timber casement window draught proofing may also affect ecology, as such the potential presence of protected species requires careful consideration. If retrofitting is planned within or adjacent to known nesting swift sites, then extra caution will be required.

To avoid breaching wildlife legislation, a bat scoping and nesting bird inspection should be undertaken. These surveys should inform the timing of works in order to avoid disturbing roosting bats if present

and necessary licensing requirements. Further advice can be sought from the Bat Conservation Trust which is free of charge or if planning consent is required, from the Council's planning advice/pre-application service. In addition, the broad location of known swift nesting sites can be found on the I Share Maps website (detail provided at Postcode level).

Heat Pumps

Heat pumps work by extracting heat from a source outside the building and concentrating it to heat the home. This heat can come from the ground, the outside air or even a nearby body of water. Heat pumps are electrically driven and are normally most efficient when the increase in temperature is minimised. They work well with underfloor heating systems which operate at lower temperatures. Heat pumps are best used with a well-insulated new build property or an existing dwelling undergoing major refurbishment. They are particularly well suited to homes in areas that do not have access to mains gas.

Ground Source Heat Pumps

Ground source heat pumps uses the stable high volume / low level warmth of the earth²¹ and converts it into low volume / high level heat. The recovered heat can then be used to heat water or spaces.

There are two basic forms of ground source heat pump:

- The first comprises a bore hole where a long pipe is driven vertically down deep into the ground.²²
- The second is a trench system, in which a loop or coil is laid out horizontally at a shallow depth.²³ In both systems, heat is transferred by water running through the pipe into a compressor which raises it to a usable higher temperature. Being almost entirely underground ground source heat pumps cause little or no visual impact.

Air Source Heat Pumps

Air source heat pumps work by converting the temperature of the outside air into heat for the building and supplying energy for the hot water system. The only outside space required is an external wall, making this system ideal for compact forms of development such as flats or smaller houses. They are cheaper to install than ground source heat pumps but these lower costs may be offset by the variability in air temperature.

Air source heat pumps are designed to work in combination with other heating systems rather than acting as the sole energy source and buildings must be sufficiently well insulated to maximise results.

Biomass

Biomass or wood burning systems use pelleted or chipped wood. They differ from other renewable energy sources because although they release carbon dioxide (CO₂) when they are burnt, but this is

²¹ At several metres below the earth's surface the ground maintains a constant temperature of 11-13°C

²² 15m to 150m depending on ground conditions and the size of the system.

²³ Approximately 2m.

equal to the carbon absorbed when the tree was growing so the process is essentially carbon neutral. In order for biomass to be a truly renewable energy source, the fuel must come from a sustainable source i.e., the wood is replanted, and it should be used close to where it was grown. Wood burning stoves and boilers are available in any size depending on whether they are required to heat one room or the whole building. They can achieve efficiencies of 80-90% and can be used in homes and commercial buildings. Some types of appliances can be fed automatically from an external store.

Biomass refers to the use of organic material such as wood and waste to generate heat and electricity. It can be categorised into two types: dry biomass and wet biomass. The use of dry biomass involves combustion, whereas the use of wet biomass involves fermentation or digestion.

Dry Biomass

The most common source of dry biomass material is wood from forests, urban tree pruning, coppices or wood waste from farms. The raw material is normally processed into pellets or wood chips. Dry biomass is considered carbon neutral as the CO₂ emitted during burning is balanced with the CO₂ absorbed in growing the organic material.²⁴ To ensure that the benefits of biomass are not outweighed by the impact of transporting the material, it is essential that there is a local and adequate supply.

²⁴ Plants absorb CO₂ during photosynthesis.

²⁵ Ash is produced at a rate of around 1% of the total weight of biomass burned. The ash from most biomass fuels can be safely returned to the soil as fertiliser

Biomass can be burnt directly to heat water and/or spaces or be used in more efficient combined heat and power systems to generate both heat and electricity (see related section for further information). It can be used across all types of development, including single dwellings, however, the need to provide space for the combustion plant and storage facilities make small sites impractical. Arrangements also need to be in place for the disposal of ash.²⁵

Under the right economic and supply conditions, the payback for biomass can be shorter than other renewable technologies. However, the technology requires higher maintenance and monitoring to ensure compliance with legislation such as the Clean Air Act.

Wet Biomass

Wet biomass involves the fermentation or digestion of waste to provide a gas which is then burned to produce heat and/or electricity. The process has the benefit of using materials which are otherwise difficult to dispose of including agricultural, household and industrial residues and sewage sludge.

Due to the nature of wet biomass, site selection for plants needs to carefully consider transport movements to and from the site and the effects of odour.²⁶

²⁶ It should be noted that anaerobic digestion can bring benefits in terms of odour reduction over the raw fuel.

Wind Energy

Wind turbines convert the power of the wind into electricity using rotating blades to drive a generator. To be effective the turbine must be sited where it would benefit from adequate wind and where the blades would be free to rotate without interference or turbulence. There are two types of wind turbine: horizontal blade turbines and vertical blade turbines.

There are three categories of turbine:

- **Large:** A collection of large-scale wind turbines located in countryside locations (hub height can be as much as 100m). These are often referred to as wind farms. Electricity is provided for use in the national grid.
- **Small: Individual Free Standing:** often smaller turbines than within a wind farm but can still be significant structures (hub height typically 6m to 25m). Usually located in non-residential areas. Generally provides electricity to nearby properties.
- **Micro:** small turbines mounted on buildings so that the blades extend above the roof of a building. Generally provides on-site electricity generation.

Turbines can be effectively integrated into the design of buildings, however, local wind speed should be monitored for at least 6 months to ensure the viability of the location. Due to their size and prominent appearance consideration must be given to their visual impact. Issues of noise also need to be considered if in proximity to houses and other sensitive activities or designations.

The electricity generated can be linked to the National Grid or can be used to charge batteries. Modern wind turbine designs tend to be very near silent in operation such that the wind in the leaves on trees can be louder. Wind turbines typically cost from £2,500-£5,000 per kilowatt of generating capacity installed.

A design and access statement will need to be submitted to cover the majority of developments and parking is a key aspect that must be covered. In some cases parking arising from development will require measures to be put in place to manage the impact of parking on the public highway. This includes physical protection against parking (i.e. on verges) or protection via Traffic Regulation Orders against short/long stay parking at inappropriate locations (i.e. at junctions, in locations that may conflict with pedestrian movements). All parking management required as a result of new development must be provided by the developer and should have regard to the Council's Parking Strategy and other parking management in the area.

Energy Storage

Home energy storage systems store generated electricity or heat (e.g. solar, PV, wind, or hydroelectric systems) and can in the form of electrical batteries or heat storage systems. Such systems are useful for households generating their own renewable energy as it allows them to store surplus energy and use it as when required. This is particularly helpful in planning electricity usage for charging Electric vehicles or domestic heat pumps.

Government Financial Incentives

Capital allowances: Investment on energy-efficient items including low or zero-carbon technology can be claimed back as capital allowances, enabling the deduction of the full costs of qualifying assets from profits before tax.

Reduced rate of VAT: A reduced rate of 5% VAT is available for installing specific energy saving material in residential homes. This also includes the curtilage of residential accommodation and applies to the price of the goods to be installed (it won't apply to the purchase of goods without the installation process). There are conditions attached such as the supply of the installation being to a qualifying person (over 60 or in receipt of certain of benefits) or to a relevant housing association. The incentive includes insulation, solar panels, heat pumps, micro-Combined Heat and Power (CHP) units, central heating/ hot water system controls and wood fuelled boilers. The reduced rate of VAT is also available for grant-funded installations of heating appliances, central heating and renewable source systems.

Climate Change Agreement (CCA) scheme: The Climate Change Levy (CCL) is an energy tax which aims to increase energy efficiency. The main rates of the Levy apply to energy intensive commercial and industrial businesses on the electricity, gas or solid fuels they use. However, exemptions from the levy apply if energy is supplied from certain combined heat and power (CHP) schemes registered under the CHP quality assurance programme. Exemption also applies where electricity was generated from renewable sources.

The Home Upgrade Grant: The Home Upgrade Grant (HUG) will provide energy efficiency upgrades and low carbon heating via local authority funding, to households in England that are low income, off the gas grid and have energy performance certificates between bands D&G. Phase 2 of the Grant applies to certain LPAs between 2023 and 2025.

The Social Housing Decarbonisation Fund: Provides government funding to improve the energy performance of social homes in England. The scheme runs with a fabric first principle to maximise the dwelling's suitability for low carbon heating either now or in the future. Registered providers must improve their stock using a fabric first approach to at least a minimum of EPC C.

Hertfordshire County Council's environmental improvement grant scheme²⁷ is available to support small projects that will help deliver the Council's biodiversity objectives; to enhance nature by 20% by 2050 and to establish at least 1.8m trees across the county by 2030.

Transport

In some circumstances the traffic generated by a new development will require a Transport Assessment to be submitted as part of the planning application.

Full guidance on the transport assessment process is available at: <http://www.dft.gov.uk/pgr/regional/transportassessments/guidanceonta>

²⁷ Further details available here: www.hertfordshire.gov.uk

Additional information can be found in [Roads in Hertfordshire](#).

Transport assessments will be required for:

- Residential development in excess of 25 units (50 for retirement dwellings) or,
- Where traffic levels to and from the proposed development are likely to exceed 5% of the two-way traffic flow on the adjoining highway from which it takes access
- Where traffic congestion exists or will exist within the assessment period; and
- In sensitive locations such as adjacent or close to traffic lights or roundabout junctions.

Design and Access statements will need to be submitted to cover the majority of developments and parking is a key aspect that must be covered.

In some cases parking arising from development will require measures to be put in place to manage the impact of parking on the public highway. This includes physical protection against parking (i.e. on verges) or protection via Traffic Regulation Orders against short/long stay parking at inappropriate locations (i.e. at junctions, in locations that may conflict with pedestrian movements). All parking management required as a result of new development must be provided by the developer and should have regard to the Council's Parking Strategy and other parking management in the area.

Electric Vehicle Charging Points

In January 2022 the Government adopted amendments to Building Regulations, to require new developments to provide EV charging points. The amendments in Part S of Schedule 1 to the Building Regulations 2010 took effect on 15 June 2022 for use in England. Whilst most of the requirements of these Building Regulations are reflected in the advice in this document, additional guidance is provided on the requirements by development type.

Car & Cycle Parking

NHDC's [Vehicle Parking at New Development SPD](#) was adopted in November 2011 and provides guidance on parking provision at new developments in line with national policy that promotes local decision making on appropriate parking standards.

The standards apply a 'minimum' parking standard to residential development that takes into account levels of car ownership and expected growth, whilst retaining 'maximum' provision for non-residential development along with the zonal approach to parking restraint.

Applications for new residential development must seek to promote walking, cycling and public transport and in doing so developers may make a case for negotiating the provision of parking below the minimum standard. Clear evidence must be provided that residents and visitor parking demand will not exceed the parking provided OR that alternative short and long stay daytime and evening parking will be readily available to future residents and visitors. The developer should identify examples of this evidence from other developments or locations in similar circumstances to those found in the district. The

Council does not consider, however, that residents will chose not to own cars if they live within the most accessible areas or corridors.

Parking provision with development proposals should link in with a Sustainable Travel Strategy and include EV charging points.

Sustainable Transport

The NPPF expects development proposals to ensure that “appropriate opportunities to promote sustainable transport modes can be – or have been – taken up, given the type of development and its location”.

Sustainable transport should be considered at the outset when designing new developments taking into account the potential impacts on congestion and air quality (see Air quality section). The emphasis should be on reducing reliance on private vehicles and promoting modal shift through public transport and active travel provision. Ideally, new development should incorporate segregated pedestrian and cycle paths located away from motorised traffic.

For larger strategic developments the provision of local services and facilities can also help the need to travel further afield to access such services (e.g. retail, health and education). Further information is provided by the [North Herts Transport Strategy](#).

Development proposals are therefore required to include travel plans and transport assessments and statements demonstrating how they deliver sustainable transport objectives and support modal shift.

The layout of streets should be designed to facilitate efficient bus operation. Consideration should be given to including bus gates and

priority at traffic signals. All bus stops should be connected to the surrounding area by direct and safe walking routes. Railway stations and bus stops on major corridors, served by ‘express’ services, should include secure cycle parking and safe cycling routes from the surrounding area.



Figure 18 - Proposals should tip the balance in favour of sustainable transport (Source: [CIHT](#))

Well-designed secure cycle parking within dwellings and other areas should be conveniently located to encourage greater use.

Electric vehicle/cycle spaces and charging points need to be suitably located to avoid street clutter.

Development should consider access for servicing such as refuse collection, deliveries, and removals. Further guidance is provided in the [National Design Guide](#).

Sport England's [Active Design guidelines](#) sets out active design guidelines on how to incorporate public transport, and active travel networks through development and into existing communities.

NHS England's [Putting Health into Place](#) provides further guidance including case studies showing how active travel provides the most

sustainable from of transport and how it can facilitate improved health and wellbeing.

Car-sharing schemes and car clubs are actively sought in the district, including in new developments, to give residents a practical alternative to owning a car, especially a second or third car, which may be used only occasionally..

Enhanced digital connectivity such as high-speed broadband services can help facilitate home working thus reducing the need to travel helping maintain the post Covid trend towards hybrid working.

Digital technologies can also be used to enable digital transport service platforms such Mobility as a Service (MaaS) systems²⁸ that enable users to access, pay for, and get real-time information on, a

range of public and private transport options. Examples of MaaS include the app Whim in the West Midlands, and MaaS Scotland. The former offers a range of monthly plans, bringing in National Express, Transport for West Midlands, Gett, Nextbike and Enterprise rent-a-car as transport providers.

Electric Vehicle Charging Points

New residential dwellings are required to include vehicle charging points in accordance with the requirements set out in the Building Regulations and HCC's and NHDC's standards.

²⁸ [Mobility as a Service \(MaaS\) in the UK: change and its implications \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

Checklist:

	Bronze	Silver	Gold
Transport statements, assessment and Travel plans demonstrating how sustainable transport provisions and provisions of adequate access to site (Vehicular, Pedestrian and Cycle)	✓	Additionally Seek to achieve 50% sustainable travel Car clubs/ ride sharing schemes Community transport schemes Cycle hire schemes	In addition to segregated cycle ways, pedestrian paths, away from motor traffic and integrated with green infrastructure Ensure every home is within short walking (5-10 mins) distance from a bus stop. Incorporate a digital Mobility as a Service (MaaS) system providing real-time access to a range of public and private transport options such as hail a ride bus service.
EV charging requirements: Dwellings with garage or private driveway (Class C)	One active EV charging point per dwelling – 7kW rating	Same number of chargers at 22kW	Same number of 50 kW rapid chargers
Dwellings without garage/ private driveway OR those with associated parking within communal car park e.g. flats (Class C)	All parking spaces must have one active EV charging point where: The number of parking spaces equals or is lower than the number of dwellings. Minimum 7 kW rating. All remaining spaces must have passive provision installed.	Same number of chargers at 22kW	Including provision of some 50 kW rapid chargers
Car club provision in residential/ mixed-use developments (Class C)	All spaces to have 100% active EV charging points at 7kW	Same number of chargers at 22kW	22 kW plus some 50 kW rapid chargers

All disabled parking within any residential development	All disabled spaces to have 100% active EV charging points at 7KW	Same number of chargers at 22kW	22 kW plus some 50 kW rapid chargers
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Air Quality

The NPPF states that air pollution is a material planning consideration therefore an assessment of air quality must be included with applications identifying any potential adverse effects on local air quality. The impacts of existing pollution (including cumulative effects) on proposed development should also be taken into consideration as part of the assessment.

The main pollutants of concern are nitrogen dioxide (NO₂), and particulate matter (PM₁₀ & PM_{2.5}) from vehicular traffic. Levels of NO₂ are close to exceeding a national air quality objective around the A505 in the Hitchin Street / Whitehorse Street area of Baldock. Of particular concern is the area in the south of Hitchin. Notably Stevenage Road (A602) near the Hitchin Hill roundabout, which has been designated an Air Quality Management Area (AQMA) and the Payne's Park roundabout at the A602 junction with the A505 which was designated an AQMA in 2016.

The NPPF states that *“planning policies and decisions should sustain and contribute towards compliance with relevant limit values or national objectives for pollutants, taking into account the presence of Air Quality Management Areas and Clean Air Zones, and the cumulative impacts from individual sites in local areas.”* It adds that *“Opportunities to improve air quality or mitigate impacts should be identified, such as through traffic and travel management, and green infrastructure provision and enhancement”*

The [national pollutant objective](#) limits relevant to vehicular traffic and are outlined below:

Pollutant	National Objective levels (England)
NO ₂	200 µg/m ³ not to be exceeded more than 18 times a year 40 µg/m ³
PM ₁₀	Annual average not to exceed 40 µg/m ³ & 24-hour average of 50 µg/m ³ not to occur more than 35 times in a single year.
PM _{2.5}	20 µg/m ³ & 10 µg/m ³ by 2040 (The Environmental Targets (Fine Particulate Matter) (England) Regulations 2023)

Hertfordshire's Local Transport Plan ([LPT4](#)) highlights the role of transport as a major contributor to air pollution in the county recognising its adverse impact on human health. It identifies transport and growth as presenting threats to the local air quality and supports reducing car use and new fuel and energy technologies as a way to help improve air quality. The importance of tackling air quality in Hertfordshire is also outlined in Hertfordshire County Council's Air Quality Strategy 2019 and NHDC's Annual Air Quality Annual Status Report ([ASR](#)).

NHLP Policy D4 (Air Quality) expects proposals to consider impacts on air quality and to provide air quality impact assessments (where applicable) demonstrating that the development will not produce unacceptable impacts on local air quality (pre, during and post construction). Developers would be expected to provide appropriate levels of mitigation even where an impact assessment is not required.

The NHLP requires an air quality impact assessment in the following instances:

Development within or adjacent to an AQMA:

- Housing
- Biomass or other combustion boiler
- Industrial developments
- Car parks
- Developments likely to significantly increase vehicle movements

Development elsewhere in the District:

- ‘Major’ developments that lead to significantly increased car parking / traffic movements particularly heavy duty vehicles.
- Industrial developments
- Development introducing people to a previously unpopulated area where air quality is an issue.

An approach to considering the impact of a development on air pollution and the potential mitigation of such is in place in the form of the air quality planning guidance that can be found at <http://www.north-herts.gov.uk/home/environmental-health/pollution/air-quality/air-quality-and-planning>

Demolition and Construction Management Plan

A Detailed Demolition and Construction Management Plan must be submitted for approval by NHDC prior to commencement of construction. This is in order to ensure that adequate measures are adopted to control nuisance during works associated with the development from the spread of pollution, notably dust and fine particulate matter.

Travel Plan

A detailed travel plan shall be in place prior to development. This should be prepared in accordance with per the Herts Travel Plan Guidance at www.hertsdirect.org and include the following:

- The travel plan shall be fully assessed prior to its approval in conjunction with local authority officers.
- Agreed targets and objectives included in the travel plan are secured for implementation by mutual agreement of the local authority and the developer/applicant (normally by means of a Section 106 agreement).
- The outputs of the travel plan (typically trip levels and mode split) are annually monitored against the agreed targets and objectives.

- Should the travel plan not deliver the anticipated outputs or meet the targets and objectives further mitigation/alternative/compensation measures need to be identified and implemented.
- A named co-ordinator is required for success of the travel plan.

Measures to improve air quality.

- Development should be located in sustainable locations in terms of proximity to services and facilities to reduce the need to travel.
- Development design should prioritise sustainable and active travel modes to help reduce reliance on private cars (see transport section).
- Green infrastructure can be used to protect residents from air pollution. This should be included within the air quality assessment.
- Children are more vulnerable to the effects of air pollution therefore play/ recreation spaces should be located such as to minimize exposure to air pollution.

Waste

- Provision of EV charging infrastructure within development will help encourage Electric Vehicle usage and help reduce NO₂ emissions.

Proposals should seek to minimise operational and construction

waste and include strategies to maximise the recycling of materials.

Construction Waste

Major Residential development should demonstrate best practice through the efficient management of waste during construction. This consists of measures to minimise construction waste and to maximise diversion of remaining waste from landfill.

The requirement is that Applicants will be expected to produce a Site Waste Management Plan (SWMP) demonstrating recycling of non-hazardous construction waste and diverting it from landfill.

Operational Waste

Homes should be provided with separate bins in line with the recycling and waste collection policy of NHDC and a compost bin should be provided for any ground floor private garden of 50m² or above.

Segregated kitchen bins make it convenient and simple for occupants to contribute fully to the recycling of domestic waste.

Doors to bin stores should be sufficient in width to allow the movement of bins at their widest and prevent entrapment of limbs. This is likely to be a minimum of 20cm in addition to the widest bin contained in the bin store.

Walls and doors should have protection strips to prevent damage and a mechanism for holding doors open should be available. Doors should ideally be keypad entry or standard fire brigade keys. We do not support the use of electronic key fobs. Roller shutters on bin

stores can be considered to save space however the additional noise impacts should be considered.

Dropped kerbs should be provided to allow for ease of movement of bins to the collection vehicle and the pathway should be 1.5m in width taking the most direct route avoiding passing parked cars.

We do not advise the use of bin compactors, as they often cause excessive damage to bins or cause waste to get stuck inside bins. If bin compactors are used on site you should advise your waste collection contractor.

Bins in communal bin stores should be manoeuvrable to the refuse collection vehicle without the need to move other bins. Pull distances to the collection vehicle should not exceed 15m in accordance with BS5906:2005.

For flats, bins should be ordered direct from the Council's contractor 10 weeks in advance of first occupation to ensure they arrive in time for the first residents moving in.

Separate internal storage provision for waste should be provided in kitchen areas to support the recycling of different waste streams to support the National Planning Policy for Waste's requirements to support driving waste up the waste hierarchy.

Storage areas should be conveniently located with easy access for residents - residents should not have to take their waste and recycling more than 30metres to a bin storage area or take their waste receptacles more than 25 metres to a collection point, (usually kerbside) in accordance with Building Regulations Approved Document H Guidance.

Consideration should be given to parking arrangements alongside or opposite the access to individual streets. If car parking is likely in the vicinity of junctions then parking restrictions may be required to ensure access is not inhibited.

For infill applications consideration should be given to parking arrangements alongside or opposite the access to the site. If car parking is currently permitted the consideration of parking restrictions may be required to ensure access is not inhibited.

For houses, bins should be ordered direct from the Council's contractor 2 weeks in advance of first occupation to ensure they arrive in time for the first residents moving in.

Pull distances from the storage point to the collection point should not be within close proximity to parked cars.

The applicant should note that collections occur from the kerbside and residents will be required to present their bins in this location on collection day.

Further general advice on waste provision for developments is available on our [website](#). The bin requirements stated there are specific to North Herts, but the rest of the advice is general.

Materials

Materials and products used in building, such as steel, plastic and aluminium, are created by a production process of raw material extraction, raw material process, melting, manufacture to final products and transportation to a building site. Each of the steps consumes energy, which is also expressed in terms of carbon

emissions. Total carbon emissions of all building materials and products and the construction involved to put them together is known as building's embodied carbon. Some estimates suggest embodied carbon accounts for about 20% of the carbon emissions from the building sector.

Applicants are encouraged to:

- re-use materials, such as existing stone on site or other materials reclaimed from existing buildings (such as bricks or timber) on or near site or use substituted materials in priority to primary aggregate.
- use recycled materials where appropriate, such as crushed bricks or concrete for hard-core. www.greenspec.co.uk/building-design/reclaimed-materials/
- use low carbon alternatives to standard building products where possible and appropriate, such as low carbon bricks or 'green concrete' straw bales or 'hempcrete'.
- use timber from well managed sources, ideally from Grown in Britain sources www.growninbritain.org or failing that, using FSC certified timber or equivalent. www.fsc-uk.org/en-uk/aboutfsc/what-is-fsc
- use locally sourced materials where possible due to the need to reduce carbon miles inherent in transporting materials from afar.

²⁹ [Natural England - Process Journey for Developers and Design Teams](#)

Green Infrastructure

Well-designed GI can provide multifaceted benefits to climate change adaptation and mitigation as well as health and wellbeing benefits. The NHDLP includes policies addressing GI such as SP12 and NE1 which seek to protect / enhance the existing strategic GI network and create new GI where appropriate. GI should be an integral part of new development and its surrounding and ought to be considered as early as possible at the pre-application and masterplanning stages. Natural England's Green Infrastructure Framework - Principles and Standards²⁹ document can be used to inform the design of a comprehensive GI (including blue infrastructure) within new development that address local needs and responds to local opportunities. Natural England's Green Infrastructure Principles³⁰ covers the 'Why', 'What' and 'How' of good GI can help inform the scale of GI requirements for a development. It sets out 15 principles on which to base well designed GI as illustrated in Figure 19.

³⁰ [Natural England Green Infrastructure Principles](#)



Figure 19 Green Infrastructure Principles Wheel ([Natural England](#))

Natural England set out the [process journey](#) illustrated in Figure 20 for developers to incorporate GI into development using the Green Infrastructure Framework Principles and Standards for England.



Figure 20 - Recommended stages for incorporating GI into new development

Water Use

Reducing Water Use

Development, whether new construction or change of use and refurbishment, can save water by including measures such as:

- systems for greywater reuse
- aerated washbasin/kitchen taps and shower heads,
- tapered and low capacity baths,
- sensor and low flush toilets,
- shower timers,
- water efficient white goods and appliances such as washing machines and dishwashers.

Water use during construction can be reduced through measures including:

- closed loop wheel washers,
- waterless wheel washing using angled steel grids to remove debris,
- high pressure low volume power hoses,

- recirculating water where possible,
- limiting the water used for flushing building services by stopping it as soon as the flush water turns clear, and
- employing a regime for monitoring water use and water waste.

Choosing the best location for a boiler can reduce water consumption and heat loss. By minimising the length of hot water pipes the volume of water that must be drawn off each time a tap or shower is used can be reduced. Positioning hot water pipes above pipes carrying cold water will reduce heat transfer. Further heat loss can be reduced by insulating the piping.

For all new dwellings, a completed “water efficiency calculator for new dwellings” worksheet that accords with Part G of the building regulations’ Approved Documents should be provided prior to occupation. The calculation must demonstrate that the new dwellings will achieve a maximum water usage of 110 litres per person per day.

Reducing Water Use

Rainwater harvesting is the collection of rainwater directly from a surface it falls on (e.g. a roof). Once collected and stored it can be used for non-potable purposes such as watering gardens, supplying washing machines and flushing toilets, thereby reducing consumption of potable water. Potable water is produced through a purification process and is pumped over large distances, both of which require energy and result in embodied carbon that is not present in water harvested locally. In a residential development, rainwater can be captured for domestic use using water butts

connected to a down pipe. Larger systems can use water stored in underground water tanks.

Schemes should be designed to include space for water storage. In residential developments, down pipes should be carefully placed so that water collection and use is convenient for residents.

Greywater re-use

Water that is recycled from bathrooms and kitchens for non-potable uses is known as greywater. Greywater systems must ensure treatment on a regular basis to prevent a build-up of bacteria, and some systems are powered, which entails an energy cost. As a result, greywater reuse is generally less preferable than water use minimisation measures.

Water recycling systems are better suited to new developments rather than retrofitting in existing buildings because of the excavation required for storage tanks and changes needed to the plumbing system, and they are generally more cost effective for new developments and developments of a larger scale.

Recycling systems should be backed up by mains supply or a sufficiently large reserve storage system to meet higher demands during dry spells. Storage tanks will need an overflow to allow excess water to be released which should be able to flow into a soakaway.

North Herts District Council declared a climate emergency in May 2019 pledging its commitment to become a Net Zero Carbon District by 2040 and to making the District resilient to the unavoidable impacts of climate change.

The NPPF defines climate change adaptation as: adjustments to natural or human systems in response to the actual or anticipated impacts of climate change, to mitigate harm or exploit beneficial opportunities. Paragraph 153 states that: 'Plans should take a proactive approach to mitigating and adapting to climate change, taking into account the long-term implications for flood risk, coastal change, water supply, biodiversity and landscapes, and the risk of overheating from rising temperatures. Policies should support appropriate measures to ensure the future resilience of communities and infrastructure to climate change impacts, such as providing space for physical protection measures, or making provision for the possible future relocation of vulnerable development and infrastructure.'

Adaptation to Climate Change

Therefore, development needs to adapt to the effects of climate change, which in the East of England is likely to produce:

- Wetter, warmer winters, leading to increased flood risk.
- Hotter, drier summers, leading to water scarcity, drought and placing greater strain on wildlife and human health.
- More frequent extreme events, such as heatwaves, gales, storms, surges, and intense rainfall.

Flood Risk

The NHLP strategic objective ENV4 seeks to mitigate the effects of climate change and reduce the risk of flooding. The Plan is supported by a Strategic flood Risk Assessment (SFRA) which identifies mitigation required to reduce the risk of flooding from surface water. The SFRA provides the basis for applying the sequential test and exception tests for development sites. Proposals for development in an area at risk of flooding may be refused planning permission where it increases flood risk or conflicts with the sequential approach set in the NPPF. Plan policies such as SP11 seek to meet the challenges of climate change and flooding supporting a risk-based approach to development and flood risk. Development is directed to areas at lowest risk of flooding and policy.

It is important to understand the risks of flooding to proposed development sites from all sources (including surface water, fluvial and groundwater). This should also factor in how risk is likely to change in the future. Further guidance is provided in Planning Practice Guidance on flood risk and coastal erosion (Aug. 2022). The latter includes the application of the sequential and exception tests and encourages an integrated approach to flood risk management. Measures must be taken to ensure development does not increase the risk of flooding for nearby communities.

NHLP Policy NE8 requires the provision of Sustainable Urban Drainage Systems (SuDS) to manage surface water run-off. These can include a variety of forms including green roofs, swales, permeable pavements, and retention ponds. Well-designed SuDS emulate natural drainage patterns and integrate with wider green infrastructure (see Policy SP12) providing multiple benefits including reducing surface water flooding, enhancing biodiversity, water quality and providing amenity benefits. Measures for the re-use of rainwater should be included wherever possible. Proposals are expected to aim towards meeting the higher, most sustainable end of the hierarchy (Figure 21).


Most Sustainable	SuDS Techniques	Flood Reduction	Pollution Reduction	Landscape & Wildlife Benefit
	Living roofs	✓	✓	✓
	Basins and ponds			
	<ul style="list-style-type: none"> Constructed wetlands Balancing ponds Detention basins Retention ponds 	✓	✓	✓
	Filter strips and swales	✓	✓	✓
	Infiltration devices			
	<ul style="list-style-type: none"> Soakaways Infiltration trenches and basins 	✓	✓	✓
	Permeable surfaces and filter drains			
	<ul style="list-style-type: none"> Gravelled areas Solid paving blocks Porous paviers 	✓	✓	
	Tanked systems			
	<ul style="list-style-type: none"> Over-sized pipes/tanks Storm cells 	✓		
Least Sustainable				

Figure 21 - The SuDS Hierarchy

Sustainable Urban Drainage System (SuDS)

SuDS best practice guidance

- The overarching principle of SuDS design is that surface water should be managed for maximum benefit. The 4 pillars or benefits of SuDS are:
 - water quality,
 - water quantity,
 - amenity, and
 - biodiversity (Figure 22).
- All development proposals should be informed by an overall awareness of their potential impacts on, and exposure to the surrounding water environment taking into account all sources of flood risk.

- The developer is responsible for ensuring proper provision for surface water drainage into the ground, water courses or surface water sewers. Drainage to the foul sewer will not be accepted as it could contribute to sewer flooding.
- Development proposals should avoid harm to existing water courses including through increasing risk of blockage, erosion or disruption of their natural flow patterns or culverting, pipe crossings or altering the natural course of the water body.
- Works on or near watercourses may require prior permission from the Environment Agency or the Lead Local Flood Authority (Hertfordshire County Council). Contact should be made with these authorities or NHDC to ascertain the requirements.
- Proposals should identify likely impacts on water run-off rates and volumes and include measures demonstrating how these can be mitigated. This should take cumulative impacts into account by considering overall development growth in the area covered by buildings and hardstanding. Suitable mitigation can include SuDS features such as rainwater harvesting, green roofs/ walls, swales and retention ponds.
- SuDS strategy should be considered early on in the design process taking into account the site's geology, water table levels, topography and constraints. This should also consider synergies between the SuDS features proposed and benefits to biodiversity, quality of public realm, shading and water quality (filtration of run-off) and water efficiency.

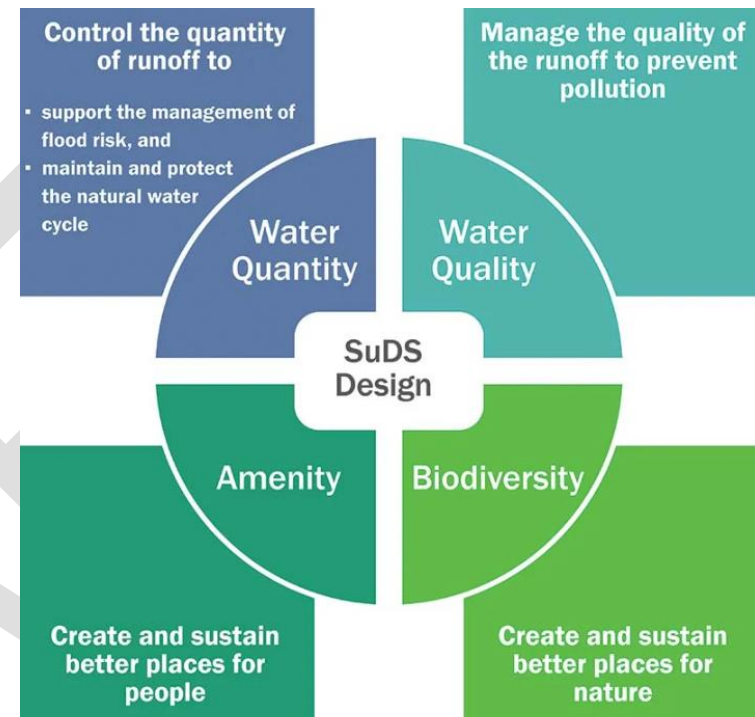


Figure 22 - The 4 pillars of SuDS design

SuDS Toolkit

The National Model Design Code SuDS [Toolkit](#) sets out a variety of tools that can boost sustainable drainage in different contexts These including the following elements:

1 - Green roofs and walls which serve to attenuate water run-off and produce ecological benefits

5 - Soakaways and filter drains reduce surface water run-off contamination reducing potential impacts on nearby habitats

4 - Rain harvesting utilising water butts for use in gardens

7 - Street trees are important assets helping reduce flood risk resulting from intense rainfall and contribute to biodiversity

2 - Permeable landscaping and surfaces allowing water to infiltrate through the ground

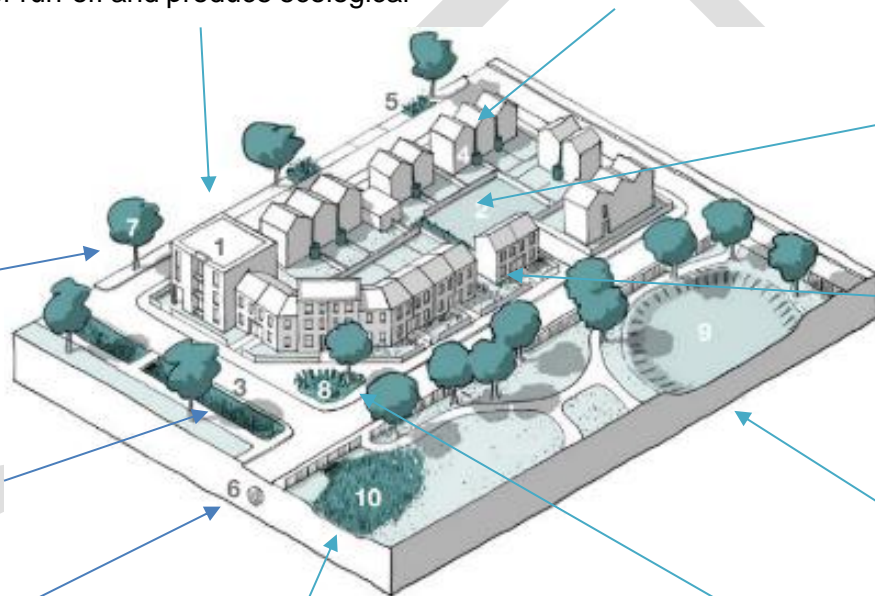
3 - Swales provide attenuation and channel water to features such as ponds.

9 - Basins and ponds are normally dry but fill during rain events and store or gradually discharge water to the system

6 - Retention Tanks can store run-off in underground tanks within high density developments

8 - Rain gardens in the form of containers and ditches with native drought tolerant plants release water gradually and filter out pollutants

10 - Reed beds/ wetlands can provide attenuation, filter out pollutants and provide habitat for wildlife



SuDS Checklist:

Surface water drainage strategy	Bronze	Silver	Gold
Ensuring surface water run-off is managed as close to its source as possible. This should include a maintenance plan	SuDS strategy addressing surface water management demonstrating that Run-off rates from development will not exceed greenfield runoff rates	SuDS strategy also follows DEFRA's non-statutory SuDS technical standards	SuDS strategy will also address the 4 pillars of SuDS Scheme will achieve better than greenfield (pre-development) run off rates
Demonstrates that scheme will not increase downstream flood risk	This must demonstrate that scheme will achieve greenfield run-off rates. Where this is demonstrably not feasible, a minimum 50% reduction will be required	Runoff volumes from the development to any highway drain, sewer or surface water body in the 1 in 100 year, 6 hour rainfall event must be constrained to a value as close as is reasonably practicable to the greenfield runoff volume for the same event	System will not discharge to combined sewers

Adaptation to higher temperatures

Extreme heat events can pose significant risk to human health, infrastructure and economic productivity. Therefore, it is important for development to include adaptation measures to improve resilience to extreme heat events.

Built up areas tend to be hotter than rural or countryside areas due to the concentration of buildings, paving and tarmac which absorb heat. This 'urban heat island effect' is most noticeable during hot summer days and can have serious adverse effects on health and infrastructure. The following measures can mitigate the urban heat island effect:

- **Trees:** provide shade and cool air through transpiration in addition to other benefits such as removing carbon dioxide and enhancing biodiversity.
- **Green roofs and walls:** help insulate buildings from heat and cool air temperatures through transpiration/ evaporation with additional carbon sequestration and biodiversity benefits.
- **Shade providing structures:** such as pergolas, arcades, canopies and awnings.
- **Colours:** unlike darker colours which absorb sunlight, lighter colour reflect light helping to reduce heat.
- **SuDS:** provide cooling effects through evaporation and help counteract some of the effects of hard impervious surfaces in

urban areas which rapidly convey water away, preventing cooling associated with evaporation. Again, this can provide multiple benefits including to biodiversity, flood risk reduction, water filtration and conservation.

- **Water features:** such as fountains create spray which provides cooling effects through evaporation.

Water efficiency standards

- **Design:** passive cooling techniques can be incorporated into buildings and design measures such as layout and using a variety of heights can facilitate better air flow to convey heat away more efficiently. The use of less heat absorbing materials can also help.

North Herts district is within an area of 'serious water stress'³¹. This implies that demand is high compared to available water resources. Population growth coupled with droughts and extreme weather events associated with climate change are expected to exacerbate this issue. Therefore, it is important to ensure the long-term sustainable management of water supplies as well as the protection of our local rivers and wildlife.

The NPPF (paragraph 153) expects plans to proactively mitigate and adapt to the long-term implications of climate change including on water supply.

³¹ [Environment Agency report: 'Water stressed areas - final classification 2021'](#)

The Building Regulations include a requirement for all new dwellings to achieve a water efficiency standard of 125 litres of water per person per day (lpd). They also include an optional, higher efficiency requirement (part G) of 110 lpd for new residential development. The NHLP seeks the lower 110 lpd water consumption figure as the District lies in an area of serious water stress. The Council supports adopting higher efficiency standard where practicable.

	Bronze	Silver	Gold
Water efficiency standard	110 lpd (Non-res?)	Less than 110 lpd (min 2 credits for category Wat 01 of BREEAM)	80 lpd (Non res achieves full credits for category Wat 01 of BREEAM)

Achieving higher water efficiency can be achieved through the use of more water efficient taps, shower heads, domestic appliances, the fitting of flow restrictors and more efficient WCs (e.g. dual flush mechanisms and lower flush volumes and air assisted low flush technology). Other options include rainwater harvesting and greywater recycling where a proportion of mains water is replaced with water collected from the roof and/ or water recycled from within the building. Rainwater harvesting involves collecting rainwater through roof guttering and channelling it to storage tanks which then

feed into the dwelling for use in flushing toilets or washing machines for example. There is a wide variety of systems ranging from simple water butts to underground storage and pumping systems.

Greywater recycling involves collecting wastewater (usually from bathing/ showering and washing up) and using it for toilet flushing and/ or watering flower beds and gardens (See Water Use section).

Renewable Energy developments

NHDC is responsible for determining planning applications for renewable development of 50 megawatts or less installed capacity. Domestic installations are discussed elsewhere in this document and schemes above 50 megawatts are determined by the Secretary of State for Energy. NHL's policies NE12 and SP11 support renewable and low carbon energy development in appropriate locations subject to assessment of the impacts on the landscape, environment, heritage assets, transport, air quality, aviation and amenity. The policy also supports decentralized energy schemes associated with strategic development allocated in the plan. Application are likely to be refused where proposed schemes are considered to give rise to significant adverse impacts which outweigh the wider benefits of renewable energy development identified above. However, the Council will consider to what extent any adverse impacts can be mitigated through the design and siting of proposals or by applying appropriate planning conditions and will take the views of local communities into consideration when determining applications.

Siting principles for standalone renewable energy schemes

Solar/ PV developments should be sited where they would have the least adverse impacts. Proposals which would contribute towards reducing greenhouse gas emissions will be permitted subject to an impact assessment demonstrating that proposed schemes:

- Do not harm the role and purposes of the Green Belt³² unless they can demonstrate very special circumstances.
- Minimise impacts on the landscape character and locally sensitive features, particularly in relation to the Chilterns Area of Outstanding Natural Beauty.
- Do not produce adverse impacts on:
 - Biodiversity sites
 - Air quality
 - The historic environment
 - The transport networks
 - Aviation interests
 - Landscape quality, landscape character and visual amenity, including consideration of cumulative impacts of development;
 - The amenity of residents

³² The NPPF defines the 5 purposes of the Green Belt as : to check urban sprawl, prevent coalescence, safeguard countryside from encroachment, preserve

character of historic towns and facilitates recycling of derelict and other urban land.

The Hertfordshire renewable and Low Carbon Energy Technical Study was commissioned to assess the potential for renewable energy generation schemes in the District. This may assist developers to choose the appropriate renewable technology, depending on the location of the development.

Proposals for solar farms involving the best and most versatile agricultural land and proposals for wind turbines will be determined in accordance with policy NE12 of the NHLP and national policy. Opportunity areas in District were identified in the Hertfordshire Renewable and Low Carbon Energy Technical [Study](#).

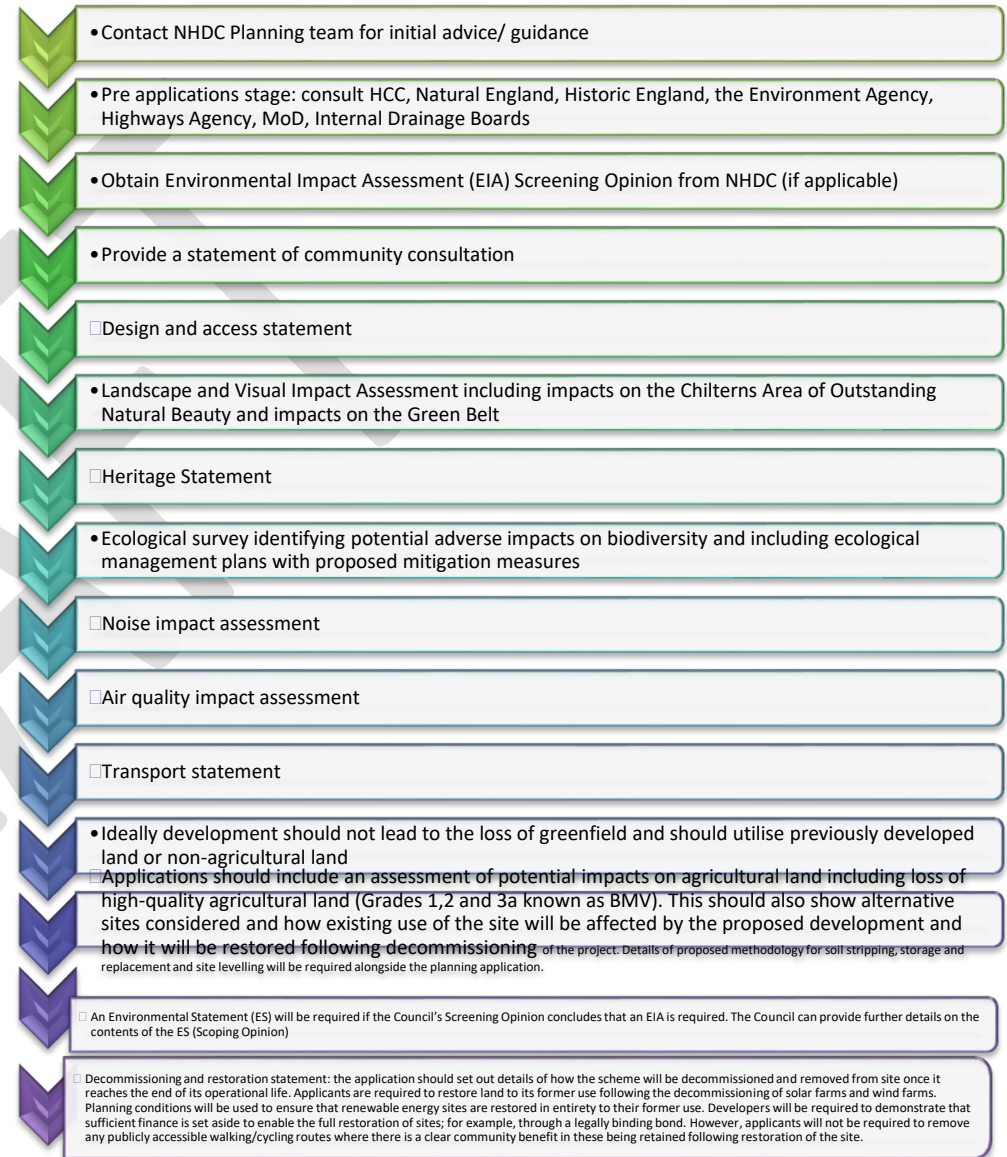
In assessing renewable and low carbon energy proposals against the above criteria the Council will give significant weight to their local and wider benefits, particularly the potential to reduce greenhouse gas and other harmful emissions, and the social benefits of community owned schemes where this is relevant.

Proposals for decentralised energy schemes associated with development of the strategic sites allocated in the Plan will be encouraged subject to an assessment of the impacts above.

In all cases, end of life/redundant plant, buildings, apparatus, and infrastructure must be removed and the site restored to its former state or a condition agreed with the Council.

Application process

The application process is summarised in the diagram opposite (not all steps apply to all types of major applications).



Community Energy Schemes

Community energy schemes can make a significant contribution to the decarbonisation of the District while supplying community benefits such as affordable energy. These could include neighbourhood or village heat networks, solar PV schemes, or community run hydro's³³. Further information and technical support is available through the Greater South East Energy Hub and the council will support in principle community led schemes. Macro-renewable schemes are expected to include an element of community investment such as through local shareholder investment, the provision of lower cost energy to community services such as schools and community centres, and/or setting up a community fund or trust.

³³ See [Halton Lune Hydro example](#)

4 Historic Buildings



Introduction

Energy Efficiency

Retrofitting listed buildings should take into account the construction of the building and ensure the aesthetic character is maintained. Certain retrofit strategies designed for modern construction may not be appropriate for historic and traditional buildings. Generally any material change to a listed building will require listed building consent which will include most retrofit measures.

Overview Checklist

	Issue	Consent Required?
Energy Efficiency On-site Low Carbon and Renewable Energy	Thermal Mass	Yes
	Wind Driven Ventilation	Yes
	Insulation	Sometimes
	Airtightness	Sometimes
	Solar Gain and Overheating	n/a
	Glare	n/a
	Solar Photovoltaic and Thermal	Yes
	Ground Source Heat Pumps	Yes
	Air Source Heat Pumps	Yes
	Biomass	Yes
	Wind Energy	Yes
	Energy Storage	Yes

Standards

The Building Regulations: existing buildings are not generally required to be brought up to newer building regulations standards. However, existing buildings, or parts of existing buildings, may need to comply with certain aspects of building regulations in certain circumstances such as when renovating/ replacing walls, floors or roofs, adding an extension and replacement windows or boilers (controlled fitting and controlled service). More information is available in the [Manual to the Building Regulations](#).

Responsible retrofit should deliver net reductions in energy use, at minimal environmental impact, while maintaining or improving the traditional built environment and making a positive contribution to human health³⁴. The Sustainable Traditional Buildings Alliance (STBA) Whole House Approach ([WHA](#)) promotes a holistic and risk based approach to retrofit which involves:

- Considering the three areas of risk: energy, health, heritage
- Taking a whole building approach, accounting for: fabric, services, inhabitants' needs and behaviour, immediate context (weather, locality), and wider context (embodied carbon, decarbonisation of fuels), integrated for a building in balance.
- Using a joined-up process (linking assessment, design, construction, feedback)

³⁴ STBA: [Planning responsible retrofit of traditional buildings](#)

	Bronze	Silver	Gold
Energy Efficiency	Building Regs Compliant	STBA Whole House Plus Level (WHP)	STBA Whole House Advanced Level (WHA or Responsible Retrofit)

Technical Guidance

Insulation

Listed Building Consent is not normally required unless original building elements would require temporary removal.

Insulating suspended timber floors from below is usually preferable except where there is a historically significant surface to a ceiling below. Installation from above should only be considered where it is not possible to insulate from below.

If installation from above is required, a professional will be required to avoid damaging historic building elements (e.g. floorboards, skirting boards, door architraves).

Quilt or rigid board insulation is preferable – sprayed foams will not usually be acceptable as they are not easily reversible should future repairs be required.

Breathable materials should be used to maintain the passage of air and moisture.

If lifting floorboards reveals ‘deafening’ material, this should be left in place, as it can be an efficient fire retardant.

Airtightness

Listed Building Consent **is not normally required**, unless the appearance of the room would be significantly affected.

Draughtproofing Skirting Boards, Ceilings and Flues

Any mastic-type draught proofing should be as discreet as possible in colour (i.e. clear, or matching the surrounding colour as closely as possible)

Skirting boards: Care should be taken if temporary removal of skirting boards is required.

Flues: temporarily sealing of unused flues is also a simple process that does not require consent – chimney balloons are simple to fit and are removable. Typically, they also permit some air flow through being ill-fitting, which is important for ventilation. Total sealing of flues is not recommended.

Draughtproofing Floors and Doors

Floors: Sealing the gaps between floorboards, traditionally referred to as caulking, is the most likely of these measures to affect appearance and can make them harder to lift in the future. If you are planning any associated works that may require lifting of floorboards these should be done before sealing these gaps. Proprietary flexible caulking strip is an inexpensive and simple measure for draught proofing the gaps between timber floorboards. It should be noted that comprehensive eradication of natural ventilation beneath timber floors can lead to damp and decay.

Unobtrusive products should always be used and loss of historic fabric avoided.

Non-permanent solutions should be favoured where possible (e.g. laying a rug or another breathable membrane on the floor).

Professional installation will be needed for products such as rebated edge seals

Care should be taken to ensure the strength of the frame is not compromised. This is particularly the case with slender late 18th century sash windows where the timber sections are often very narrow.

Secondary Glazing

Listed Building Consent **is not normally required** for secondary glazing.

Ensure that the design is as discreet as possible and does not obscure distinctive architectural detailing, including careful alignment of any glazing bars and use of slim frames of appropriate colour. With terraced dwellings, the design should retain a sense of unity with surrounding properties.

Ensure that they will not compromise the use of existing shutters

Minimise the impact of permanent fixings required to secure the new frame

Consider fitting secondary glazing within an easily removable frame that does not require a separate subframe and will allow the use of the existing windows and, where they exist, shutters.

The secondary glazing units can be colour-finished to match the existing interior decorative scheme.

In many circumstances magnetic strip secondary glazing is likely to be consented.

Further Guidance

- Historic England (HE) Advice Note 16 : [Listed building consent](#)
- HE: Advice Note 14 - [Energy Efficiency and Traditional Homes](#)
- HE: Energy Efficiency and Historic Buildings: [How to Improve Energy Efficiency](#)
- The Sustainable Traditional Buildings Alliance (STBA) [Responsible Retrofit Guidance Wheel](#)
- HE: Energy Efficiency and Historic Buildings [Secondary Glazing for Windows](#)
- HE [Traditional Windows - Their Care, Repair and Upgrading](#)
- HE [I Want to Alter My Windows](#)
- HE [Modifying Historic Windows as Part of Retrofitting Energy-Saving Measures](#)

On-site Low Carbon and Renewable Energy

Standards

	Bronze	Silver	Gold
On-site Low Carbon and Renewable Energy	Building Regs Compliant	At least 25% Renewable Energy provided.	>50% of reliance on renewable energy

Technical Guidance

Solar Photovoltaic and Solar Thermal

Listed Building Consent is required for PV roof slates and solar panels on listed buildings and any buildings within their curtilage (built before 1948).

Guidelines for Heritage Assets:

- Panels should be located so that they are not overtly visible in short and medium distance views and in longer distance views blend, through product type into the roofscape. This can be achieved by:
- Avoiding prominent and highly visible roof slopes of primary elevations
- Considering roof slope of rear, secondary elevations
- Considering inner roof slope of double pitched, M style roof
- Avoiding reflective materials and match the colour of the existing roof covering

- Where ground mounting can be accommodated consider the setting of heritage assets, character and appearance of the conservation area and potential of below ground archaeology
- Considering that evacuated tube solar thermal systems are more visible than flat-plate panels. (However, they require less space, and can be well suited to flat roofs)

Panels located on listed buildings should:

- Avoid harm to historic fabric
- Consider the implications of the additional loading (consult a structural engineer)
- Avoid significant alteration to a roof structure
- Carefully consider the location and the impact of associated infrastructure on historic fabric and internal appearance

Further Guidance:

- HE: Energy Efficiency and Historic Buildings: Solar Electric (Photovoltaics)
- Energy Saving Trust: [A comprehensive guide to solar panels](#)

Heat Pumps

Listed Building Consent is required where it involves alterations to the listed building.

Ground Source Heat Pumps

Boreholes need to have regard to the County of Avon Act (1982) which protects the source of the Bath hot springs (contact the Council for more detailed advice)

Older properties often contain microbore pipework, which may need to be replaced as it is not usually compatible with a heat pump. Care should be taken when planning pipe runs.

When used for space heating, heat pumps work most efficiently with under-floor heating. This is unlikely to be appropriate under undisturbed, historic floor surfaces. However, where this is not the case, such as where there is a poor quality modern, replacement flooring, the installation of under floor heating may be possible. In which case it is recommended that limecrete is used which can be used in conjunction with insulation and under floor heating systems whilst allowing the transfer of moisture.

Care should be taken when drilling boreholes adjacent to any particularly fragile structure to avoid damage.

Further Guidance:

- Energy saving trust: [A guide to ground source heat pumps](#)
- Centre for Sustainable Energy (cse.org.uk): [Ground source heat pumps](#)
- HE: [Installing Heat Pumps in Historic Buildings](#)

Air Source Heat Pumps

Listed Building Consent is required for an air source heat pump.

Buildings of a traditional construction require a level of passive natural ventilation and the design of the heat pump system will need to allow for the lower levels of insulation and higher rate of ventilation.

Care should be taken to locate the external unit of an air source heat pump in a discreet location away from the principal elevation – this could include behind greenery or fencing. You can also find ducted ASHP units which can be located indoors.

If under-floor heating is not possible, radiators may be considered. In some cases, historic radiators may survive and are likely to be considered as significant elements of the interior and therefore their retention is important. Where this is not the case, new radiators should be of a discreet design and sensitively-located.

Older properties often contain microbore pipework, which may need to be carefully replaced as it is not usually compatible with a heat pump.

When used for space heating, heat pumps work most efficiently with under-floor heating. This is unlikely to be appropriate where there are significant historic floor surfaces which could be harmed from being lifted. However, where there is not the case, such as where there is already modern, replacement flooring, under floor heating may be possible. In which case, it is highly recommended that limecrete is used which can be used in conjunction with insulation and under floor heating systems whilst allowing the transfer of moisture

Further Guidance:

- HE: [Installing Heat Pumps in Historic Buildings](#)

- Centre for Sustainable Energy: [Air source heat pumps](#)

Electric Vehicle Charging Points

Listed building consent is required if the charging point is attached to historic fabric.

Choose a discreet location for any associated equipment

Be mindful of the setting of heritage assets and the requirement to preserve or enhance the character and appearance of the conservation area

Avoid physically altering a heritage asset where possible and, where this is unavoidable, minimise the damage and loss of historic fabric.

Consult the Council's pre-application/planning advice service at the earliest opportunity to seek specialist advice.

Water Efficiency:

Listed buildings or buildings in conservation areas are not exempt from complying with building regulations. However, the special needs of historic buildings are recognised in some of the building regulations' approved documents. [Approved Document G](#) addresses sanitation, hot water safety and water efficiency and includes the following pertaining to historic buildings:

'Special considerations may apply if the building on which the work is to be carried out has special historic or architectural value, and compliance with the sanitation or hot water safety requirements would unacceptably alter the character or appearance of the building or part of it.

'When undertaking work on or in connection with buildings with special historic or architectural value, the aim should be to improve sanitation and hot water safety where and to the extent that it is possible provided that the work does not prejudice the character of the host building or increase the risk of long-term deterioration to the building's fabric or fittings.

'In arriving at a balance between historic building conservation and sanitation or hot water safety requirements, it would be appropriate to take into account the advice of the local authority's conservation officer before work begins.'

Rainwater Harvesting

Listed Building Consent **is required** for rainwater harvesting systems and support will be given to sensitively detailed schemes. The alternative DIY rainwater harvesting option of simply using water butts or buckets to collect and recycle water does not require listed building consent.

Further Guidance:

- [UK Rainwater Management Association \(ukrma.org\)](#)

Greywater systems

Listed building Consent **is required** for grey water harvesting systems in listed buildings.

Further Guidance:

- [Greywater for domestic users: an information guide \(sswm.info\)](#)

Appendix A - Major Residential Application

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Introduction

Major Residential Applications are schemes that include 10+ dwellings. Larger schemes should consider Low carbon and renewable energy generation on a larger scale. Schemes that include site wide energy generation will be considered more favourably.

Overview Checklist

	Bronze	Silver	Gold
Passive Design and Energy Efficiency	Design & access statement demonstrating compliance with national and local polices and the building regulations	Future Homes Standard (or equivalent)	Passivhaus / LETI standard (or equivalent)
On-site Low Carbon and Renewable Energy	Building regs compliant	At least 20% Renewable Energy provided.	50% or more reliance on renewable energy
Sustainable Transport	<p>Transport statement/ assessment & Travel plan</p> <p>Demonstrating suitable site access and prioritisation of public transport.</p> <p>Car & cycle parking provision in accordance with NHDC's Parking SPD</p>	<p>Additionally</p> <p>Seek to achieve 50% sustainable travel by including elements such as:</p> <p>Car clubs/ ride sharing schemes</p> <p>Community transport schemes</p> <p>Cycle hire schemes</p>	<p>Also includes segregated cycle ways, pedestrian paths, away from motor traffic and integrated with green infrastructure</p> <p>Ensure every home is within short walking (5-10 mins) distance from a bus stop.</p> <p>Incorporate a digital Mobility as a Service (MaaS) system providing real-time access to a range of public and private transport options such as hail a ride bus service.</p>
Air Quality	Air quality impact assessment demonstrating appropriate mitigation measures to address	Includes measures prioritising sustainable and active travel and EV charging points (see Sustainable Transport)	Includes air quality improvement strategy – e.g through GI

	air pollution during all phases of development. Assessment must also demonstrate that the development would not lead to deterioration in AQMAs		provision/ Tree planting and separation from mortised traffic.
Waste Site waste management plan (SWMP)	Demonstrating recycling of 10% of non-hazardous construction waste – diverting it from landfill	25% or more waste diverted from landfill	50% or more construction waste diverted from landfill – e.g. by utilising mobile recycling plan on site
Materials Reclaimed materials Low carbon alternatives Locally sourcing	Timber used is sourced from sustainable sources ideally locally grown or FSC certified.	Plus Significant proportion of reclaimed materials used in construction	& use of low carbon alternative construction materials such as low carbon bricks and green concrete straw bales or 'hempcrete'
Whole Life Carbon Assessment (WLC) including post construction assessment	Includes WLC assessment See template	& achieves following scores A1-A5 score <850 B-C (excl. B6&B7) score <350 A-C (excl. B6&B7) score <1200	A1-A5 score <500 B-C (excl. B6&B7) score <300 A-C (excl. B6&B7) score <800
Land use & Wildlife Ecological survey Management plan with mitigation and monitoring measures	identifying any priority habitat protected / priority species establishing potential impacts. (BS42020 or Biodiversity Metric 4.0) Submission of management plan assessing impact on wildlife and demonstrating appropriate mitigation measures and monitoring	& includes wildlife housing (bats, bees, newt ponds) and creation of wildlife network. & includes measures to improve habitat and wildlife	& links to strategic GI network plus restoration of natural river/ waterbody courses seeking to enhance waterbody quality where appropriate.

Biodiversity net gain (BNG)	Biodiversity Net gain reporting (as per HNC Developer Contributions SPD) demonstrating 10% BNG	Greater than 10% BNG	Over 30% BNG
Development in vicinity of nationally / locally designated sites	Impact assessment demonstrating adequate mitigation with no residual adverse effects on designated biodiversity sites	Plus 12m complimentary habitat buffers around locally and nationally designated sites.	Plus LWS Enhancement strategy (where appropriate/ applicable) In addition to standard requirements
Green Infrastructure/	Provide open space enhancement and management plan. Loss of open space to be replaced by equivalent or higher quality provision.	Plus well designed GI based on Natural England's GI Principles (see Green Infrastructure)	Additionally GI provision links to strategic GI networks in wider District.
Open space provision	As per NHDC open space standards	Open space provision also seeks to: Enhance nature depleted areas Includes features to enhance to biodiversity e.g. such as copses, ponds, ditches, rough area.	Open space sites link to local and / or strategic green corridors (GI) seeking to compliment the Nature Recovery Network by providing habitat connectivity.
Water efficiency standard within new dwellings (See Water Use)	110 lpd	Less than 110 lpd	80 lpd
Adaptation to Climate Change: Surface water drainage strategy	Surface water run-off is managed as close to its source as possible with a SuDS strategy and a maintenance plan. Demonstrates that scheme will not increase downstream flood risk. Scheme must achieve	SuDS strategy in accordance with DEFRA's non-statutory SuDS technical standards Runoff volumes from the development to any highway drain, sewer or surface water body in the 1 in 100 year, 6 hour rainfall event must be constrained to a value as close as is reasonably practicable to the greenfield runoff volume for the same event.	SuDS strategy also addresses the 4 pillars of SuDS achieving better than greenfield (pre-development) run off rates. System will not discharge to combined sewers.

	greenfield run-off rates. Where this is demonstrably not feasible, a minimum 50% reduction will be required.		
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Appendix B Minor Residential Applications

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Introduction

Minor Residential development includes all new developments and residential conversions of one or more dwellings and less than ten dwellings.

Overview Checklist

	Bronze	Silver	Gold
Passive Design and Energy Efficiency	Design & access statement demonstrating compliance with national and local policies and the building regulations	Future Homes Standard (or equivalent)	Passivhaus / LETI standard
On-site Low Carbon and Renewable Energy	Building regs compliant	At least 20% Renewable Energy provided.	50% or more reliance on renewable energy
Sustainable Transport	<p>Transport statement/ assessment & Travel plan Demonstrating suitable site access and prioritisation of public transport.</p> <p>Car & cycle parking provision in accordance with NHDC's Parking SPD</p>	<p>Additionally Seek to achieve 50% sustainable travel by including elements such as: Car clubs/ ride sharing schemes Community transport schemes Cycle hire schemes</p>	<p>Also includes segregated cycle ways, pedestrian paths, away from motor traffic and integrated with green infrastructure Ensure every home is within short walking (5-10 mins) distance from a bus stop.</p> <p>Incorporate a digital Mobility as a Service (MaaS) system providing real-time access to a range of public and private transport options such as hail a ride bus service.</p>
Air Quality Air quality impact assessment	Demonstrating appropriate mitigation measures to address air pollution during all phases of development. &	Includes measures prioritising sustainable and active travel and EV charging points (see Transport)	Includes air quality improvement strategy – e.g through GI provision/ Tree

	Would not lead to deterioration in AQMAs		planting and separation from mortised traffic.
Waste Site waste management plan (SWMP)	Demonstrating recycling of 10% of non-hazardous construction waste – diverting it from landfill	25% or more waste diverted from landfill	50% or more construction waste diverted from landfill – e.g. by utilising mobile recycling plan on site
Materials Reclaimed materials Low carbon alternatives Locally sourcing	Timber used is sourced from sustainable sources ideally locally grown or FSC certified.	Plus Significant proportion of reclaimed materials used in construction	& use of low carbon alternative construction materials such as low carbon bricks and green concrete straw bales or 'hempcrete'
Whole Life Carbon Assessment (WLC) including post construction assessment	Includes WLC assessment See template	& achieves following scores A1-A5 score <850 B-C (excl B6&B7) score <350 A-C (excl B6&B7) score <1200	A1-A5 score <500 B-C (excl B6&B7) score <300 A-C (excl B6&B7) score <800
Land use & Wildlife Ecological survey	identifying any priority habitat protected / priority species establishing potential impacts. (BS42020 or Biodiversity Metric 4.0)	& includes wildlife housing (bats, bees, newt ponds) and creation of wildlife network.	& links to strategic GI network
Management plan with mitigation and monitoring measures	Submission of management plan assessing impact on wildlife and demonstrating appropriate mitigation measures and monitoring	& includes measures to improve habitat and wildlife	plus restoration of natural river/ waterbody courses seeking to enhance waterbody quality where appropriate.
Biodiversity net gain (BNG)	Biodiversity Net gain reporting (as per HNC Developer Contributions SPD) demonstrating 10% BNG	Greater than 10% BNG	Over 30% BNG

Development in vicinity of nationally / locally designated sites	Impact assessment demonstrating adequate mitigation with no residual adverse effects on designated biodiversity sites	Plus 12m complimentary habitat buffers around locally and nationally designated sites.	Plus LWS Enhancement strategy (where appropriate/ applicable) In addition to standard requirements
Green Infrastructure/	Provide open space enhancement and management plan. Loss of open space to be replaced by equivalent or higher quality provision.	Plus well designed GI based on Natural England's GI Principles (see Green Infrastructure)	Additionally GI provision links to strategic GI networks in wider District.
Water efficiency standard within new dwellings (See Water Use)	110 lpd	110 – 80 L	< 80 lpd
Adaptation to Climate Change: Surface water drainage strategy	<p>Surface water run-off is managed as close to its source as possible with a SuDS strategy and a maintenance plan.</p> <p>Demonstrates that scheme will not increase downstream flood risk. Scheme must achieve greenfield run-off rates. Where this is demonstrably not feasible, a minimum 50% reduction will be required.</p>	<p>SuDS strategy in accordance with DEFRA's non-statutory SuDS technical standards</p> <p>Runoff volumes from the development to any highway drain, sewer or surface water body in the 1 in 100 year, 6 hour rainfall event must be constrained to a value as close as is reasonably practicable to the greenfield runoff volume for the same event.</p>	<p>SuDS strategy also addresses the 4 pillars of SuDS achieving better than greenfield (pre-development) run off rates.</p> <p>System will not discharge to combined sewers.</p>

Appendix C Major Non-Residential Applications



Major Non-Residential development includes all new non-residential development which either provides additional floor space of at least 1,000sqm or is on a development site of at least 0.5ha.

Overview Checklist

	Bronze	Silver	Gold
Passive Design and Energy Efficiency	Building regs compliant	Passivhaus or LETI standard or equivalent	BREEAM 'Outstanding' or equivalent
On-site Low Carbon and Renewable Energy	Building regs compliant	At least 20% Renewable Energy provided.	50% or more reliance on renewable energy
Sustainable transport	<p>Transport statement/ assessment (see Table C2) & Travel plan</p> <p>Demonstrating suitable site access and prioritisation of public transport.</p> <p>Car & cycle parking provision in accordance with NHDC's Parking SPD</p>	<p>Additionally</p> <p>Seeks to achieve 30% sustainable travel by including elements such as:</p> <p>Car clubs/ ride sharing schemes</p> <p>Community transport schemes</p> <p>Cycle hire schemes</p>	<p>Also includes segregated cycle ways, pedestrian paths, away from motor traffic and integrated with green infrastructure</p> <p>Ensure development is within short walking (5-10 mins) distance from a bus stop.</p> <p>Incorporate a digital Mobility as a Service (MaaS) system providing real-time access to a range of public and private transport options such as hail a ride bus service.</p> <p>Site parking to include solar/PV car ports.</p>

Air Quality Air quality impact assessment	Demonstrating appropriate mitigation measures to address air pollution during all phases of development. & Would not lead to deterioration in AQMAs	Includes measures prioritising sustainable and active travel and EV charging points (see EV Charging section below)	Includes air quality improvement strategy – e.g through GI provision/ Tree planting and separation from mortised traffic.
Waste Site waste management plan (SWMP)	Demonstrating recycling of 10% of non-hazardous construction waste – diverting it from landfill	25% or more waste diverted from landfill	50% or more construction waste diverted from landfill – e.g. by utilising mobile recycling plan on site
Materials Reclaimed materials Low carbon alternatives Locally sourcing	Timber used is sourced from sustainable sources ideally locally grown or FSC certified.	Plus Significant proportion of reclaimed materials used in construction	& use of low carbon alternative construction materials such as low carbon bricks and green concrete straw bales or 'hempcrete'
Whole Life Carbon Assessment (WLC) including post construction assessment	Includes WLC assessment See template	& achieves following scores A1-A5 score <850 B-C (excl B6&B7) score <350 A-C (excl B6&B7) score <1200	A1-A5 score <500 B-C (excl B6&B7) score <300 A-C (excl B6&B7) score <800
Land use & Wildlife Ecological survey	identifying any priority habitat protected / priority species establishing potential impacts. (BS42020 or Biodiversity Metric 4.0)	& includes wildlife housing (bats, bees, newt ponds) and creation of wildlife network.	& links to strategic GI network
Management plan with mitigation and monitoring measures	Submission of management plan assessing impact on wildlife and demonstrating appropriate mitigation measures and monitoring	& includes measures to improve habitat and wildlife	plus restoration of natural river/ waterbody courses seeking to enhance waterbody quality where appropriate.

Biodiversity net gain (BNG)	Biodiversity Net gain reporting (as per HNC Developer Contributions SPD) demonstrating 10% BNG	Greater than 10% BNG	Over 30% BNG
Development in vicinity of nationally / locally designated sites	Impact assessment demonstrating adequate mitigation with no residual adverse effects on designated biodiversity sites	Plus 12m complimentary habitat buffers around locally and nationally designated sites.	Plus LWS Enhancement strategy (where appropriate/ applicable) In addition to standard requirements
Green Infrastructure/	Provide open space enhancement and management plan. Loss of open space to be replaced by equivalent or higher quality provision.	Plus well designed GI based on Natural England's GI Principles (see Green Infrastructure)	Additionally GI provision links to strategic GI networks in wider District.
Open space provision	As per NHDC open space standards	Open space provision also seeks to: Enhance nature depleted areas Includes features to enhance to biodiversity e.g. such as copses, ponds, ditches, rough area.	Open space sites link to local and / or strategic green corridors (GI) seeking to compliment the Nature Recovery Network by providing habitat connectivity.
Water efficiency standard within new dwellings (See Water Use)	As per policy and building requirements	Achieves water efficiency standard of 2 credits for category Wat 01 of BREEAM	Achieves full credits for category Wat 01 of BREEAM
Adaptation to Climate Change: Surface water drainage strategy	Surface water run-off is managed as close to its source as possible with a SuDS strategy and a maintenance plan. Demonstrates that scheme will not increase downstream flood risk. Scheme must achieve greenfield run-off rates. Where this is demonstrably not feasible, a minimum 50% reduction will be required.	SuDS strategy in accordance with DEFRA's non-statutory SuDS technical standards Runoff volumes from the development to any highway drain, sewer or surface water body in the 1 in 100 year, 6 hour rainfall event must be constrained to a value as close as is reasonably practicable to the greenfield runoff volume for the same event.	SuDS strategy also addresses the 4 pillars of SuDS achieving better than greenfield (pre-development) run off rates. System will not discharge to combined sewers.

Electric Vehicle Charging Points

Table C1 sets out NHDC's EV charging requirements which exceeds the Building Regulations, demonstrating NHDC's commitment to maximising the opportunity to develop cleaner and greener modes of travel. It also seeks to support the implementation of an electric vehicle (EV) charging network to help to make EVs more accessible.

The below applies to non-residential development, such as commercial, education and leisure development. In non-residential uses the amounts and types of EV chargers will need to reflect the users. For example, employees who are on site for several hours can use standard chargers, but users visiting for a short time will benefit from rapid charging.

Table C1: Provision of EV Charging Points in Non-residential New Development

Land Use	EV Requirements	Minimum Nominal Rated Output
Supermarkets / retail Areas Use Class F2 and E	10% of parking spaces with active provision and an additional 20% of parking spaces with passive provision for EV charge points. For Supermarkets/retail/developments with high turnover of parking, provision should be made for rapid charging, due to a short dwell time (e.g. one hour maximum stay).	A range of fast (7.4kW or greater) chargers. At least one rapid charger of at least 43kW as a minimum unless it can be demonstrated why this is not necessary.
Employment sites Use Classes B2, B8, C1, C2, C2(a), E, F1, F2 and Sui Generis as appropriate	20% of parking spaces with active provision and an additional 20% of parking spaces with passive provision. For employment developments with high turnover of parking, provision should be made for rapid charging, due to a short dwell time (e.g. one hour maximum stay).	7.4kW minimum. At least one rapid charger of at least 43kW as a minimum, unless it can be demonstrated why this is not necessary.
Health and Leisure Developments Use Class F2 and Sui Generis	10% of parking spaces with active provision and an additional 20% of parking spaces with passive provision. For health and leisure developments with high turnover of parking, provision should be made for rapid charging, due to a short dwell time (e.g. one hour maximum stay).	A range of fast (7.4kW or greater) chargers. At least one rapid charger of at least 43kW as a minimum, unless it can be demonstrated why this is not necessary.

Education facilities, including Universities Use Class F1	<p>20% of parking spaces with active provision and an additional 20% of parking spaces with passive provision.</p> <p>For education facilities developments with high turnover of parking, provision should be made for rapid charging, due to a short dwell time (e.g. one hour maximum stay).</p>	<p>7.4kW minimum.</p> <p>At least one rapid charger of at least 43kW as a minimum, unless it can be demonstrated why this is not necessary.</p>
Other Uses	Individual case basis	7.4kW minimum.
Designated staff parking associated with any non-residential new development	20% of parking spaces with active provision and an additional 20% of parking spaces with passive provision.	7.4kW minimum.
Disabled parking within any non-residential new development	<p>A minimum of one space with active provision.</p> <p>Where more than one space is provided the % set out above (by land use) should apply to all additional spaces. Where this calculation does not result in a whole number the value should be rounded up to the next whole number.</p>	7.4kW minimum.

Table C2 Non residential development requiring transport assessments.

Land Use
<ul style="list-style-type: none"> Retail development > 2000m²
<ul style="list-style-type: none"> Development class B1, B2 or B8 of > 2000m²
<ul style="list-style-type: none"> Developments for sports centres, leisure facilities, golf courses and practice ranges.
<ul style="list-style-type: none"> Where traffic levels to and from the proposed development are likely to exceed 5% of the two way traffic flow on the adjoining highway from which it takes access
<ul style="list-style-type: none"> Where traffic congestion exists or will exist within the assessment period; and
<ul style="list-style-type: none"> In sensitive locations such as adjacent or close to traffic lights or roundabout junctions.

Parking Management

In some cases parking arising from development will require measures to be put in place to manage the impact of parking on the public highway. This includes physical protection against parking (i.e. on verges) or protection via Traffic Regulation Orders against short/long stay parking at inappropriate locations (i.e. at junctions, in locations that may conflict with pedestrian movements). All parking management required as a result of new development must be provided by the developer and should have regard to the Council's Parking Strategy and other parking management in the area.

Neighbourhood EV Charging Hubs

On large and strategic sites in addition to the requirements set out in Table C1, would like developers to consider providing additional public charging at ultra-rapid charging hubs, allowing quick turnaround times. Charging hubs are located in off-street car parks, where they are readily accessible. EV charging hubs can be especially valuable for areas with apartments or retail and employment centres

Appendix D Minor Non-residential Applications



Minor Non-Residential development includes all new non-residential development which provides additional floor space above 250sqm but below 1,000sqm of floor space and on a development site below 0.5ha.

	Bronze	Silver	Gold
Passive Design and Energy Efficiency	Building regs compliant	Passivhaus or LETI standard or equivalent	BREEAM 'Outstanding' or equivalent
On-site Low Carbon and Renewable Energy	Building regs compliant	At least 20% Renewable Energy provided.	50% or more reliance on renewable energy
Sustainable Transport	<p>Transport statement/ assessment & Travel plan Demonstrating suitable site access and prioritisation of public transport.</p> <p>Car & cycle parking provision in accordance with NHDC's Parking SPD</p>	<p>Additionally Seeks to achieve 30% sustainable travel by including elements such as: Car clubs/ ride sharing schemes Community transport schemes Cycle hire schemes</p>	<p>Also includes segregated cycle ways, pedestrian paths, away from motor traffic and integrated with green infrastructure Ensure development is within short walking (5-10 mins) distance from a bus stop.</p> <p>Incorporate a digital Mobility as a Service (MaaS) system providing real-time access to a range of public and private transport options such as hail a ride bus service.</p> <p>Site parking to include solar/PV car ports.</p>

Air Quality Air quality impact assessment	Demonstrating appropriate mitigation measures to address air pollution during all phases of development. & Would not lead to deterioration in AQMA's	Includes measures prioritising sustainable and active travel and EV charging points (see Transport)	Includes air quality improvement strategy – e.g. through GI provision/ Tree planting and separation from motorised traffic.
Waste Site waste management plan (SWMP)	Demonstrating recycling of 10% of non-hazardous construction waste – diverting it from landfill	25% or more waste diverted from landfill	50% or more construction waste diverted from landfill – e.g. by utilising mobile recycling plan on site
Materials Reclaimed materials Low carbon alternatives Locally sourcing	Timber used is sourced from sustainable sources ideally locally grown or FSC certified.	Plus Significant proportion of reclaimed materials used in construction	& use of low carbon alternative construction materials such as low carbon bricks and green concrete straw bales or 'hempcrete'
Whole Life Carbon Assessment (WLC) including post construction assessment	Includes WLC assessment See template	& achieves following scores A1-A5 score <850 B-C (excl B6&B7) score <350 A-C (excl B6&B7) score <1200	A1-A5 score <500 B-C (excl B6&B7) score <300 A-C (excl B6&B7) score <800
Land use & Wildlife Ecological survey	identifying any priority habitat protected / priority species establishing potential impacts. (BS42020 or Biodiversity Metric 4.0)	& includes wildlife housing (bats, bees, newt ponds) and creation of wildlife network.	& links to strategic GI network
Management plan with mitigation and monitoring measures	Submission of management plan assessing impact on wildlife and demonstrating appropriate mitigation measures and monitoring	& includes measures to improve habitat and wildlife	plus restoration of natural river/ waterbody courses seeking to enhance waterbody quality where appropriate.

Biodiversity net gain (BNG)	Biodiversity Net gain reporting (as per HNC Developer Contributions SPD) demonstrating 10% BNG	Greater than 10% BNG	Over 30% BNG
Development in vicinity of nationally / locally designated sites	Impact assessment demonstrating adequate mitigation with no residual adverse effects on designated biodiversity sites	Plus 12m complimentary habitat buffers around locally and nationally designated sites.	Plus LWS Enhancement strategy (where appropriate/ applicable) In addition to standard requirements
Green Infrastructure/	Provide open space enhancement and management plan. Loss of open space to be replaced by equivalent or higher quality provision.	Plus well designed GI based on Natural England's GI Principles (see Green Infrastructure)	Additionally GI provision links to strategic GI networks in wider District.
Open space provision	As per NHDC open space standards	Open space provision also seeks to: Enhance nature depleted areas Includes features to enhance to biodiversity e.g. such as copses, ponds, ditches, rough area.	Open space sites link to local and / or strategic green corridors (GI) seeking to compliment the Nature Recovery Network by providing habitat connectivity.
Water efficiency standard within new dwellings (See Water Use)	As per policy and building requirements	Achieves water efficiency standard of 2 credits for category Wat 01 of BREEAM	Achieves full credits for category Wat 01 of BREEAM
Adaptation to Climate Change: Surface water drainage strategy	Surface water run-off is managed as close to its source as possible with a SuDS strategy and a maintenance plan. Demonstrates that scheme will not increase downstream flood risk. Scheme must achieve greenfield run-off rates. Where this is demonstrably	SuDS strategy in accordance with DEFRA's non-statutory SuDS technical standards Runoff volumes from the development to any highway drain, sewer or surface water body in the 1 in 100 year, 6 hour rainfall event must be constrained to a value as close as is reasonably practicable to the	SuDS strategy also addresses the 4 pillars of SuDS achieving better than greenfield (pre-development) run off rates. System will not discharge to combined sewers.

	not feasible, a minimum 50% reduction will be required.	greenfield runoff volume for the same event.	
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Appendix E Domestic Extensions, Outbuildings, and other Minor Operations

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Under the Town and Country Planning (General Permitted Development) (England) Order 2015. Householders can alter their properties without the need for a full planning application. This is known as 'Permitted Development' rights.

For formal confirmation that a proposal would be lawful and would not require planning permission, an application for a Lawful Development Certificate can be made.

Overview Checklist

	Bronze	Silver	Gold
Passive Design and Energy Efficiency	Design & access statement demonstrating compliance with national and local policies and the building regulations	Future Homes Standard (or equivalent)	Passivhaus / LETI standard (including retrofitting existing part of building)
Sustainable Transport	Car & cycle parking provision in accordance with NHDC's Parking SPD		
Waste Site waste management plan (SWMP)	Demonstrating recycling of 10% of non-hazardous construction waste – diverting it from landfill	25% or more waste diverted from landfill	50% or more construction waste diverted from landfill – e.g. by utilising mobile recycling plan on site
Materials Reclaimed materials Low carbon alternatives Locally sourcing	Design based on natural, sustainable materials that incorporate insulation and good passive solar design.	Plus Significant proportion of reclaimed materials used in construction	& use of low carbon alternative construction materials such as low carbon bricks and green concrete straw bales or 'hempcrete'

	Timber used is sourced from sustainable sources ideally locally grown or FSC certified.		
Land use & Wildlife Ecological survey	identifying any priority habitat protected / priority species establishing potential impacts.	Demonstrate how biodiversity has been enhanced e.g. through planting, wildlife housing (bats, bees, newt ponds)	
Management plan with mitigation and monitoring measures			
Water efficiency standard within new dwellings (See Water Use)	Demonstrate how development minimises water use through installation of efficient appliances (e.g. A+++ white goods/ boilers)	Demonstrate integrated rainwater harvesting – e.g. through the use of water butts, blue roofs and rainwater harvesting including private rainwater collection and reuse points.	Additionally include water recycling systems such as a grey water system.
Adaptation to Climate Change: Surface water drainage strategy	Surface water run-off is managed as close to its source as possible with a SuDS strategy and a maintenance plan. Demonstrates that scheme will not increase downstream flood risk. Scheme must achieve greenfield run-off rates. Where this is demonstrably not feasible, a minimum 50% reduction will be required.		

Appendix F Summary of requirements by development type

Contact / Consider	Major residential development	Minor residential development	Major non residential	Minor non residential	Minor operations
Sustainability SPD	✓	✓	✓	✓	✓
Planning Permission	✓	✓	✓		✓
Building Control	✓	✓	✓	✓	✓
Environmental Health					✓
Public Rights of Way	✓	✓	✓		✓
Site Appraisal	✓	✓			
Principles of Sustainable	✓	✓	✓	✓	✓
Re-use of Buildings	✓		✓		✓
Reclamation of Materials	✓		✓	✓	✓
Sustainable Construction	✓	✓			
Construction Waste	✓	✓	✓	✓	✓
Building Materials	✓	✓	✓	✓	
Building Layout	✓	✓	✓	✓	
Sustainable Energy Use	✓	✓	✓	✓	
Passive Solar Energy	✓	✓	✓	✓	
Natural Ventilation	✓	✓	✓	✓	
Insulation	✓	✓	✓	✓	
Heating	✓	✓	✓	✓	
Renewable Energy	✓	✓	✓		
Water Management	✓	✓	✓	✓	
Water efficiency measures	✓	✓	✓	✓	
Water Re-use	✓	✓	✓	✓	
Drainage	✓	✓	✓		✓
Noise	✓	✓	✓	✓	✓



**Strategic Environmental Assessment
Screening Determination Statement
for
North Hertfordshire District Council
Draft Sustainability
Supplementary Planning Document**

1. Introduction

- 1.1 This report sets out a Screening Determination for the North Hertfordshire District Draft Sustainability Supplementary Planning Document (Sustainability SPD) and has been prepared by North Hertfordshire District Council. The purpose of the screening is to assess if the Sustainability SPD will require a Strategic Environmental Assessment (SEA). More detail is given in the following sections on SEA (section 2), Supplementary Planning Documents (section 3) and the Sustainability SPD specifically (section 4).
- 1.2 The assessment of the draft Sustainability SPD and the Determination is included in sections 5, 6 and 7.

2. Strategic Environmental Assessment Context

- 2.1. European Union Directive 2001/42/EC requires SEA to be undertaken for certain types of plans or programmes that could have significant environmental effects. The Directive has been transposed into law for England and Wales in the Environmental Assessment of Plans and Programmes Regulations 2004 (the Regulations). The purpose of Strategic Environmental Assessment is to promote sustainable development through assessing the extent to which the plan will help to achieve relevant environmental, economic and social objectives.
- 2.2. Under Regulation 9 of the Regulations, the responsible body (the Local Planning Authority) is required to determine whether a plan or programme is likely to have significant environmental effects, and therefore whether SEA is required. This process is called screening. It is undertaken using a specified set of criteria (set out in Schedule 1 of the Regulations). The Regulations require that the results of this process are set out in a Screening Determination (this document), which must be publicly available.
- 2.3. Before the responsible body makes a formal determination, there is a requirement to consult three statutory consultation bodies designated in the Regulations (Historic England, the Environment Agency & Natural England) on whether an environmental assessment is required. This consultation will take place alongside consultation on the draft SPD.

3. Supplementary Planning Documents and Strategic Environmental Assessment

- 3.1. Planning Practice Guidance states that:
 - i. Supplementary planning documents do not require a sustainability appraisal but may in exceptional circumstances require a strategic environmental assessment if they are likely to have significant environmental effects that

have not already have been assessed during the preparation of the Local Plan.

- ii. A strategic environmental assessment is unlikely to be required where a supplementary planning document deals only with a small area at a local level (see regulation 5(6) of the Environmental Assessment of Plans and Programmes Regulations 2004), unless it is considered that there are likely to be significant environmental effects.
 - iii. Before deciding whether significant environment effects are likely, the local planning authority should take into account the criteria specified in schedule 1 to the Environmental Assessment of Plans and Programmes Regulations 2004 and consult the consultation bodies¹.
- 3.2. This Screening Determination has taken account of this Guidance in reaching its conclusions.

4. Draft Sustainability SPD

- 4.1. North Herts adopted Local Plan has been subject to a full Sustainability Appraisal incorporating SEA. The National Planning Policy Guidance (PPG) states: *“Strategic environmental assessment alone can be required in some limited situations where sustainability appraisal is not needed. This is usually only where either neighbourhood plans or supplementary planning documents could have significant environmental effects.”*
- 4.2. The SEA Directive requires SEA for plans which (i) ‘determine the use of small areas at a local level’ or (ii) ‘minor modification’ is to plans, only when these are likely to cause significant environment effects. The criteria for determining the significance of effects are taken from schedule 19(2) (a) and 10(4) (a) of the Environmental Assessment of Plans and programmes Regulations 2004. These can be split into criteria related to:
- i. the scope and influence of the document
 - ii. the type of impact and area likely to be affected
- 4.3. The National Planning Policy Framework (NPPF)² defines Supplementary Planning Documents (SPDs) as documents which add further detail to the policies in the development plan. SPDs are capable of being a material consideration in planning decisions but are not part of the statutory Development Plan.
- 4.4. SPDs do not have the same status as the policies within the Development Plan (in North Hertfordshire’s case, the Local Plan) and are not subject to an independent Examination. However, SPDs must undergo public consultation and are considered as material considerations when determining planning applications.
- 4.5. A review of the Council’s current planning guidance was undertaken in 2017 following submission of the proposed new Local Plan for examination. This identified that a Sustainability Supplementary Planning Document (SPD) should be produced in support of the Local Plan. This review of current Council planning guidance, and the identification

¹ Planning Practice Guidance: Strategic Environmental Assessment and Sustainability Appraisal, Paragraph: 008 Reference ID: 11-008-20140306, <https://www.gov.uk/guidance/strategic-environmental-assessment-and-sustainability-appraisal>

² Annex 2: Glossary

of documents to be produced in the future, was considered and approved by Cabinet on 25th July 2017.

- 4.6. In March 2021, a Cabinet decision was made to commence work on a revised and updated suite of Supplementary Planning Documents including a Sustainability SPD.
- 4.7. This draft Sustainability SPD will be consulted upon for a period of six weeks commencing early January 2024 between Jan 2023 and January 2024 with a view to adoption at a later date to support the Council's adopted Local Plan

5. Screening Assessment

- 5.1. As noted above, the Regulations specify a set of criteria which must be used to assess whether any plan covered by the Regulation is likely to have a significant environmental effect and therefore require a SEA. The table below considers each of these criteria in turn.

Table 1: Assessment of likelihood of significant effects on the environment

Criteria for determining the likely significance of effects	Likely to have significant effects?	Justification for assessment
1 (a) the degree to which the plan or programme sets a framework for projects and other activities, either with regard to the location, nature, size and operating conditions or by allocating resources	No	The SPD provides greater detail on the policy and principles established in the adopted North Hertfordshire Local Plan. The Plan has been subject to a comprehensive Sustainability Appraisal (SA) incorporating Strategic Environmental Assessment (SEA). The purpose of the SPD is to provide guidance on the effective and constant implementation of the relevant requirements and sustainability related policies (principally Policy SP9 which has been subject to SA / SEA through the process above).
1 (b) the degree to which the plan or programme influences other plans or programmes including those in a hierarchy.	No	The SPD is intended to supplement Local Plan policies and sits below the Local Plan in terms of the planning hierarchy. The SPD must be in general conformity with the strategic policies of the Local Plan.

1 (c) the relevance of the plan or programme for the integration of environmental considerations in particular with a view to promoting sustainable development	No	The SPD is highly relevant in terms of promoting sustainable development as it seeks to ensure the effective and consistent implementation of development policies particularly those pertaining to biodiversity, sustainable development and climate change mitigation and adaptation. The aim of this policy is to ensure that development proposals achieve higher sustainability standards.
1(d) environmental problems relevant to the plan	No	There are no environmental problems relevant to the SPD. The policies within the North Hertfordshire Local Plan that the SPD supplement are not expected to have any significant effects on the environment.
1 (e) the relevance of the plan or programme for the implementation of community legislation on the environment (e.g. plans and programmes linked to waste management or water protection)	No	The SPD is not relevant to the implementation of EC legislation such as waste management or water protection.
2 (a) the probability, duration, frequency and reversibility of the effects	No	<p>The anticipated effects on the sustainability of North Hertfordshire are expected to be positive by providing guidance to support policies designed to create sustainable development.</p> <p>The SPD will require developers to demonstrate how their proposals incorporate measures that achieve required (or voluntarily higher) standards of sustainability across a range of issues.</p> <p>The duration of the effects is difficult to define; the effects will be linked to a planning permission which is (usually) permanent unless superseded by a subsequent permission on the same site.</p>

2 (b) the cumulative nature of the effects	No	The Local Plan SA/SEA expects overall positive benefits to arise from the specific policies related to infrastructure provision that the SPD relates to.
2 (c) the trans-boundary nature of the effects	No	The effects of the SPD will be local to North Hertfordshire district and only indirect effects are expected cross-boundary, for example, where the development would contribute to county-wide nature recover networks or biodiversity net gain schemes in an adjoining authority.
2 (d) the risks to human health or the environment (e.g. due to accidents)	No	No significant effects have been identified.
2 (e) the magnitude and spatial extent of the effects (geographical area and size of the population likely to be affected)	No	The SPD will be applied to all relevant planning applications in the district, although the effects of the SPD will be more likely felt at a more local scale (i.e. site or neighbourhood).
2 (f) the value and vulnerability of the area likely to be affected due to: (i) special natural characteristics or cultural heritage (ii) exceeded environmental quality standards (iii) intensive land-use	No	The SPD is not be able to set policy related to specific land uses. It will only influence the way in which development is designed/ implemented encouraging developers to aim for higher standards of sustainability. However, the SPD cannot impose additional unreasonable financial burden on development.
2 (g) the effects on areas or landscapes which have a recognised national, community or international protection status	No	None identified. Any applications for development will be required to satisfy the relevant policies for protection of the character of the area before permission is granted.

6. Consultation Responses

- 6.1. This screening determination has been produced alongside the consultation on the draft Sustainability Supplementary Planning Document. The Council will consult the three statutory consultation bodies designated in the Regulations (Historic England, the Environment Agency & Natural England) on whether an environmental assessment

is required. An updated version of this statement will be produced prior to any future adoption of the SPD. This will report any responses received from the three statutory consultees.

7. Screening Determination

7.1. In summary, it is concluded that at this time the Sustainability SPD is not likely to have significant environmental effects and therefore a SEA is not required. The principal reasons for this conclusion are that:

- The development plan policies supplemented by this SPD have themselves been subjected to SA and SEA. The SA conclusion on Policy SP9 found that it positively contributes to a large number of the Sustainability Appraisal objectives including the importance of good design and climate change mitigation issues.
- The SPD can only provide guidance to existing policies, it is not expected that it would alter the conclusions reached in the Local Plan SA/SEA. The SPD cannot set new policy (in accordance with the NPPF). It has been prepared to build upon the Local Plan policies and provide guidance to applicants regarding how to achieve the required standards of sustainability within development. Whilst the SPD encourages developers to aim for higher standards than the policy requirements, attaining these higher standards is voluntary.

7.2. On the basis of the above, North Herts District Council has determined that the Sustainability SPD would not be 'likely' to have 'significant environmental effects' in itself. In coming to this conclusion, the council has had regard to the fact that the SPD will not have effects beyond North Herts Local Plan policies, which have all been subject to a Sustainability Appraisal and SEA; the finding of which have been considered in this assessment.

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Hertfordshire big ideas

Hertfordshire Development Quality Charter



Hertfordshire
Growth Board

INTRODUCTION



Hertfordshire
Growth Board

Hertfordshire Development Quality Charter

The purpose of this charter is to achieve a new benchmark for high quality and sustainable development in Hertfordshire.



Foreword by Cllr Richard Roberts Chair of Hertfordshire Growth Board and Leader of Hertfordshire County Council

“This Charter has a simple ambition – to set and achieve a new benchmark for high quality and sustainable development.

Most councils and many developers in the county have declared a climate emergency and are committed to becoming climate neutral within the next generation. The built environment is responsible for about 25% of greenhouse gas emissions, so one of the best things we can do is improve the construction, heating, cooling and powering of our homes and other buildings.

We also know that some people oppose new development because they are concerned about its quality, impact on its surroundings and lack of supporting facilities.

This Charter is therefore about achieving exemplary design quality and sustainability performance in new homes and buildings.

It is about making sure that building control compliance, planning policy, design quality and sustainability performance are more than the sum of their parts.

It is a commitment that anyone who builds in Hertfordshire will follow set processes in order to comply with planning and design policies and will seek to achieve high sustainability performance above the current minimums set by building regulations.

It is hoped that the Charter will be signed by all councils, housing associations and developers that are building in Hertfordshire.”

Growth agenda

Hertfordshire is planning to build about 100,000 homes and create about 100,000 jobs over the next 15 years. There are currently about 500,000 homes in Hertfordshire, so this is a significant increase.

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About half of this development will re-use brownfield land in our towns and villages, at gentle densities that will accommodate new residents and help to support local shops and services.

The other half will be in urban extensions on the edge of our towns and villages as well as some entirely new villages, with good walking, cycling and bus services to town centres, jobs and railway stations.

There are a number of new business parks, life science campuses and film/tv studios that will provide high quality jobs and work with local schools, colleges and universities to offer skills and training.

And all of this development will be supported by new schools, health care, transport, community halls, sports centres and other facilities.

Development is important in itself, to provide homes and jobs and support the socio-economic prosperity of the county, but it has to be done in a way that reduces carbon emissions and protects the air, soil, water, green spaces and natural environment we all rely upon.

Design

Design is vitally important to ensure that developments are safe, sustainable and desirable place to live.

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High quality design refers to architecture and materials used to construct homes and buildings, as well as wider masterplanning factors such as layout and how the development works as a place.

The Government sets out national policies for design in its National Planning Policy Framework and the National Model Design Code.

Both documents emphasise the importance of distinctive places and beautiful buildings. *“Beauty is not a cost to be negotiated away: it is the benchmark that all new developments should meet, to turn a collection of buildings into a place, anywhere into somewhere and nowhere into home.”*

Each council in Hertfordshire has its own more detailed planning and design policies in Local Plans and other planning documents. These include targets for wider planning aspirations such as place-making, sustainable travel and affordable homes to help create communities where everyone has the chance to live.

Hertfordshire design



Design

Developers may also have their own in-house design standards. This Charter therefore focuses on the steps that we want developers to follow so that their proposals are as well designed as possible and can be commented on by the local community and scrutinised by planning officers and councillors.

This approach means that the Charter will remain valid as new policies and design codes are adopted.

Charter Pledges

All developers must submit a design and access statement to demonstrate compliance with national and local planning policies, the National Model Design Code and local design codes.

Major sites will submit a masterplan, which must be agreed in advance of or alongside a planning application.

Major sites will be informed by community engagement and a design review panel as part of the pre-application and planning application process.



Major sites must explain the long-term stewardship strategy for their development.

Developers must incorporate environmental management systems, considerate construction, social value and construction skills development into their business models.

All developments should achieve at least 10% biodiversity net gain for at least 30 years, in accordance with the DEFRA toolkit.



Hertfordshire
Growth Board

Sustainability

Current building regulations are the minimum standards that a development must achieve in order to be safe and well-built, but they do not set very ambitious sustainability standards given the scale of the climate crisis.

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There are a number of well-established industry standards – such as BRE Home Quality, LETI and Passivhaus for housing and BREEAM for commercial and industrial buildings – that can be used to rate the sustainability performance of development. Developers may also have their own in-house standards.

This Charter therefore places emphasis on industry recognised standards, rather than creating a bespoke standard for the county.

This approach means that the Charter will remain valid as building regulations are updated and new standards are created. It also makes it equally applicable for traditional, current and modern methods of construction.

Hertfordshire sustainability



Sustainability

Charter Pledge

Developers must identify a sustainability standard that exceeds minimum current building regulations as part of their planning application and then use an industry-recognised process to demonstrate compliance with that standard upon completion of their development.

There are a number of ways in which buildings can be made more sustainable, including location, orientation, placement of windows, thermal efficiency of walls and roofs etc, airtightness, thermal bridging, use of renewable energy and overall energy consumption.

We recognise that different standards have different levels of rigour, and therefore want developers to focus on achieving the highest possible performance for carbon emissions from regulated energy.

This process should also consider embodied carbon and the lifetime of the development. Buildings should be designed to endure and be capable of adaptation for different uses and occupants.

The ultimate objective is to reduce the use of fossil fuels.

**Hertfordshire
sustainability**





Hertfordshire
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Technical Information

Current sustainable construction principles are set by the national Building Regulations Part L which includes guidance on insulation, air permeability, ventilation, boiler efficiency and solar heat gain.

A new dwelling must be built to a minimum standard in terms of primary energy rate, emission rate and fabric energy efficiency rate when compared to a notional dwelling using the SAP standard assessment procedure. The building control body must be informed of the target rate and as-built rate.

The Government's Future Homes Standard seeks to improve upon building regulations, so that new homes generate 75-80% less carbon by 2025, and are able to become zero-carbon without any further refurbishment as the electricity grid continues to decarbonise. It also allows local councils to set higher standards for their areas if they wish.

The Government's Future Buildings Standard proposes new energy and ventilation standards for non-domestic buildings and a pathway for zero-carbon ready buildings.

The Building Research Establishment (BRE) describe their Home Quality Mark as the badge of a better home, which provides impartial information on design, construction and sustainability. It comprises a five star rating of the home's quality and scores for costs, wellbeing and environmental footprint. It uses a home energy performance ratio compared to a building regulations notional home. BREEAM is a similar sustainability assessment method for commercial and industrial buildings. BREEAM Communities is a framework for the masterplanning of new communities and regeneration projects.

LETI (the London Energy Transformation Initiative) is a grouping of councils and developers seeking to develop a zero carbon building standard. Their Climate Emergency Design Guide considers both embodied and operational carbon. It expects medium and large scale housing schemes to achieve high fabric u-values, air tightness, thermal bridging, window areas and use of renewable technologies to reduce regulated energy consumption to 35 kWh/sqm/year and space heating demand to 15 kWh/sqm/year.

Technical Information

The Passivhaus system is a robust scheme that requires high levels of insulation, high performance windows, airtight building fabric, thermal bridge free construction and mechanical ventilation and heat recovery. It enables homes to reduce primary/unregulated energy demand to 120 kWh/sqm/year and space heating demand to 15 kWh/sqm/year.

For clarification, regulated energy is energy consumption from controlled fixture and fittings which are inherent in the design of the building such as heating, lighting and hot water, and unregulated energy is energy consumption from operation systems that cannot be controlled by building regulations such as lifts, cookers, refrigeration, IT equipment, servers, etc.

It is understood that BRE, LETI, RIBA, The Carbon Trust and others are working on a new Net Zero Carbon Building Standard.

The NPPF Prospectus identifies scope for a national development management policy to set higher sustainability targets.

Hertfordshire Building Futures is a council partnership which provides resources to help promote, facilitate and recognise high quality development. It comprises a sustainable design toolkit, a design review panel and an awards process.

The Code of Considerate Practice embodies high standards for the way the construction industry should work and operate, to respect the community, care for the environment and value the workforce. Developers may also have their own in-house standards.

Biodiversity Net Gain is a way of leaving the natural environment in a measurably better state than it was beforehand. The Environment Bill requires all planning permissions to deliver at least 10% biodiversity net gain for at least 30 years, alongside a wider duty for public bodies to conserve and enhance biodiversity in their areas.



Hertfordshire
Growth Board

Implementation

This section explains how the Hertfordshire Development Charter will be implemented:

Hertfordshire Growth Board to formally endorse the Charter.
Hertfordshire councils to sign the Charter.
Council-owned development companies to sign the Charter.
Housing Associations to sign the Charter.
Developers to sign the Charter.
Landowners to sign the Charter.

Hertfordshire Building Control Ltd and St Albans / Watford shared building control service to sign the Charter as interested parties.

Individual councils as local planning authorities should endorse the Charter in some way, such as adopting it as a material consideration in the determination of planning applications and/or incorporating it into planning policies, design policies and local design codes. There is also scope for the sustainability standard proposed by a developer to be set via a planning condition.

Developers who sign the Charter will be formally recognised on the Hertfordshire Infrastructure and Development Board (HIDB) website and are welcome to use it as part of their promotional material.

🌐 www.HertfordshireGrowthBoard.com

**Hertfordshire
for the future**



Implementation

Developments that comply with the Charter will be formally commended and automatically put forward for the Hertfordshire Building Futures Awards. There will be a distinct award for schemes that comply with the Charter.

Hertfordshire Growth Board to operate the Charter by asking developers to demonstrate compliance with its requirements. This will include evidence of corporate social values, membership of the Code of Considerate Constructors or similar and certification of sustainability performance using an industry recognised standard.

Hertfordshire Growth Board will work with Hertfordshire Building Control Ltd and St Albans / Watford shared building control service to record how many homes and buildings in the county are built above building regulation standards. There is scope for both of these bodies to offer a confirmation service to help developers prove that their buildings have achieved a high sustainability standard.

Hertfordshire Growth Board will explore the merits of a 'carbon fund' to help retrofit older homes and buildings. Older buildings are less sustainable than newer ones, with more scope for carbon savings, so there is scope to seek funding from new development to help upgrade older properties. This action might have particular merit once building regulation standards are enhanced.

**Hertfordshire
for the future**





Hertfordshire Growth Board



Hertfordshire Development Quality Charter

 www.HertfordshireGrowthBoard.com

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CABINET 12 December 2023

PART 1 – PUBLIC DOCUMENT

TITLE OF REPORT: WASTE, RECYCLING AND STREET CLEANSING CONTRACT SERVICE DESIGN

REPORT OF: SHARED SERVICE MANAGER – WASTE MANAGEMENT

EXECUTIVE MEMBER: CLLR AMY ALLEN, EXECUTIVE MEMBER FOR RECYCLING AND WASTE

COUNCIL PRIORITY: SUSTAINABILITY

1. EXECUTIVE SUMMARY

Cabinet agreed the service design for the new waste, recycling and street cleansing contract on 25 October 2022, along with new aims and principles of the Shared Service, based around delivering services which are both financially and environmentally sustainable.

Officers are currently undergoing a competitive dialogue procurement and are seeking a decision from Cabinet on further service design options that will be taken forward with the intention of supporting the long-term financial sustainability of the service and the Council.

2. RECOMMENDATIONS

- 2.1. That the Cabinet agree the service changes described in 8.2 c) of the report relating to the three-weekly collection of separated paper and cardboard predominantly in bins and the three weekly collection of the remaining dry mixed recycling (A 3,3,3 cycle as described in Appendix 3) be implemented as part of the new waste recycling and street cleansing contract which commences in 2025, the implementation date shall be delegated to the Service Director: Place in consultation with Project Board (in any event to be within four months of contract commencement).
- 2.2. That the Cabinet agree that in the event that the Council is required to make a decision to provide fortnightly collection of residual waste that the dry recycling service shall be fully commingled.
- 2.3. That the Cabinet agree the service changes described in 8.2 d) of the report relating to the removal of the requirement for a continuous street cleansing presence in town centres and moving the back to standard time to 9am be implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.4. That the Cabinet agree the service changes described in 8.2 e) relating to a removal of approximately 30% of litter bins from predominantly outside the town centres be implemented during the mobilisation of new waste recycling and street cleansing contract for 2025.

- 2.5. That the Cabinet agree the service changes described in 8.2 f) relating to a change to an input specification for high-speed road cleansing to once per year be implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.6. That that Cabinet agree the service changes described in 8.2 g) relating to the removal of dedicated seasonal leaf fall management be implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.7. That the Cabinet agree the service changes described in 8.2 h) relating to an extension of the bin delivery/repair Service Level Agreement (SLA) from 5 days to 9 days being implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.8. That the Cabinet agree the service changes described in 8.2 i) relating to an extension of the missed bin rectification SLA from 5pm the next working day to 72 hours except for missed whole streets which will remain 5pm the next working day, being implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.9. That the Cabinet agree the service changes described in 8.2 j) relating to a change in street cleansing SLAs being implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.10. That the Cabinet agree the service changes described in 8.2 k) relating to reducing the number of items collected as part of bulky waste services from six to three being implemented as part of the new waste recycling and street cleansing contract in 2025.
- 2.11. That the Cabinet note that the Capital expenditure identified in 10.3 of this report will need to be added to the Capital programme as part of the 2024/25 budget process.

3. REASONS FOR RECOMMENDATIONS

- 3.1. The initial tenders that were received identified that significant cost increases are likely from the waste, recycling and street cleansing services in the next contract. The competitive dialogue procurement process allows the Council to explore service design options which may present benefits to the Council.
- 3.2. Officers have considered the initial offers from bidders and discussed opportunities for specification changes with them, which are aligned with the Council's aims for high performance, but that will reduce the costs to the Council with minimal impacts on perceived performance.

4. ALTERNATIVE OPTIONS CONSIDERED

- 4.1. Officers have considered the options regarding the service design described in 8.2 a) and b) in the report but these present either increased risks or the potential for increased overall costs when compared to the proposal.
- 4.2. Making no changes was considered but this would mean the council lost the expected financial benefits from this decision.

- 4.3. Otherwise See Part 2 report.

5. CONSULTATION WITH RELEVANT MEMBERS AND EXTERNAL ORGANISATIONS

- 5.1 Independent workshops were held with a small group of administration Councillors from East Herts Council (EHC) and North Herts Council (NHC) in September 2023 to discuss potential options for changes to the service specification on both waste and recycling and street cleansing. The findings from these workshops were then identified to Project Board on 2 October 2023.

6. FORWARD PLAN

- 6.1 This report contains a recommendation on a key Executive decision that was first notified to the public in the Forward Plan on 13 October 2023.

7. BACKGROUND

- 7.1. East Herts Council (EHC) and North Herts Council (NHC) entered into a Shared Service arrangement in 2017 and a joint contract was let which commenced in May 2018.
- 7.2. The service comprises a 'client' management structure located at the Buntingford Depot and two operational hubs comprising separate contractor management teams and separate contractor workforces for East and North Herts Councils.
- 7.3. The current service covers the requirements for the collection of waste and recycling from approximately 124,000 households and over 1,920 commercial customers as well as street cleansing services across East and North Hertfordshire.
- 7.4. In 2014, the Councils agreed to progress from a Strategic Outline Case to an Outline Business Case for the shared service specifically exploring potential additional savings in joint contracts, savings in client overheads including depot costs, governance and management proposals and jointly agreed policies to form the basis of a joint specification.
- 7.5. Prior to the formation of the shared service client team in December 2017, both Councils made unilateral decisions on the service offering to residents for waste, recycling and street cleansing services which formed the basis of the joint contract with Urbaser.
- 7.6. The independent decision making at each authority led to different decisions being made by North Herts Council and East Herts Council regarding the provision of services to residents.
- 7.7. At their respective Executive/Cabinet meetings on 19 April 2022 and 22 March 2022, new aim and principles for the shared service were agreed, focusing on efficient services which are environmentally and financially sustainable. The aim and principles are attached in Appendix 1.
- 7.8. At the respective Executive/Cabinet meetings on 25 October 2022 the service design for the new waste, recycling and street cleansing contract was agreed and minor changes

to the specification were delegated to the Service Director of Place for NHC and Head of Operations for EHC, in consultation with Project Board.

- 7.9. On 21 October 2023 the government published its response to its consultation on the resources and waste strategy and resulting in proposed legislative and statutory guidance changes. Officers are in the process of reviewing the information and will be responding to a further consultation on the statutory guidance aimed at supporting the governments 'simpler recycling' proposals.
- 7.10. Some elements of the governments legislative and statutory guidance changes are not aligned with the current contract specification but at this stage there is insufficient clarity to make any further formal decisions. It is expected that further decisions will be required in mid 2024 once more detail is known.
- 7.11. Officers will work with consultants Eunomia and legal representatives Sharpe Pritchard to ensure that the procurement exercise, as far as reasonability practicable, can progress on its current timeline and provide sufficient opportunities for any necessary changes required to the specification.

8. RELEVANT CONSIDERATIONS

- 8.1. The initial tenders for the new contract have identified that the costs of a new contract will be significantly over budget and anticipated inflationary cost rises. Officers have been in dialogue with bidders to explore options regarding changes to the specification requirements, which may bring forward savings against their final bid prices.
- 8.2. Officers therefore considered alternative service design options in consultation with project board. The options considered included a variety of changes to the specification, most notably:
 - a) A change from source separated paper to fully commingled dry mixed recycling
 - b) The monthly (four weekly) collection of separated paper
 - c) The three weekly collection of separated paper and cardboard predominantly in bins and the three weekly collection of the remaining dry mixed recycling (A 3,3,3 cycle)
 - d) A removal of the continuous street cleansing presence in town centres and back to standard by 9am (including SLA changes identified in 'I' below).
 - e) A removal of approximately 30% of litter bins from predominantly outside the town centres
 - f) A change to an input* specification for high-speed road cleansing to once per year
 - g) Removal of additional dedicated seasonal leaf fall clearance.
 - h) An extension of the bin delivery/repair SLA to from 5 days to 9 days.
 - i) An extension of missed bin rectification SLA from 5pm the next working day to 72 hours with the exception of missed whole streets which will remain 5pm the next working day.
 - j) A change in all of the following street cleansing SLAs

Type	Current Specification	Proposed
1 Cubic Metre fly tipping	2 working days	5 working days
10 Cubic Metre fly tipping	10 working days	10 working days or by agreement with the Supervising Officer
Grade B - Medium intensity Retail	6 hours	Remove rectification requirement for grade B.
Grade B - High Intensity Retail	3 hours	5 hours
Grade C - Medium Intensity Housing	48 hours	3 working days
Grade D - Medium Intensity Housing	24 hours	48 hours
Grade C - Low Intensity Housing	3 working days	5 working days
Grade D - Low Intensity Housing	48 hours	3 working days

k) To reduce the number of items collected as part of bulky waste services from six to three.

** In an 'input' specification the Council prescribes the frequency of cleansing which may or may not meet the needs of an area but limits the resource requirements and cost liabilities of the contractor. In an 'output' specification which is as currently drafted the contractor must ensure that cleansing standards are maintained regardless of the resource requirements and the full cost liability sits with the contractor. This liability and risk can lead to increased costs when the operational costs are high due to complexities in the operational resources needed and the extent of the work needed is unclear.*

- 8.3. A final decision is needed in order to progress with the procurement and not delay the mobilisation of the contract. Due to extremely tight timescales, it would not be possible to bring a further report to Executive and Cabinet without delaying the procurement by a further three months. This would reduce the mobilisation time from approximately 13 months to around 10 months and impact on the successful mobilisation of the contract, including but not limited to the ability to procurement new vehicles in time for contract commencement and sufficiently check data for new waste management IT systems and set up IT integrations.
- 8.4. See Part 2 Report
- 8.5. See Part 2 Report
- 8.6. See Part 2 Report

Street Cleansing

- 8.7. During the week beginning 6th November officers met with bidders in dialogue to explore the affordability concerns of the Council and discuss the proposals described in 8.2 of this report to determine the benefits and disbenefits of the respective specification changes.

- 8.8. In the majority of areas the focus of officers has been to reduce the impact on the performance of the contract and the consequential appearance of the street scape by allowing more flexibility in operations from bidders.
- 8.9. Bidders have identified that by combining some of the elements in 8.2 they are able to use staff and vehicle resources more flexibly to deliver cost savings with minimal impacts on the appearance of streets.
- 8.10. For item 8.2 d) the removal of the continuous presence requirement does not necessarily mean there will be no continuous presence offered by bidders it merely means that bidders can independently determine the necessary resource needed to deliver the standards required by the contract. The standards themselves have not changed.
- 8.11. For 8.2 d) the additional hour in the morning to bring town centres up to standard means that fewer early morning resources are required, and this also allows for the street cleansing standards required between 0900 and 1800 to be covered by one shift rather than it being necessary to operate two shifts. Footfall prior to 9am is generally lower than at other times of the day and dialogue with bidders has indicated that schedules would likely be built to tackle those areas with an extensive night time economy and early morning trading first but there are some risks of residents noticing a little more litter on their way to work.
- 8.12. In addition in 8.2 j) it is proposed to increase the Service Level Agreement (SLA) also known as the rectification time period from 3 hours for very low levels of litter (Grade B) in town centres to 5 hours. This again gives bidders the flexibility and the ability to best determine how to resource the contract and it will not always mean that it takes 5 hours to resolve minor problems as the contract standard remains requiring the standards to be maintained. It is also not proposed to change the response times in town centres for Grade C and D levels of litter and detritus which will be rectified more swiftly. The adjusted response times are still well within the guidance recommendations set out in the Code of Practice on Litter and Refuse (COPLAR).
- 8.13. In 8.2 j) other SLA changes are also proposed, these again allow bidders to have more resource flexibility. For example with fly tipping this gives more flexibility to operate zonally or use subcontractors for larger flytips rather than maintaining in house resources.
- 8.14. The proposed medium intensity SLA changes are not in line with COPLAR recommendations, however this does not mean that it will always take the maximum time for a resolution to a littering problem, nor does it prevent client officers requesting a more swift rectification. It is also important to note that these changes do not affect either parks and open spaces nor the response times necessary to rectify overflowing litter bins, which also vary depending on the area but are a maximum of 24 hours.
- 8.15. In 8.2 g) this proposes the removal of seasonal leaf fall. The predominantly affects NHC as EHC removed this requirement prior to the current contract. Any change in the provision of seasonal leaf fall management will be accompanied by other specification drafting to ensure that footpaths or roads which may become hazardous from slippery leaves or roads which are flood prone are effectively managed.

- 8.16. In 8.2 e) it is proposed to reduce the number of litter bins across the two districts by approximately 30%. This would equate to approximately 400 litter bins. This reduction would focus on street locations where there are two or more litterbins within close proximity and litter bins which have minimal use and would be supported by the new waste communications post who will be responsible for promoting the traditional 'take your litter home' messages. Officers are in the process of reviewing recent audit work to determine the locations most suited to removal.
- 8.17. It should be accepted that the removal of litter bins may have an impact in some streets, however some studies also show that litter bins can actually attract more litter than would otherwise be present.
- 8.18. It is not possible to sufficiently reduce contract resources and therefore contract costs associated with litter bins without a commitment to reducing litter bin numbers significantly. Officers will use guidance from WRAPs Binfrastucture report to determine the most suitable locations for bins and this will remove the current differences across parishes and wards which have evolved and persisted through historical arrangements. In addition, the contract standards will remain for litter and the remaining litter bins.
- 8.19. Once officers are clear which litter bins are most suited to removal that Councillors be consulted to take account of local knowledge and help determine the final siting of remaining bins. The total number of bins in each area will be in line with the requirement to reduce the numbers across the district by 30%. Any changes will not affect bins in parks and open spaces.
- 8.20. Item 8.2 f) relates predominantly to dual carriageways but also some high-speed single carriageway roads where lane closures are required in order to undertake litter picking works safely. This work is extremely costly to the Council, whether provided in the contract or separately and we will require that where possible contractors will work together jointly to work on the road network both reducing impacts on road users and reducing costs to the taxpayer. Any change to this element of the specification would put the onus for meeting our statutory duties with the Council rather than our contractor. There are risks that public expectations and needs are in excess of the contractual requirements and consequently budgets and it would be necessary for councillors to accept that the high- speed roads may have periods where increased quantities of litter are visible. Officers will undertake regular assessments of the road network to determine if further work is needed between the scheduled cleanses.
- 8.21. It is not proposed to change the requirements for managing litter and litterbins in the laybys on high-speed roads.

Waste Management

- 8.22. Officers have explored with bidders three alternative service design solutions for waste and recycling collections identified in 8.2 a), b) and c), to determine if more financially sustainable alternatives exist. All three options explored will deliver collection contract cost savings.
- 8.23. The three options identified also impact on material sales and Material Recovery Facility (MRF) contracts. Paper entering the fully commingled stream has significantly less value (sometimes a significant cost) over paper collected separately in the current kerbside boxes. This is due to processing costs which are paid 'per tonne' for material sent to an

MRF. The Part 2 Appendix 2 shows recent published domestic mill paper price indices. These are examples and are not based on our current contract prices which traditionally perform well due to high quality materials with low contamination.

- 8.24. The fully commingled option in 8.2 a) is a relatively simple solution for residents, however will mean there are no bin collections on some weeks only food waste caddy collection. It also presents risks around the achievability of savings due to the significant impact on the cost of processing paper through a MRF. It is likely however that paper capture will continue to reduce year on year due to consumer trends and more digital media. This could of course also increase the value of good quality source separated paper.
- 8.25. During the Executive report on 25th October 2022 a service solution in the event of a mandate for separate fibre was explored. Although the governments Simpler Recycling model has not mandated separate fibre officers have explored this model further as a cost saving option.
- 8.26. The service solution identified in 8.2 c) would mean residents would receive a weekly collection of food waste and a three weekly collection of other recycling waste streams alongside the already agreed three weekly collection of residual waste. E.g.
Week 1 – Food, Containers & packaging e.g cans, plastics, glass
Week 2 – Food, Cardboard and Paper
Week 3 – Food, Residual waste
- 8.27. Garden waste would remain fortnightly for those residents who subscribe to the service.
- 8.28. This expanded extended frequency cycle would help to mitigate the costs of an additional bin collection as fewer rounds are required each week as well as reduce the additional carbon impacts of the introduction of the service as a whole. A more detailed summary of this proposal is provided in Appendix 3.
- 8.29. The capture of paper and cardboard could drop if these material streams were only collected via a box service. It would therefore be necessary to consider the roll out of wheeled bins to the majority of the district.
- 8.30. The proposal is therefore to issue a new bin to all non-terraced houses. With maisonettes and terraced properties being offered an 'opt-in' choice whether they wish to have a bin or just utilise their existing box. The primary consideration for this proposal is that many terraced properties have only small frontages or front directly onto the road with no off street storage. There is an estimated Capital cost of £2,290,000 for providing new bins across the two authorities, based on the provision of 100,000 bins. Property numbers across the authorities are significantly higher than this but we estimate that there are approximately 26,000 flatted properties and 38,000 terraced properties and therefore this number is considered sufficient. Full details of the preferred solution from bidders is still to be discussed at dialogue and therefore there is opportunity for officers to refine the position on the provision of bins. There will also be an ongoing cost for replacement/repairs and new build properties for the provision of a new bin.
- 8.31. In order to maximise the opportunity from issuing new bins it is proposed that in East Herts a new purple lidded 180L bin be issued which would become the new residual waste bin, with the existing residual waste bin becoming the commingled 'containers and packaging' bin and the existing commingled bin becoming the 'paper and cardboard' bin. (A similar change to that done in North Herts in 2013)

- 8.32. In North Herts a new blue lidded 240L bin would be issued which would become the new 'paper and cardboard' bin, replacing the box.
- 8.33. During the public consultation held during 2022 on waste services we asked questions regarding bin capacity 48.5% of North Herts residents and 85% of East Herts residents felt their recycling bin was full or overflowing, with 27% feeling they did not have enough recycling capacity. Under the existing system and existing proposed service solution for 2025 residents have a 240L bin and 55L box giving a recycling capacity of 885L over 6 weeks. Under the system proposed in 8.2 c) the capacity over 6 weeks would rise to 960L, providing additional capacity for plastic film.
- 8.34. These changes would be supported by the previously agreed, at the 25th October 22 Executive/Cabinet, 'waste communications officer' post. It is however proposed to incorporate another temporary post into the service change directly responsible for fixing issues which arise with containers. This staff member would be issued with a van and would assist with container swaps, delivery of ad hoc missing containers, stickering containers and resident run throughs to help residents adjusting to the change. Ad hoc deliveries/swaps can be expensive at the start of service changes when operating under a contract and therefore this is likely to be more cost effective than utilising the contract and allows the contractor to focus on business as usual. It is proposed therefore to include for an additional post across the two authorities for up to 6 months.
- 8.35. In addition officers will consider the benefits of utilising a phone app for service related reminders including bin collection days, sufficient details are not available for consideration in this report and therefore if proposed will be brought forward as part of the budget setting proposals in 2024.
- 8.36. Items 8.2 h) and i) relate to SLA changes to common contacts for the waste and recycling service. This will allow additional flexibility within the contractors resource to operate more zonally and we anticipate that extending the SLA for bin deliveries and repair will allow for more consideration of the repair requirements of the contract, when previously bin deliveries have been considered easier when meeting shorter SLAs. By adjusting the SLAs this will also likely reduce the risk pricing attached to the contract associated with the performance management regime (PMR).
- 8.37. It is proposed in 8.2 k) to reduce the number of items collected during bulky waste collections from up to six to up to three. This allows bidders to more effectively manage the efficiency of collections by not needing to allow time for tipping after every collection. In addition, the Council can consider changes to charges at a later date.

9. LEGAL IMPLICATIONS

- 9.1 The Cabinet has authority to decide to proceed with a Competitive Dialogue procurement for the waste & recycling collection and street cleansing contract. Cabinet terms of reference at 5.7.36 state that Cabinet may exercise the following functions: "*To determine those procurement matters reserved to Cabinet by the Contract Procurement Rules.*" The recommendation contained within this report will allow officers to consider alternative service design options within that Competitive Dialogue process in consultation with the Waste Project Board. Additionally, Cabinet has authority at 5.7.15

to “oversee the provision of all the Council’s services other than those functions reserved to the Council.”

9.2 The council has statutory duties in relation to the collection of waste as set out in section 45 of the Environmental Protection Act 1990. Waste collection authorities have a duty to arrange for the separate collection of at least two types of recyclable waste from households (section 45A, EPA 1990). From the 1st January 2015, waste collection authorities were under a duty to collect waste paper, metal, plastic and glass separately, by virtue of Regulation 13 of the Waste (England and Wales) Regulations 2011 (SI 2011/988) (Waste Regulations 2011). Additionally, the Environment Act 2021 includes the powers to introduce a consistent set of materials that must generally be collected individually, separated from all households and businesses, including food waste. However, there are no specific legal implications in relation to that duty arising from this report.

9.3 Otherwise, see Part 2 report.

10. FINANCIAL IMPLICATIONS

10.1. The Council’s budget and Medium Term Financial Strategy has had a core assumption that the new contract would be in line with the current budget. That was on the basis that:

- There was no better information to go on, especially with unknown Government proposals in relation to consistent collections, Deposit Return Scheme and Extended Producer Responsibility.
- We have already put in place measures in the new contract specification that should help reduce costs (e.g. three weekly collections), but the exact financial impact was unknown.
- Whilst the Council does not provide capital funding for contract vehicles, it does capitalise the cost of the vehicles (this is in line with accounting regulations). This use of capital funding reduces the revenue cost of the contract. This revenue saving is currently added to a reserve for future vehicle funding. To help balance the budget the Council could choose not to fund the capital cost of the vehicles in this way.
- In addition to the core assumption, a risk was highlighted that there could be a risk of higher costs with the contract. This risk is what has now happened.

10.2. In addition to the contract costs an initial cost for the officer identified in 8.31 of the report has been identified as up to £8k (North Herts share).

10.3. In addition to the contract costs there is also the cost of new 240L bins. The cost of the bins themselves will be around £1.03 million, plus there will be delivery costs estimated to be around £140K. The cost of the bins will be treated as capital expenditure. The Council has not previously capitalised bin delivery costs but will review whether this is allowed under accounting guidance.

10.4. There will also be an additional annual cost for paper and cardboard bins in relation to new properties and replacements where there are breakages. This is partly off-set by the reduction in costs for the current boxes. The aim of the new contract is also to repair (rather than replace) more bins, which will also help reduce replacement costs. It is difficult to estimate the costs of replacements, but it is expected that they would start off low and then increase over time. The life of a wheeled bin should be at least 10 years, but replacement or repair is adhoc as required. The estimated costs are £4k capital with

delivery costs estimated at under £1k for the first two years. Bins for new properties are not included in this total and will be funded through any developer contributions (where available) or growth in the Council Tax base.

- 10.5. As detailed in the risk section, there are uncertainties in relation to the recent announcement from DEFRA regarding frequency of residual waste collections. If it was not possible to extend the frequency of residual waste collections, then that would increase contract costs. Those costs could be higher than they would have been if DEFRA do not provide certainty as soon as possible. The availability of New Burdens funding for weekly food collection would help the Council's budget forecasts, but the amount of any funding is unknown and may not be known until later in 2024.
- 10.6. There are decisions that can be made in relation to waste services that affect the budget position, but do not relate to the contract specification (e.g. levels of fees and charges). These will have to be considered at some stage, but are not within the scope of this report.

11. RISK IMPLICATIONS

- 11.1 Good Risk Management supports and enhances the decision-making process, increasing the likelihood of the Council meeting its objectives and enabling it to respond quickly and effectively to change. When taking decisions, risks and opportunities must be considered.
- 11.2 On 21 October 2023, DEFRA released details of their proposals in relation to 'simpler recycling' collections. It was positive that there was confirmation that there would be local choice on the extent to which recyclable materials could be commingled, as that reduces the risk in relation to the contract. However, there was an unexpected announcement that there would be a consultation on residual waste collections having to be at least fortnightly in frequency. At this stage it is expected that this would be part of guidance and not mandated. However this is a risk in relation to increased costs for service provision, but also adds complexity and risk into the contract procurement process. Officers are working with consultants Eunomia and legal advisors Sharpe Pritchard to mitigate these risks.
- 11.3 During dialogue meetings we have asked bidders to estimate the level of cost reductions that may arise from service and specification changes, as included in the part 2 report. These savings are estimates to support decision making but can not be guaranteed. The final amounts could be lower or higher.
- 11.4 There is uncertainty over the take-up of a new paper and cardboard bin by terraced and maisonette properties. Therefore, the costs associated with the provision and future replacements of these new bins is uncertain.

12. EQUALITIES IMPLICATIONS

- 12.1. In line with the Public Sector Equality Duty, public bodies must, in the exercise of their functions, give due regard to the need to eliminate discrimination, harassment, victimisation, to advance equality of opportunity and foster good relations between those who share a protected characteristic and those who do not.

- 12.2. An Equalities Impact Assessment was completed in October 2022 based on the current proposed service specification for the waste contract from 2025. Households producing large quantities of child or adult nappies will be supported by the provision of policies allowing for these properties to remain on fortnightly residual waste collections. A further assessment will need to be carried out depending on the nature of the final service specification options taken forward prior to contract award.

13. SOCIAL VALUE IMPLICATIONS

- 13.1. As the recommendations in the report relate to a contract above the WTO GPA threshold, Social Value has been included by an evaluation model allocating 10% weighting for social value. This will result in a sufficiently high consideration of social value at tendering.

14. ENVIRONMENTAL IMPLICATIONS

- 14.1. Overall, to date there are forecasted to be positive environmental impacts from changes to the waste contract for East and North Herts. These come, amongst other things, as a result of proposals to reduce frequency of general refuse collections from fortnightly to three weekly, meaning a reduction in emissions for NHC and a mitigation of emissions for EHC resulting from refuse freighter journeys, and an anticipated increase in resident recycling rates over time. Whilst outside the scope of the decisions being made, it is clear that there would be negative environmental implications if there was a Government decision to require at least fortnightly collection of residual waste.
- 14.2. The proposed introduction of a Waste Awareness Officer will also allow us to run more campaigns and events to support residents to reduce their waste and develop greater understanding of which items are recyclable. This will help residents to adapt to the contract changes which include a proposal to introduce plastic film into the recycling bin.
- 14.3. There are some risks that reducing litter bin provision may lead to litter related pollution however studies are beginning to show that removal of litter bins in some places reduces litter with a tendency for people to then take their litter home. Any removal of litter bins will be supported by anti-littering campaigns.
- 14.4. An environmental impact assessment was carried out in October 2022, based on the current proposed service specification for 2025 onwards. A further assessment will need to be carried out depending on the nature of the final service specification options taken forward prior to contract award.

15. HUMAN RESOURCE IMPLICATIONS

- 15.1. There are no direct human resource implications as a result of this report.

16. APPENDICES

- 16.1. Appendix 1 – Aims and Principles of the Shared Waste Service
- 16.2. Appendix 2 – See Part 2 Report
- 16.3. Appendix 3 – Extended Frequency Summary 3,3,3

17. CONTACT OFFICERS

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18. BACKGROUND PAPERS

- 18.1 Other than those referred to above, and confidentially in the Part 2 report, none

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Appendix 1 – Aim and Principles of the Shared Waste Service

Waste Shared Service Aim

Delivering high quality and well performing services which are both financially and environmentally sustainable.

Waste Shared Service Principles

- a. Maintain and/or improve service standards through efficient working.
- b. Achieve service improvements, greater resilience, efficiencies, cost reductions or better performance through service alignment.
- c. Deliver service changes aligned with the government's Resources and Waste Strategy which demonstrate a net environmental benefit.
- d. Work in partnership with contractors to develop and evolve a carbon management plan identifying how operations can deliver year on year carbon savings and move towards services with net zero carbon emissions.
- e. Improve efficiencies and enhance the offering for chargeable waste and recycling services and explore commercial opportunities.
- f. Work in partnership with contractors to explore new opportunities to reduce costs and ensure the delivery of financially sustainable services.
- g. Providing residents and customers with improved and enhanced online self-serve opportunities delivering any service changes with this in mind.
- h. Work in partnership with contractors to improve and modernise working practices and make our services an attractive place to work.
- i. Work with the Herts Waste Partnership and other partners to share knowledge, best practice, reduce waste and embed circular economy principles in service delivery.

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Proposal for extended frequency dry recycling collections with separate 'fibre' (paper and cardboard)

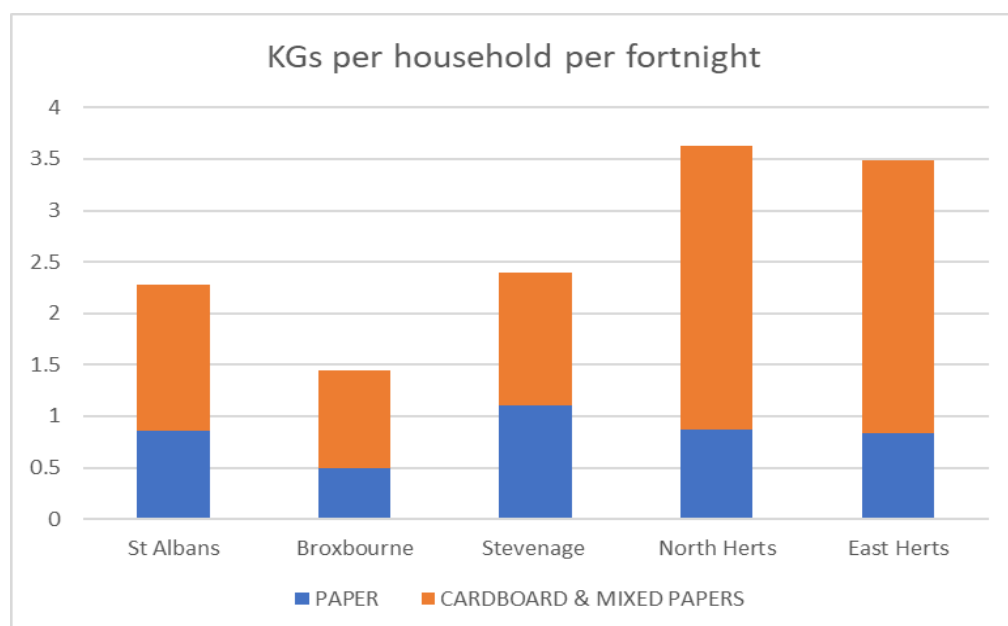
Preferred Proposal

- Introduce weekly food in EH
- Three weekly 180L residual waste
- Three weekly 'Fibre' bin – Paper and Cardboard
- Three weekly 'Containers' bin – plastic bottles pots, tubs, trays, film, aluminium and steel cans, glass
- Total capacity over 6 weeks = 1,458L
- Est. Recycling Rate = 58%-60%+

Capacity for households is reduced slightly from the current provision over a six-weekly cycle in line with waste minimisation principles. However, capacity provision is higher than the primary proposal agreed in the Cabinet/Executive meetings on 25th October 2022 for three weekly residual waste with fortnightly mixed dry recycling and a fortnightly paper box. This is due to the larger 'Fibre' bin size proposed for most households.

Collection costs are anticipated to be lower operating this model, in part due to operating 'standard' body vehicles rather than 'split' body vehicles and collection route optimisation from operating over three weeks rather than two.

Data below taken from the HWP Waste compositional analysis in 2021 shows capture rates for paper and card co-collected in local box services and our current paper only box and bin service (which captures cardboard).



Capture of cardboard/ mixed papers is likely to drop if collected in a box only service. Proposal is therefore for a 240L bin provision for the majority of households.

- **Does it reduce waste?** Yes, from reduced residual bin size and reduced residual emptying cycle. Also food waste reduces when separate food waste collections are introduced.
- **Does it increase recycling?** Yes, greater capacity for recycling in bins. Also food waste captured in EHC.
- **Does it reduce fleet carbon footprint?** Carbon impacts are mitigated, there are reduced fleet movements for a three-weekly cycle and operational efficiencies gained from operating standard body vehicles.
- **Does it reduce collection costs?** Cost are reduced from the service design agreed on 25th October 2022.
- **Are East & North Service aligned?** Yes
- **Is there Capital spend?** Yes, for the provision of new bins to the majority of households.

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A
of the Local Government Act 1972.

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Overview & Scrutiny 5 December 2023

PART 1 – PUBLIC DOCUMENT

TITLE OF REPORT: LEISURE MANAGEMENT CONTRACT AWARD

REPORT OF: THE SERVICE DIRECTOR - PLACE

EXECUTIVE MEMBER: ENVIRONMENT & LEISURE: CLLR STEVE JARVIS

COUNCIL PRIORITY: PEOPLE FIRST

1. EXECUTIVE SUMMARY

- 1.1 This report seeks approval to award the Leisure and Active Communities Contract, due to commence on 1 April 2024.

2. RECOMMENDATIONS

- 2.1 That Cabinet agree to award the Leisure and Active Communities Contract to the successful bidder highlighted in the Part 2 report. Subject to Standstill period.

3. REASONS FOR RECOMMENDATIONS

- 3.1 Our leisure management contracts expire on 31 March 2024. The recommendation ensures the procurement can be undertaken and completed within the project timescales, enabling the successful ongoing provision of leisure services in North Herts.

4. ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None

5. CONSULTATION WITH RELEVANT MEMBERS AND EXTERNAL ORGANISATIONS

- 5.1 A project board was established for consultation on the leisure management procurement project, which included senior officers and the Executive Member for Environment and Leisure, Cllr Steve Jarvis and Cllr Ian Albert, Executive Member for Finance and IT. The Service Director – Place is Project Executive.

6. FORWARD PLAN

- 6.1 This report contains a recommendation on a key Executive decision that was first notified to the public in the Forward Plan on 13 October 2023.

7. BACKGROUND

- 7.1. In March 2022, the Council appointed leisure consultants The Sport, Leisure and Culture Consultancy (SLC) to carry out a bespoke diagnostic review, based on Sport England's

Strategic Outcomes Planning Guidance, to support the Council's immediate strategic needs. As a result of the review, a Procurement Strategy was developed to support the leisure procurement project and a new Active North Herts Strategy developed that provides the Council and its stakeholder partners a clear policy position on its approach to the future delivery of sport, leisure, physical activity and wellbeing services across the district. SLC were also commissioned to support the procurement process as project coordinators and legal advisors Trowers and Hamlin were appointed for the procurement.

- 7.2. On 14 March 2023, Cabinet approved the following recommendations to ensure the procurement was managed effectively and ensure the successful ongoing provision of leisure services in North Herts.

14 LEISURE MANAGEMENT CONTRACT UPDATE

RESOLVED: *That Cabinet approved:*

- (1) *A Competitive Procedure with Negotiation (CPN) procedure for the procurement of the Leisure Management contract.*
- (2) *The delegation of powers to the Director of Place in consultation with project board, in relation to decisions associated with the development of the procurement strategy.*
- (3) *The letting of a 10-year contract with an option to extend by up to 5 years.*
- (4) *The combining of the existing three contracts into a single contract, using the nationally recognised Sport England contract format, in order to secure economies of scale and to attract the most interest from the operator market.*
- (5) *To continue with the principle of the existing contractual shared risk approach to utilities and maintenance.*

REASONS FOR DECISIONS: *the leisure management contract. expire on 31 March 2024. These recommendations ensure the procurement will be managed effectively to ensure the successful ongoing provision of leisure services in North Herts. The Procurement offers an opportunity to review the existing specification and provide a clear policy position on its approach to the future delivery of sports, leisure, physical activity and wellbeing across the district.*

- 7.3. The development of the Leisure and Active Communities Contract utilises the industry standard Sport England's template for a Leisure Operating Contract. Within the Contract sits the Service Specifications, which provide details of the Council's requirements and performance standards in respect of the various elements of the services. The Specifications are largely output based, therefore the Council will be adopting a Performance Monitoring System to ensure that the service outcomes it requires are met and adhered to, and that continuous improvement is achieved throughout the Contract period. This will ensure that a high quality service is being delivered and also enables the Council to demonstrate the measurable contribution the service is having to the Active North Herts Strategy.

8. RELEVANT CONSIDERATIONS

- 8.1 The procurement process consisted of the following stages; Contract Notice and Standard Selection Questionnaire (SSQ), Invitation to Submit Initial Tender and negotiation, Invitation to Submit Revised Tender followed by Contract Award. A timeline for the procurement of the contract arrangement is shown below.

Workstream	Date
Procurement Strategy	mid March 23
Develop Tender Documents	mid April 23
Contract Notice	w/c 24 April 23
Selection Questionnaire Submissions	w/c 22 May 23
Initial Tender Submissions	17 August 23
Negotiation with Bidders	19 September 23/ 21 September 23
Revised Tender Submissions	8 November 23
Evaluation	w/c 9 November 23
Contract Award	12 December 23
Mobilisation	Jan-March 23
Contract Start	1 April 24

- 8.2 The Council invited expressions of interest through a SSQ from organisations wishing to enter a contract with the Council for the provision of leisure services. This stage was designed as an initial assessment to identify and shortlist suitable potential candidates.
- 8.3 Five leisure organisations expressed an interest in the Leisure Contract at the SSQ stage. Following assessment, the lowest two scoring contractors were excluded, therefore three contractors were taken through to Invitation to Submit Initial Tender stage.
- 8.4 Invitation to Submit Initial Tender (ISIT): This stage applied to Candidates who were shortlisted from the SSQ phase. Bidders were required to provide a Base bid and Mandatory Variants, which provided the Council with information and pricing relating to alternative approaches to the Base Bid requirements.
- 8.5 One of the three bidders who were invited to submit an initial tender subsequently withdrew from the process, advising they did not have capacity within the timescales to submit a tender.
- 8.6 The ISIT submissions were received on 17 August 2023. Two bids were received, and these were assessed on three elements: Quality (45%), Price (45%) and Social Value

(10%). Following evaluation, the Council held dialogue sessions with bidders which informed the Council's requirements for the revised tenders. The areas for dialogue with bidders included:

- Capital investment proposals.
- Letchworth Outdoor Pool.
- Active Communities Programme.
- Energy saving investment.
- Utilities benchmarking mechanism.
- Financial submissions.
- Management fee profiling.
- General points of clarification.

8.7 Following evaluation of the ISIT submissions and the bidder meetings, both bidders were invited through to the revised tender stage.

8.8 Invitation to Submit Revised Tender (ISRT): Following dialogue meetings, bidders were invited to submit revised tenders in response to the Council's agreed requirements, which included delivery of the Council funded health & fitness extension at Royston Leisure Centre.

8.9 The ISRT submissions were received on 8 November 2023. The following table sets out the evaluation criteria and weighting at this stage;

Evaluation Area	% weighting
Price	45%
Quality	45%
Social Value	10%

8.10 Quality

The evaluation panel for the quality method statements were Sarah Kingsley (Service Director - Place), Louise Randall (Leisure Manager), Toby Kingsbury and Gaby Sims (SLC). In addition, the Asset Management method statement was also evaluated by the Council's Building and Facilities Manager, Michael Clarke.

The moderation meeting was held on 17 November 2023, led by the Council's procurement officer, Rizwan Sarwar.

In their scored method statements questions, the bidders were asked to provide responses to the following areas:

Evaluation Area	% Weighting
Active North Herts Strategy	7%
Service Quality	7%
Programme Development and Innovation	6%
Active Communities Programme	6%
Sustainability	5%
Asset Management	4%
Marketing and Pricing	3%
Staffing, Training and Development	3%

Letchworth Outdoor Pool	2%
Performance Monitoring	2%

8.11 Price

The bidders' financial submissions were evaluated by Ian Couper (Service Director – Resources) and Antonio Ciampa (Accountancy Manager).

8.12 Social Value

The Social Value Portal was used to measure and evaluate bidders' social value submissions.

8.13 Following evaluation, a preferred bidder has been identified as the most economically advantageous Tender for the Council in line with the evaluation criteria set out in the Tender documentation.

8.14 Following a Cabinet decision to award the contract, a contract award notification letter will be issued to all bidders and a mandatory ten-day (calendar days) standstill period will be observed. The unsuccessful bidder will be offered feedback detailing why their bid was unsuccessful. This will be followed by a contract mobilisation period to establish and embed the new Contracts, prior to a Contract go live date on 1 April 2024.

9. LEGAL IMPLICATIONS

9.1. Cabinet TOR at 5.7.15 states that Cabinet may exercise the following function by resolution; *"To oversee the provision of all the Council's services other than those functions reserved to the Council."*

9.2. Local authorities have power to provide recreational facilities such as sports centres and sports staff (but not a duty) pursuant to S.19 of the Local Government (Miscellaneous Provisions) Act 1976. The proposed Leisure Centre contract falls within the definition of a 'public services contract' under the Public Contracts Regulations 2015 ('PCR 2015') and is above the procurement threshold for services. As such, the procurement is subject to the full application of the procurement rules under PCR 2015. This report is recommending the appointment of the successful tenderer following a procurement exercise under a Competitive Procedure with Negotiation.

10. FINANCIAL IMPLICATIONS

10.1. See Part 2 Report.

10.2. In relation to the health and fitness extension, the Council has allocated funding within its capital programme to fund the costs of this. The Council also allocates funding within its capital programme to fund regular improvements to the leisure centres. These allocations will be updated as part of the 2024/25 budget setting process. The contractor will be responsible for funding the cost of fitness equipment, at contract start and half-way through the initial contract period.

10.3. The Council is responsible for property maintenance costs above £15k. This is a higher threshold than is applied to the current contract.

10.4. The Council asked bidders to assume unit rates in relation to energy costs. The unit rates will be reset at the start of the contract based on market conditions at the time. The

Council will be responsible for price increases throughout the contract, but the contractor will be fully responsible for additional costs that arise from higher usage. The bid prices do not include any potential savings from investment in decarbonisation and energy saving measures. Where the Council funds such improvements (including where they are funded from grants) then the contract price will be renegotiated to allow any relevant savings to come to the Council.

11. RISK IMPLICATIONS

- 11.1 On 28 September, Project Board agreed to condense the project timeline to enable an earlier contract award date, to allow a longer, three-month, mobilisation period. This is to minimise the risk of a new operator not having sufficient time to mobilise the contract. The mobilisation period will be used to establish and embed the new Contract requirements. This period will be managed and monitored to ensure a successful launch of the new contract and to ensure business continuity is delivered.
- 11.2 During the mandatory 10-day standstill period, any unsuccessful bidders could potentially challenge the contract award. Should this happen, all pre contract award discussions must pause until any challenge has been successfully dealt with. This could potentially impact the contract start date. However, the Procurement team is confident that an open and fair procurement process has been conducted; meaning the risk of challenge is deemed low.
- 11.3 In the unlikely event the preferred bidder does not enter into contract, the Council will be required to go back out to the market to conduct a new procurement process. This is deemed a low risk, as all operators have been fully engaged and keen throughout the procurement exercise.
- 11.4 There is a risk that the preferred bidder fails to achieve the level of income predicted in their tender returns. This is mitigated by the fact that their pricing return has been reviewed to ensure it is realistic as part of the evaluation process and references have also been provided and reviewed. The financial standing of the bidders has also been reviewed and will continue to be monitored. Ultimately, the contract will place a requirement on the contractor to pay the management fee. The provider will either have a parent company guarantee or performance bond in place.
- 11.5 As referenced in paragraphs 10.3 and 10.4, there is some financial risk in relation to energy prices and the level of property maintenance that may be required.

12. EQUALITIES IMPLICATIONS

- 12.1. In line with the Public Sector Equality Duty, public bodies must, in the exercise of their functions, give due regard to the need to eliminate discrimination, harassment, victimisation, to advance equality of opportunity and foster good relations between those who share a protected characteristic and those who do not.
- 12.2 At the Self Selection Questionnaire (SSQ) stage of the leisure procurement candidates were asked to self-certify they have an equal opportunities policy in place. This was to demonstrate the procurement candidates complied with their statutory obligations under the Equality Act 2010 and the Equality Act 2006. Candidates were also asked to confirm any finding of unlawful discrimination by the employment tribunal, the employment appeal tribunal, or any court or in comparable proceedings in any other jurisdiction. In

addition, they were asked to confirm that they have in place policies for 'Safeguarding Children' and 'Safeguarding Adults at Risk' that meet the requirements of the Hertfordshire Safeguarding Children Partnership (HSCP) and Hertfordshire Safeguarding Adults Board (HSAB). The council is an extended partner of both the Partnership and Board sharing the vision to safeguard and promote the welfare and well-being of adults and risk and children and young people. At preferred bidder stage, the Council will carry out diligence checks with the preferred bidder to ensure they meet expected standards and comply with their relevant statutory obligations.

13. SOCIAL VALUE IMPLICATIONS

- 13.1. As the recommendations in the report relate to a contract above the WTO GPA threshold, Social Value has been considered by using an evaluation model allocating a percentage weighting for social value. This will result in a sufficiently high consideration of social value at tendering. The percentage weighting was set at 10%.
- 13.2. The Social Value Portal was used to qualify and quantify the social value benefits for this procurement. On 13 April 2023 Project Board agreed the following TOMS measures would be given prioritisation and valued at (x2) the regular proxy value to recognise key priorities for the service area.

REF	Measure	Prioritisation Multiplier (x2)
NT4	No. of full time equivalent employees (FTE) hired on the contract who are NOT in Employment, Education, or Training (NEETs)	(x2)
NT9a	No. of weeks of training opportunities (BTEC, City & Guilds, NVQ, HNC - Level 2,3, or 4+) on the contract that have either been completed during the year, or that will be supported by the organisation until completion in the following years - delivered for specified groups (e.g. NEETs, under-represented gender and ethnic groups, disabled, homeless, rehabilitating young offenders)	(x2)
NT82	Carbon emissions reductions through reduced energy use and energy efficiency measures - on site	(x2)

14. ENVIRONMENTAL IMPLICATIONS

- 14.1 All bidders were required to submit a scored sustainability method statement and were evaluated on their approach to service delivery and how they will contribute to the Council's aim to achieve net zero carbon emissions by 2030, including identifying energy saving investments, the estimated cost of installation and the projected reduction in energy consumption and costs.

15. HUMAN RESOURCE IMPLICATIONS

- 15.1 There are no direct HR implications arising from this report as the staff for the leisure contract will be directly employed by the successful bidder.

- 15.2 Transfer of Undertakings Protection of Employment (TUPE) applies to this contract, the TUPE process will be managed in line with current legislation.

16. APPENDICES

- 16.1 None

17. CONTACT OFFICERS

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18. BACKGROUND PAPERS

- 18.1 None